



# ATOMIC CLOSER

PRE-ROLL CLOSING MODULE



# ATOMIC CLOSER

USER MANUAL V1.0



Sesh Technologies Manufacturing, Inc.

5517 Trent Ave, Spokane, WA 99207

Phone: (509) 204-3164 | Web: [www.stmcanna.com](http://www.stmcanna.com)

## WEIGHT & DIMENSIONS

Approximately 100 lbs  
Machine Dimensions 32" L x 33" H x 18" W

## VOLUME CAPACITY

72 Per Cycle

## POWER

Standard 120V, 60 Hertz  
5.1 Full Load Amps  
5-1/2 ft. Cord Length

## MATERIALS

Encased in Powder-Coated Aluminum  
Aluminum & Other Food Grade Components

## CYCLE CUSTOMIZATION

Single Cycle Operation with  
Customizable Run Settings

## PAPER COMPATIBILITY

Compatible with 70, 84, 98, and 109 mm cones

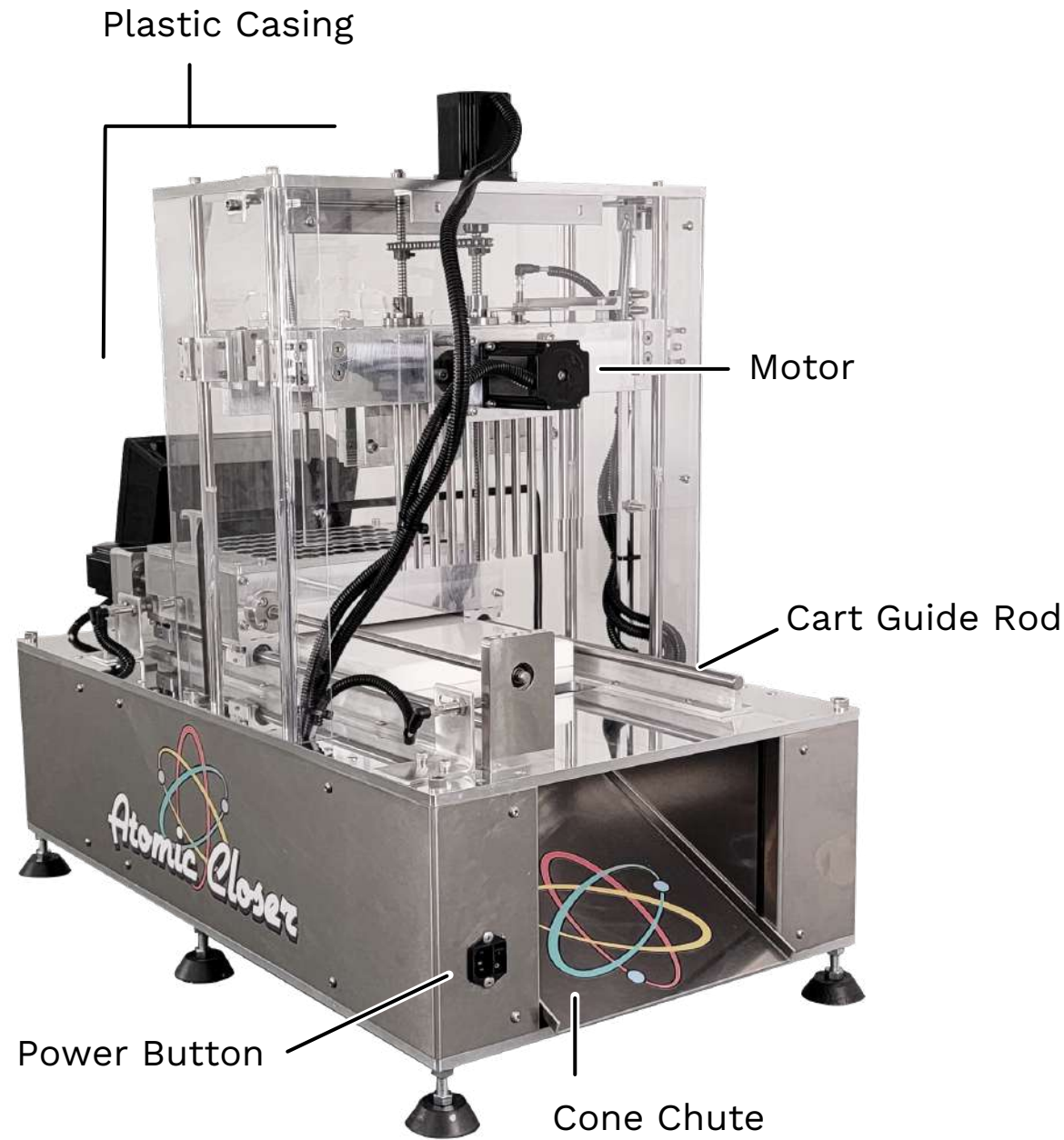
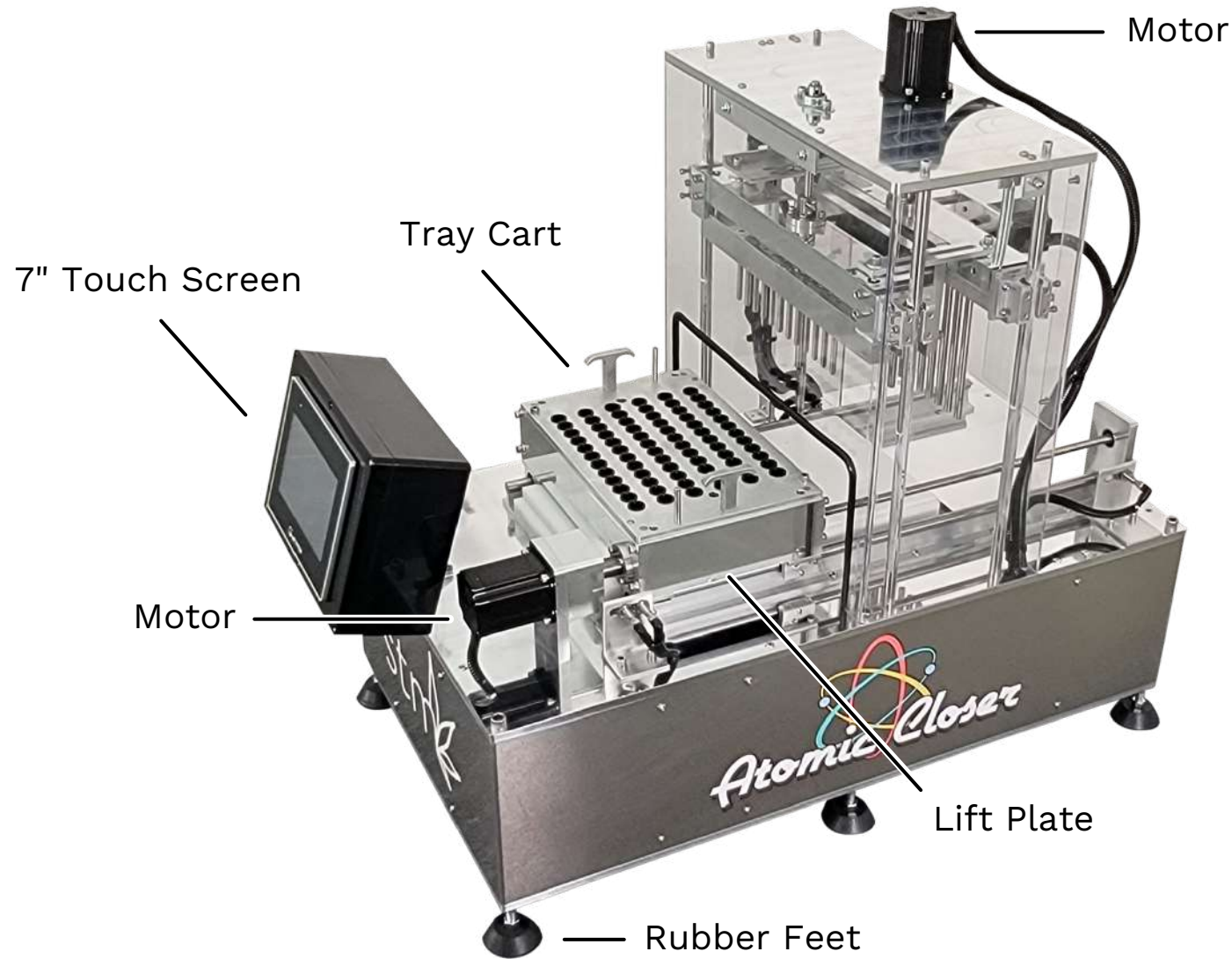
## SOFTWARE & UPGRADES

HD 7" Responsive Touch Control Panel  
CM22021410\_IDEC

## COMPLIANCE

OSHA Compliant  
UL-Listed Components  
100% Food-Grade

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Step 1: Turn the machine on using the on off switch on the side of the machine.

Step 2: Select cone size:

- Located on the top left corner of the touch screen when powered on.
- Machine will automatically adjust height of bottom tray based on your selection.
- There is also a custom option in which you can set the height of the plate.

Step 3: Ensure all facets of the machine are in their home position by pressing the reset button. If reset is not on the screen press the “stop” button and it will appear.

Step 4: Load tray into the cart located just behind the touch screen.

- Watch cones on sides to make sure they all get set on bottom tray.
- Be sure to place the bottom tray straight down onto the cart so as to not bend or break any joints against the cart itself.
- Mate the tray to the cart using the guide pins located on the top surface of the cart in order to ensure proper placement.

Step 5: Secure tray using the finger bolts provided. These go through the tray and thread into the top of the cart at the top right and bottom left.

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Step 6: Fix nicked/crushed cones using the chopstick or pen. Ensure that the top of the joint is not crushed or bent from use in the Rocketbox.

Step 7: Check fill line is low enough so that there is .250-.300” of non filled paper at the top of the joint. Failure to do so will result in no pinch prior to ejection of the joint.

- Inform RB operator of any problems (too high, low, uneven).

Step 8: Check how far paper is sticking out above the tray. You will want .250-.300” coming out of the top of the cone holders in order to get a good pinch.

Step 9: Press the start button on the touch screen.

Step 10: Diagnose run to determine if any changes need to be made to next run.

Step 11: Adjust the lift plate, if necessary.

 **Always tighten locking knobs before use.**

 **Keep hands clear of cart during operation.**

 **Do not put hands in plastic guard while machine is in operation.**



## Home Screen

This is the main screen for Operating the Closer. You can Start, Stop and Reset the machine from this screen.



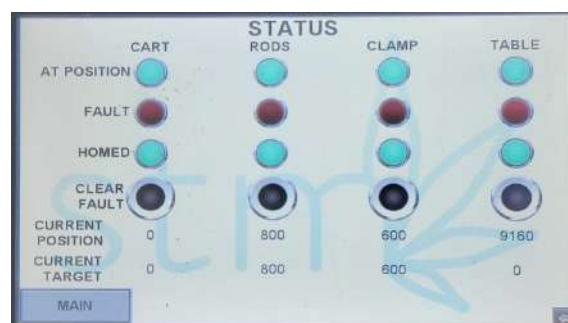
## Pre-Roll Selection Dropdown

Choose the correct pre-roll size of your tray. This will raise or lower the Lift Table to work properly with your tray size.



## Custom Settings

The "Custom" option lets you adjust the table manually in incremental steps using the up and down arrow, with the ability to enter a value based on the lift plate home position.



## Machine Status

Checks status of machine - If any FAULT buttons light up bright red, that indicates there's an issue. In this case, please call Client Services at (509) 204-3164

## **Daily Maintenance**

1. Remove trays from machine.
2. Power-off machine completely.
3. Blow out loose material with can of air.
4. Carefully, wipe down tray cart, lift table, rods, pincher jaws, and outside of machine with isopropyl alcohol on a microfiber cloth.
5. Home the machine and run through a cycle.

## **Monthly Maintenance**

1. Follow daily maintenance steps.
2. Remove plastic paneling by removing the (6) external screws.
3. Tighten chains if needed (loosen the four motor bolts at the top of the machine and tighten tension bolts).
4. Lubricate chain, cart guide rods, and cart ball screws with graphite lubricant.



## **1. Bottom tray with joints is full, but not all of them are poking up out of tray when I load it into box:**

- Check bottom of joints not poking up - Might have been crushed, bent on the bottom half.
- Load more carefully - Put tray in at angle, setting joints on left or right side JUST on the edge of the bottom tray, then slowly drop other side. Double check to make sure all joints on the sides are resting on lift plate.

## **2. Fill line is too high:**

- Push down with end of ball point pen, OR
- Dump material out and blow material out of top of joints with air compressor.
- Let RB operator know fill line is too high.

## **3. Paper isn't sticking far enough up out of box:**

- Manually raise the bottom tray using the custom section of the joint selection.

## **4. Paper isn't clamping, or clamps and opens back up before it can get pinched:**

- Mist with water/alcohol solution
- Make sure to let joints rest a few minutes when done, before packaging

- If there is not a "Start" button on the touch screen control panel, select the "Reset" button to reset the machine. This only takes a few seconds, then the "Start" button will be available and machine ready for use.
- If there is not a "Reset" button, select the "Stop" button, followed by the "Reset" button to reset the machine.
- If the Atomic Closer is making a loud noise during operation or something that does not sound correct. Press the stop button and power down machine with power button at rear of machine. Wait 30 seconds, then press power button and try again. If machine is still not functioning properly, reach out to Client Services at (509) 204-3164 or email: [clientservices@stmcanna.com](mailto:clientservices@stmcanna.com)

- It is very important to fill and pack joints properly for the best success with closes. Review training documentation and videos on how to operate the RocketBox or Mini-RocketBox prior to using the Atomic Closer. Contact Client services at [clientservices@stmccanna.com](mailto:clientservices@stmccanna.com) or call (509) 204-3164 to schedule video training.
- If pre-rolls are not closing properly, you can use a light solution of alcohol/water in a spray bottle and lightly mist tray before pressing start button. The alcohol solution will evaporate by the time the joints close and the close will be tighter. NOTE: Only a very light mist. DO NOT over spray.
- Make sure you follow proper cleaning and maintenance schedule.
- For any questions or issues please reach out to Client Services at [clientservices@stmccanna.com](mailto:clientservices@stmccanna.com) or call (509) 204-3164.

## **PURCHASING TERMS & CONDITIONS**

All products are first-come-first-serve and that receipt of payment is required in order to receive a confirmed shipping date in the queue. Due to high demands, certain items may have a lead time of 4-8 weeks or more from payment date, unless otherwise stated. Following the receipt of an invoice, STM Canna must receive payment within a maximum of 7 days before the invoice expires – leaving lead times, quoted prices, specials and discounts on all items subject to change. If a deposit is applicable for any special reason, my deposit is non-refundable. Purchaser agrees to adhere to the Customer Awareness Program and Terms of Business herein.

## **CUSTOMER AWARENESS PROGRAM (C.A.P.)**

STM takes pride in the products we make and the services we offer. To ensure our customers fully understand the services we provide, along with the capabilities and expectations of our products, we have executed and outlined the Customer Awareness Program contents below: A 24-month warranty with the Atomic Closer that is applicable with regards to manufacturer's defects, including parts and labor. STM Client Services department is dedicated to ensuring the success and satisfaction of all STM clients. As such, product on-boarding programs are provided to familiarize our clients with their new equipment. STM Tech department provides our clients with all software updates, phone support and onsite support, as needed. Training with our technicians to train your staff on best practices to accomplish your desired results for a quality finished product. An easy-to-use client portal with tools such as product F.A.Q.'s and Best Practices, along with an extensive video library to help guide you towards success with your STM equipment.

## **EXPECTATIONS AND CAPABILITIES OF YOUR STM EQUIPMENT: STM ATOMIC CLOSER**

With training from our on technical training staff, you can expect to receive a complete and comprehensive training program to educate your team on best practices, as well as the cleaning and maintenance of your machine and accessories. By following the guidelines provided to you via the user manual and training, you will be able to produce a quality and consistent product that will be easily repeatable.

## **WHO IS COVERED?**

With step-by-step training videos and resources, you will receive access to best practices, of running the equipment, as well as guidance on the cleaning and maintenance of your machine and accessories. By following the guidelines provided to you via the user manual and training videos, you will be able to produce a quality and consistent product that will be easily repeatable. The lift table within the machine contains an area where material may escape during operation. STM advises against re-purposing this excess waste due to potential metal contaminants residing in the lift table from regular usage. Results are not guaranteed and can greatly vary from operation to operation.

## **EXTENT OF WARRANTY**

There are no warranties on paper products. Machines come with a 1-year parts and labor warranty. See Returns below.

## **TROUBLESHOOTING**

- Reference your instruction sheet and double-check all instructions.
- Always take time to examine problems in detail.
- When all else fails, please call the STM technical support line at (509) 204-3164 or email us at [clientservices@stmcanina.com](mailto:clientservices@stmcanina.com).

The technical line is open 8:00am – 4:00pm Monday through Friday, Pacific Time. Please have the following information handy: Name of Company the purchase was made under, Date of Purchase, and Serial number.

## **TERMS**

All orders must be paid in full before the order is placed. Order quotes expire within 10 days. STM Canna & STM Supply reserve the right to specify collection by certified check, money order, or company check. Personal checks are not accepted.

## **RETURNS**

No Refunds/Exchanges: We do not accept returns or exchanges unless the item purchased is defective. No item will be accepted for return without prior approval. All approved returns must be accompanied with a return authorization (RA) number and must be in new and unused condition. All RA numbers must be clearly displayed on the outside of the box. All returns are subject to restocking fees, not to exceed 20% unless damaged. Refunds are issued in the form of like payment. All refused shipments are subject to a 20% restock fee and all applicable freight charges. All items that we ship are insured; if an item comes that is damaged from shipping, we will work closely with you to get you replacement parts as soon as possible. We may also request pictures or other identifying information to establish that damage was caused by the shipping carrier.

If you receive an item you believe is defective, please contact us with details of the product at (509) 204-3164 or email us at [clientservices@stmcanna.com](mailto:clientservices@stmcanna.com).

We may ask you for pictures, video, descriptions, and other identifying information to make a determination. If you are unable to provide adequate documentation requested, your return request will be denied. If your item is deemed defective, which is solely at STM's discretion, we will issue you an RMA # which you will need to place in and on the package. After receiving your RMA #, you may send the item to:

STM Canna  
5517 E Trent Ave.  
Spokane, WA 99217

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to replacement as a result of the defect. If you are entitled to a replacement, we will replace the product at no additional cost to you.

## **SHIPPING**

All orders must be paid in full before the order is shipped. Order quotes expire within 10 days. Orders received will fall in line and be serviced accordingly where the shipment date may be sooner than originally quoted. We will ship by the most reasonable means based on the volume of the order, unless otherwise specified.

## **SPECIAL ORDERS**

All special-order items must be paid in full before the order is placed. These items are non-returnable and no refund will be given. All special-order items will also take a longer period of time for the customer to receive, which will be quoted at the time of payment.

## **LIABILITY**

The purchaser of any products releases the manufacturer of those parts and STM Canna from all liabilities pertaining to use of the products.

## **CLAIMS**

Since ownership of product transfers at the FOB point, claims for damaged, lost, or short shipments must be made at the time of receipt.

## **TECHNICAL QUESTIONS**

Since ownership of product transfers at the FOB point, claims for damaged, lost, or short shipments must be made at the time of receipt.