



General Terms of Service

This event website is operated by Quasset B.V. (hereafter "Quasset").

Throughout the site, the terms "we", "us" and "our" refer to Quasset. Quasset offers this event website, including all information, tools and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

Quasset operates under the European General Data Protection Regulation (GDPR). We only process personal data in respect of your registration and ensuring you get the most from your attendance at the event (for instance for updating you on event details, for the mobile application).

Payments will be processed by Shopify, Quasset will not receive any credit card details. Shopify will also not pass on your credit or debit card details to any other party.

Any (personal) data you provide will be processed using an appropriate level of care.

ONLINE STORE TERMS

By visiting our site and/ or purchasing one or more products from us, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

You may not use our products for any illegal or unauthorized purpose nor may you, in the use of the service, violate any laws in your jurisdiction (including but not limited to copyright laws). You must not transmit any worms or viruses or any code of a destructive nature. A breach or violation of any of the Terms will result in an immediate termination of your Services.

We reserve the right to refuse service to anyone for any reason at any time.

You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the service, use of the service, or access to the service or any contact on the website through which the service is provided, without express written permission by us.

ACCURACY, COMPLETENESS AND TIMELINESS OF INFORMATION



We are not responsible if information made available on this site is not accurate, complete or current. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete or more timely sources of information. Any reliance on the material on this site is at your own risk.

We reserve the right to modify the contents of this site at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our site.

MODIFICATIONS TO THE SERVICE AND PRICES

Prices for our products are subject to change without notice.

We reserve the right at any time to modify or discontinue the service (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the service.

PRODUCTS OR SERVICES

We reserve the right, but are not obligated, to limit the sales of our products or services to any person, geographic region or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products or product pricing are subject to change at any time without notice, at the sole discretion of us. We reserve the right to discontinue any product at any time. Any offer for any product or service made on this site is void where prohibited.

We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the service will be corrected.

ACCURACY OF BILLING AND ACCOUNT INFORMATION

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.



You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.

REFUND POLICY

All purchases are non-refundable. Symposium Passes can be renamed to another company representative in agreement with the HOIS and Quasset Team. Please contact the HOIS Team at info@hois.co.uk

In the unfortunate event of postponement of the HOIS Seminar, neither Quasset nor HOIS will be liable to the Symposium Pass holder for any expenditure, damage or loss incurred by you as a result of the postponement. This includes but is not limited to any travel costs such as bus, car, tram, train, or plane tickets, as well as any bookings for accommodation. Due to global uncertainties, we cannot guarantee that the HOIS Symposium will take place at the dates communicated. If this is the case, Quasset or HOIS has the right to postpone the HOIS Seminar to a later stage. The purchase of all seminar passes and additional products or services are non-refundable in their entirety. If the HOIS Seminar is postponed, seminar passes and additional products or services that have already been purchased will be transferable to the new dates of the HOIS Seminar

- a. Seminar Passes can be renamed to another company representative in agreement with the HOIS Team. Please contact the HOIS team at info@hois.co.uk
- b. For all travel and accommodation bookings, HOIS and Quasset strongly advise to choose flexible and/or refundable options. If you have any questions, concerns, or complaints, you may contact us at info@hois.co.uk

OPTIONAL TOOLS

We may provide you with access to third-party tools over which we neither monitor nor have any control nor input.

You acknowledge and agree that we provide access to such tools "as is" and "as available" without any warranties, representations or conditions of any kind and without any endorsement. We shall have no liability whatsoever arising from or relating to your use of optional third-party tools.

Any use by you of optional tools offered through the site is entirely at your own risk and discretion and you should ensure that you are familiar with and approve of the terms on which tools are provided by the relevant third-party provider(s).

We may also, in the future, offer new services and/or features through the website (including, the release of new tools and resources). Such new features and/or services shall also be subject to these Terms and Conditions.



ERRORS, INACCURACIES AND OMISSIONS

Occasionally there may be information on our site or in the Service that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information in the Service or on any related website is inaccurate at any time without prior notice (including after you have submitted your order).

We undertake no obligation to update, amend or clarify information in the Service or on any related website, including without limitation, pricing information, except as required by law. No specified update or refresh date applied in the Service or on any related website, should be taken to indicate that all information in the Service or on any related website has been modified or updated.

PROHIBITED USES

In addition to other prohibitions as set forth in the Terms and Conditions, you are prohibited from using the site or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website for violating any of the prohibited uses.

DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free.

We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable.



You agree that from time to time we may remove the service for indefinite periods of time or cancel the service at any time, without notice to you.

You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and all products and services delivered to you through the service are (except as expressly stated by us) provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

In no case shall HOIS or Quasset, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility. Because some states or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

INDEMNIFICATION

You agree to indemnify, defend and hold harmless HOIS, Quasset and our parent, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third-party due to or arising out of your breach of these Terms and Conditions or the documents they incorporate by reference, or your violation of any law or the rights of a third-party.

SEVERABILITY

In the event that any provision of these Terms and Conditions is determined to be unlawful, void or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms and Conditions, such determination shall not affect the validity and enforceability of any other remaining provisions.



TERMINATION

The obligations and liabilities of the parties incurred prior to the termination date shall survive the termination of this agreement for all purposes.

These Terms and Conditions are effective unless and until terminated by either you or us. You may terminate these Terms and Conditions at any time by notifying us that you no longer wish to use our Services, or when you cease using our site.

If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms and Conditions, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

THE VENUE

The following conditions apply for companies and individuals visiting the HOIS Seminar at the Seminar Venue in the Quasset Innovation Hub, 11941 Cutten Rd Ste 100, Houston, TX.

LIABILITY

- a. The visitor (who is a Symposium Pass holder) is responsible for all damages to the venue caused by the visitor. The visitor must report all damages to HOIS and Quasset. In no event shall Quasset or HOIS, or its directors, officers, employees, or agents, be liable for any consequential, incidental, special, punitive, exemplary or indirect damages, including but not limited to any damages for lost profits, loss of anticipated savings, loss of business opportunity, loss or damage resulting from third party claims or for the consequences of defects. In no event shall the total liability of Quasset and HOIS exceed the amounts paid by the visitor, if any, for the services.
- b. Visitors will not hold HOIS or Quasset accountable against any claim or damages that may occur during the seminar or associated events.
- c. HOIS nor Quasset will be responsible for any loss or damage(s) of merchandise, equipment or valuables left in Quasset's premises prior, during or after a function.

SECURITY & SAFETY

- a. The Visitor shall comply with the Seminar Venue's instructions regarding safety and security. The Seminar Venue retains the right take charge of the security of an event in the interest of public order.
- b. Smoking is not permitted in the Symposium Venue. The Symposium Venue is committed to providing guests and associates with a smoke-free environment across all guestrooms and public



spaces. Designated areas outside the Seminar Venue are available should you require a smoking space.

c. Firearms or weapons are prohibited on the Seminar Venue property, without prior written approval from the Seminar Venue.

d. A charge of S\$200 will be levied should the Visitor or their appointed representatives use any materials, which would trigger off the Seminar Venue's fire alarm. The Visitor or their representatives should inform the Seminar Venue in writing if smoke guns or any flammable materials are used at any time.

e. No live fires are allowed in any types of performances.

g. The Seminar Venue reserves the right to remove any disorderly or disruptive person(s) from the property and/or leased premises.

PARKING

The Symposium Venue, HOIS and Quasset are not responsible for theft of or damage to vehicles in the parking area.

PHOTO RELEASE POLICY

The Photo Release Policy applies to all Visitors of the HOIS Symposium and its related events. The Visitor irrevocably consents without royalty or other compensation of any kind, to the use, for any lawful purpose, including but not limited to advertising and trade purposes, by HOIS and Quasset, its subsidiaries, affiliated companies and successors-in-interest (hereinafter referred to as "HOIS" and "Quasset") of Visitors' name, voice and any portraits, likeness, pictures, images, video, film and photographs of Visitor (hereinafter "Images") taken by or on behalf of HOIS and Quasset reproductions of the same in any form, in any medium, including on the World Wide Web, hereby releasing HOIS and Quasset from all liability arising from use of Images including what Visitor might deem misrepresentation of Visitor by virtue of distortion, optical illusions or faulty mechanical reproductions. Visitor agrees that all such Images whether plates, transparencies, negatives, film, video, audio, electronic, digital, and/or any medium now or hereafter utilized connected therewith are and shall remain the property of HOIS and Quasset. All copyrights in Images shall belong to HOIS and Quasset and if requested, Visitor will execute any additional agreements to evidence these rights. Visitor further agree to the use of statements made by Visitor about HOIS and Quasset and its various activities for advertising and trade purposes.

ENTIRE AGREEMENT

The failure of us to exercise or enforce any right or provision of these Terms and Conditions shall not constitute a waiver of such right or provision.



These Terms and Conditions and any policies or operating rules posted by us on this site or in respect to The Service constitutes the entire agreement and understanding between you and us and govern your use of the Service, superseding any prior or contemporaneous agreements, communications and proposals, whether oral or written, between you and us (including, but not limited to, any prior versions of the Terms and Conditions). Any ambiguities in the interpretation of these Terms and Conditions shall not be construed against the drafting party.

CHANGES TO TERMS AND CONDITIONS

We reserve the right, at our sole discretion, to update, change or replace any part of these Terms and Conditions by posting updates and changes to our website. It is your responsibility to check our website periodically for changes. Your continued use of or access to our website or the Service following the posting of any changes to these Terms and Conditions constitutes acceptance of those changes.

APPLICABLE LAW

Dutch law is applicable for all possible disputes and/or claims between HOIS, Quasset and the Exhibitor. The judge in Amsterdam, the Netherlands is competent.