

LIMITED WARRANTY

The following Limited Warranty applies to U.S. and Canadian Customers only. For Limited Warranty coverage in countries other than the U.S. or Canada, contact your local FrontRow representative.

LIMITED WARRANTY

Subject to the conditions, exclusions and limitations described below, FRONTROW CALYPSO LLC ("FrontRow"), warrants to the original end user purchaser ("Customer") that each FrontRow system product (the "Product"), when operated and maintained according to the instructions attached to or furnished with the Product, will be free from defects in materials and workmanship under normal use, and agrees that it will, at its option, either repair any such defect or replace the non-conforming Product or part thereof with an equivalent replacement product or part at no charge to the Customer for parts or labor for the period(s) set forth below.

5-Year Limited Warranty. The above Warranty covers FrontRow-branded or FrontRow-supplied microphone/transmitters (SmartIR ITM & ISM, ELEVATE Action & Bravo, ToGo 925T & 925H, Lyrik Teacher & Student), receiver/amplifiers (Juno, Juno Connect, ProDigital, ICR-01, CM900, ELEVATE Base Station, ToGo, Symbio, Lasso II, Lyrik), IR Sensors (wall & ceiling), microphone drop-in chargers, speakers (Lay-in, Wall, Cut-in, Trio), power supplies and cords, ezRoom enclosures (PlenumCore, Trio, WallCore), Juno and ICR Expansion Modules (Page Override, Speaker, Channel, Bluetooth®, Connect) and ClassLights for a period of FIVE (5) years beginning on the date of purchase by the Customer.

3-Year Limited Warranty. The above Warranty covers FrontRow-branded or FrontRow-supplied user control panels (CB-2000, CB-6000, CB-75, CB-50, CB-55), AV Wall Plate Kits (HDMI, USB, Audio, VGA) including wall plate, EDID adapters, and 50ft/15m + cables, intercom components (CB-85), Power-Over-Ethernet modules and extractors, other ezRoom devices (CM800si, CA1000, CM3000, CM800, CMP500, TB14, TB350, other terminal blocks, Ethernet switch, CM-BT Bluetooth, power strips, HDMI Matrix switches), LessonCam, Strobe Lights, DRS-5000 Server, CB-65 Desktop Microphone, Wall Mount Brackets, VESA Mounts, Mounting Plates, and Split-core Transformers for Page Override for a period of THREE (3) years beginning on the date of purchase by the Customer.

2-Year Limited Warranty. The above Warranty covers FrontRow-branded or FrontRow-supplied Lithium-Ion (Li-ion) batteries for a period of TWO (2) years beginning on the date of purchase by the Customer.

1-Year Limited Warranty. The above Warranty covers FrontRow-branded or FrontRow-supplied Nickel Metal Hydride (NiMH) batteries, Software, USB Hubs, other cables (ezRoom interconnecting cables, RS232 cables, 3.5mm cables, USB cables, HDMI cables, speaker cables, adapter cables, etc.), Computers (Admin Station), UPS Power Supplies (Admin Station), Headworn/Behind-the-neck microphones, other accessories (mic clips, wind screens, belt clips, carry bags, field cases, mic lanyards and straps, elastic belts, items not specifically listed here) and tripod stands for a period of ONE (1) year beginning on the date of purchase by the Customer.

About Software: The Software will operate in conformity with the then current standard Documentation and approved operating systems (except for minor defects or errors not material to the core functionality of the Software under normal use and circumstances) for a period of ONE (1) year from the date of initial delivery of the Software.

CONDITIONS. This Warranty is subject to the following conditions and restrictions:

- The Product must have been purchased from an authorized FrontRow Dealer or sales representative.
- FrontRow or an authorized Dealer must have performed all warranty service. Any service performed without the authorization of FrontRow or an authorized Dealer will void this entire Warranty.
- This Warranty does not cover any Product that has been subjected to abuse, misuse, alteration, neglect, unauthorized repair or installation, connection to an improper power source, operation beyond its manufactured specifications and limits, improper site preparation, maintenance not in accordance with manufacturer's instructions, or operation with components not supplied or approved in writing by FrontRow, including, but not limited to, loudspeakers, AV connection plates, amplifiers, switches, public address systems, and cabling.
- This Warranty is void if the Product has been subjected to adverse temperature, humidity or moisture, or otherwise operated outside its specified environment.
- This Warranty does not cover the finish or non-functional appearance of any Product.

EXCLUSIONS AND LIMITATIONS

DISCLAIMER OF WARRANTIES. TO THE EXTENT PERMITTED BY APPLICABLE LAW, THE WARRANTIES SET FORTH ABOVE ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EVEN IF FRONTROW HAS BEEN INFORMED OF SUCH PURPOSE. NO AGENT OF FRONTROW IS AUTHORIZED TO ALTER OR EXCEED THE WARRANTY OBLIGATIONS SET FORTH HEREIN. If, under applicable state law or provincial law, implied warranties may not validly be disclaimed or excluded, the duration of such implied warranties is limited to the same periods from the date of purchase as the express Warranties set forth above.

EXCLUSION OF CONSEQUENTIAL DAMAGES. FRONTROW SHALL NOT IN ANY EVENT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION PERSONAL INJURY, PROPERTY DAMAGE, LOST PROFITS OR OTHER ECONOMIC LOSS, ARISING IN CONNECTION WITH USE OF OR INABILITY TO USE ANY FRONTROW SYSTEM OR PRODUCT OR IN CONNECTION WITH FRONTROW'S PROVISION OF OR FAILURE TO PROVIDE SUCH SYSTEMS OR PRODUCTS. THIS LIMITATION OF LIABILITY WILL APPLY REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR TORT, INCLUDING NEGLIGENCE AND INDEPENDENT OF ANY FAILURE OF ESSENTIAL PURPOSE OF THE LIMITED WARRANTY AND REMEDIES PROVIDED HEREUNDER.

LIMITATION OF LIABILITY. FrontRow's liability for breach of warranty shall not exceed the lesser of (i) the cost of correcting any covered non-conformities in the Product, or (ii) the cost of replacing any non-conforming Product with a conforming one. In no event (including unenforceability of the above limitations and independent of any failure of essential purpose of the limited warranty and remedies provided hereunder) shall FrontRow's aggregate liability for damages under this Warranty exceed the purchase price previously paid by the Customer for the Product under this Warranty.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives the Customer specific legal rights, and the Customer may also have other rights which vary from state to state and province to province.

ADDITIONAL EXCLUSIONS. This Warranty is subject to the following exclusions:

- This Warranty excludes all damages or defects caused by shipping, transporting, or inadequate packaging for shipment (this applies only on Product returns to FrontRow).
- This Warranty excludes all damages and losses caused by theft, accident, fire, flood, acts of terrorism, and acts of God.
- This Warranty does not apply to any damage resulting from normal wear and tear.
- Customer's remedy under this Warranty is strictly limited to repair or replacement as herein provided.
- The Warranty periods hereunder shall not be extended by the repair or replacement of any Product pursuant to any of the above Warranties.

OBTAINING WARRANTY SERVICE

Customer is responsible for returning any Product for Warranty Service, postage or freight prepaid, to FrontRow prior to the expiration of the applicable Warranty period, and accompanied by a detailed description of the nature of the covered defect and by proof of the date of purchase. FrontRow shall ship the repaired or replaced Product freight prepaid to the Customer.

FOR WARRANTY SERVICE, PLEASE CONTACT FRONTROW CUSTOMER CARE DEPARTMENT AT 800.227.0735 IN THE UNITED STATES; 800.340.9894 IN CANADA.