# Waterdrop

# Activated Carbon Block

Stainless-Steel Faucet Filtration System

MODEL NO.
WD-FC-06







#### **About the System**

Thanks for choosing Waterdrop Stainless-Steel Faucet Water Filtration System.

This faucet filtration system uses activated carbon block to give you clean and healthy water. The system is made of 304 food-grade stainless steel to ensure guaranteed quality and durability. Each filter can provide you with 320 gallons of clean water.

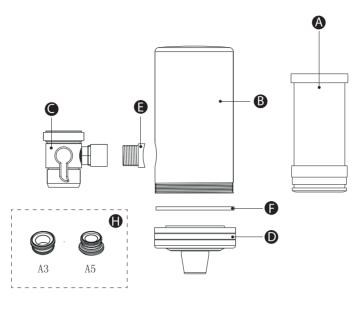
#### **System Specifications**



#### NOTE

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after use of the system.

#### **Assembly List**



- (A) Activated carbon block filter
- (B) Filter top cover
- (C) Mounting base
- (D) Filter base
- (E) Connector
- (F) Sealing ring (H) A3 adapter ( 15/16-27 )
- A5 adapter ( M18.5 )

#### **Installation Instructions**

- 1 Take out the filter (A) and remove the package.
- 2 Take out the system and adapters (A3/A5) and twist off the filter base (D) anticlockwise. Keep the water outlet hole of the filter downward and put the filter on the filter base (D). Twist on the filter base (D) clockwise. [Figure 1.1]



3 Remove the aerator of the faucet and choose the right adapter to match your faucet threading. Make sure the washer between the faucet and the system is installed firmly.

#### **How to Choose the Right Adapter**

For external threaded faucets, please connect the adapter directly to the mounting base (C).

For internal threaded faucets, select the appropriate adapter (A3/A5) according to the thread size. Use a coin to connect it to the mounting base (C). Then connect the adapter to the faucet.

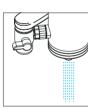






If you still cannot connect it properly, please contact customer service to get another adapter.

4 Switch the lever to the level position and run water to the system slightly. Flush it for 3 minutes during the first use. [Figure 1.2]



igure 1.2

**Tips:** If there is water leakage at the connecting position between the faucet and the system, it is recommended to use the Teflon tape inside the instruction package to avoid leakage.

**NOTE:** There may be a small amount of black water during the first use. This is a normal phenomenon because of the activated carbon. Feel free to use the water after it becomes clear.

### **Use Method**

1. Switch the lever to the downward direction to get tap water. [Figure 1.3] 2. Switch the lever to the level direction to get pure water. [Figure 1.4]



Figure 1.3



Figure 1.4

### NOTE

1. Before the first use, run cold water for 3 minutes in the "pure water" position. Do not run water at a temperature higher than 100°F/38°C. There may be a small amount of black water and the sound of water pushing air out of the filter during the first use. This is a normal phenomenon because of the active carbon. Feel free to use the water after it becomes clear.

2. Check for water leakage. In the event of leakage, refer to the FAQ or contact customer service.

### **Filter Replacement**

For optimum performance, it is highly recommended that you use a genuine Waterdrop faucet replacement water filter. To keep the water fresh, it is also advisable to change your filter every 3 months or 320 gallons, whichever comes first. This will vary based on your water usage and water quality.



Twist off the filter base (D) and remove the expired filter.



2 Take out the new filter and press the new filter into the filter base (D). Ensure that the sealing ring under the filter is in place.



Twist the filter base (D) with the filter top cover (B).



4 Switch the lever to the level position and flush for 3 minutes.

## Warnings

- 1. Do not use with water above 100°F/38°C.
- 2. Flush the system for 5-10s before use. If the system has not been used for over 24 hours, run water for 30s before use.
- 3. Flush the system for 3 minutes before the first use. There may be a small amount of black water during the first use. This is a normal phenomenon because of the active carbon. Feel free to use the water after it becomes clear.
- 4. Avoid water entering the filtration system from the outlet or touching the outlet of the system.
- 5. Protect the filter system from freezing temperatures, frost, snow, sleet, and ice.6. Clean the exterior of the system with a soft cloth to maintain its appearance and service life.
- 7. Replace the filter every 3 months or 320 gallons for best filtration performance.

# **Frequently Asked Questions**

# Q: Why does the filtered water run slowly?

**A:** The water pressure is too low or the filter is clogged. Please check on whether the water pressure of the pipeline is normal, or replace the filter.

### Q: Why does the TDS value not lower after filtration?

**A:** TDS stands for total dissolved solids. It is composed of inorganic salts and a small amount of organic matter. This filter cannot lower the TDS value because it removes harmful substances while keeping beneficial trace elements, which can increase the TDS value.

# Q: Why does water leak between the mounting base and the faucet?

**A:** Remove the filtration system from the faucet and check on whether the O-ring at the connection is placed correctly. Ensure that the thread between the faucet and the filtration system is screwed in firmly so that the O-ring can work.

### Q: Why can't the filtration system connect to the kitchen faucet?

**A:** There are three connection methods (including two additional adapters). If the system still cannot be connected properly, contact customer service to get another adapter.

# **Limited Warranty**

The Waterdrop activated carbon block faucet filtration system (model No.: WD-FC-06) offers a 1-year warranty, which covers defects in materials and workmanship from the original date of purchase. If the product proves to be defective within 1 year from the date of purchase, call 1-888-352-3558, Monday to Friday from 8:00 AM-5:00 PM (PST). During the warranty period, we will replace or repair any part that is deemed to be defective if the product has not been subjected to tampering, alteration, or improper use after delivery, and has not been repaired by the manufacturer. The product is not warranted against misuse, use in abnormal operating temperature conditions, conditions listed outside the operating parameters, or use in commercial operations or any other manner outside the "system specifications" set forth in the owner's manual. Our obligation does not include the cost of transportation. We are not responsible for damage in transit; claims for such damage should be presented to the carrier by the customer.

Should you require service, or if you have any questions regarding how to use your product, please call our customer service at 1-888-352-3558, Monday to Friday 8:00 AM-5:00 PM (PST). We have a professional customer service team and will take care of your problem in a timely manner.

### NOTE:

The warranty does not apply to any filter cartridge, which has a life expectancy that varies based on incoming water quality.

## Contact Us

- 1-888-352-3558 Mon-Fri 8:00 A.M 5:00 P.M (PST)
- ✓ service@waterdropfilter.com
- www.waterdropfilter.com(live chat available)