

# CUSTOM LITE™ CORDLESS ROLLER SHADES



#### **Check Components**

Shade Width Up to 42 in	Shade Width 48 in and up
x 2	x 3
x 7	x 10
	Up to 42 in × 2

#### Prepare necessary tools

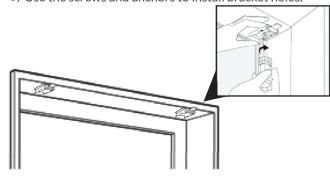


### STEP 1: DETERMINE INSIDE/CEILING, FLUSH, WALL OR OUTSIDE MOUNT

#### a. Inside/Ceiling or Flush Mount

(A minimum 1 in. depth is required or 1 5/8 in. depth for flush mounts.)

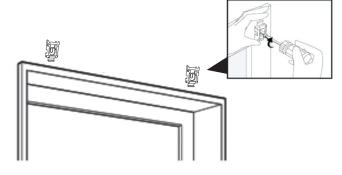
- 1) Position bracket approximately 2 inches from the ends of the headrail. If you have more than 2 brackets, position it equally.
- 2) Mark the pre-drilled holes for the bracket using a pencil.
- 3) Use the screws and anchors to install bracket holes.



#### b. Wall or Outside Mount

(A minimum 1/2 inch flat wall space is necessary)

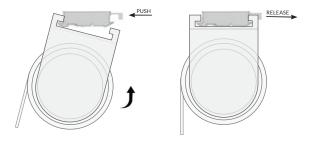
- 1) Position brackets approximately 2 inches from the ends of the headrail. If you have more than 2 brackets, position it equally.
- 2) Mark the pre-drilled holes for the bracket using a pencil.
- 3) Use the screws and anchors to install the bracket holes.



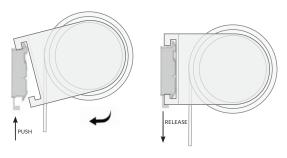
#### STEP 2: MOUNT THE SHADE IN BRACKET

- Insert the shades under the inner back edge of the bracket.
- Push the tab in on the front of each bracket and rotate the headrail upward until it's completely inserted then release the tab.
- 3) To remove the shade, push the tab again to release the shade while supporting the shade's weight to avoid the shade falling to the floors.

#### **INSIDE MOUNT**

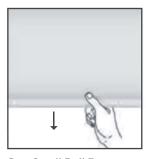


#### **OUTSIDE MOUNT**

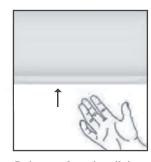


#### **STEP 3: HOW TO OPERATE**

To open and close blind: Pull and tuck





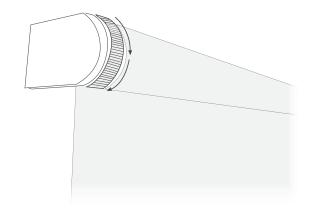


Release after the click

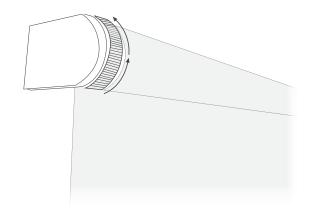
#### **STEP 4: HOW TO ADJUST TENSION**

If you want to adjust the speed of your shade, rotate the the tension wheel located on the left side of the shade.

To lift the shade faster: Rotate the tension wheel "clockwise" until you find your desire speed.



To lift the shade slowly: Rotate the tension wheel "counter-clockwise" until you find your desire speed.



# **Chicology Custom-Made Blinds Warranty**Limited Three Year Warranty from the Date of Purchase

#### **Defective Product:**

If you believe your shade has a manufacturing defect, please email and call us.

#### What is Covered:

All shades and blinds are warranted against manufacturer defects in materials or workmanship, provided:

- You are the original purchaser of the products.
- The product was properly installed according to instructions.
- The product was made or assembled exclusively from Chicology's materials and components.

#### Components and brackets:

 Repair and/or replacements will be made with similar or like parts.

#### What is Not Covered:

- Chicology does not cover consumer damages caused by accidents, alterations, misuse, and abuse of the products, or damages from pets or insects.
- Damages resulted from removal and reinstallation in the same or any other window applications.
- Damages caused during measurement, installation, cleaning, and/or maintenance of your blinds and shades.
- Any yellowing or cracking of plastic parts due to normal wear and tear.
- All fabrics can lose their original intensity due to prolonged exposure to these elements: direct sunlight, wind, water/moisture, salt air, high humidity.
- Some natural fabrics have variations in color, grain and texture. These variations should in no way be considered flaws or defects, as they are part of the natural beauty of the fabric. Fraying is considered normal wear and tear, is not covered by the warranty.
- High humidity may cause wood slats to warp.
- Colors may vary from lot to lot and replacements may not mat ch exactly to previous shades.
- All cords will eventually wear out.

#### To Report Shipping Damages:

If damage occurred during shipping, we are required to collect photo documentation of damaged packaging and merchandise for all claims. Please email and call us immediately and report within **14 calendar days** or else you may be denied for your damaged product.

#### To Obligations to the consumer:

The obligations of Chicology are limited to the repair or replacements of parts or products found to be defective. Chicology will determine if the product is defective or not and may replace the product. Any defective customized products can be exchanged but are non-refundable if still under warranty. Chicology is not responsible for shipping or labor costs( such as measuring, installing, reinstalling, and taking down the above stated products).

## Chicology shall have no liability whatsoever for incidental or consequential damages:

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

#### **Need Further Assistance?**

We stand by our products and we're here to help. Call or email us, and expect a reply within 1 business day.

Visit our website for how-to videos and FAQS.

Website: www.chicology.com/help Email: support@chicology.com

Phone: 1 (866) 999-6188

Hours: Mon-Fri 8AM to 5PM (PST)



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