

Exchange / Refund Request Form

Please fill in all sections of this form, attach it to the inside of your parcel and return to us via:

JUMBO UGG BOOTS (EXCHANGE / REFUNDS)

Att: Lana

1 Keys Road
Moorabbin VIC
Australia 3189

Your exchange / refund will be shipped / credited out to you only AFTER successful receipt of your returned parcel.

Name: _____

Date: ____/____/____

Contact Number: _____

E-mail: _____

Credit Card Details

Card Type: VISA / MASTERCARD

Name on card: _____ Card number: _____

CCV No: _____ Card Expiry date: ____/____/____

Item(s) returned: (item title, item code, size, colour)

Item(s) requested: (item title, item code, size, colour)

Order ID relating to item(s): _____

Reason for exchange / refund:

Delivery address for this item(s):

Important: Once the item is received for exchange, your credit card will be charged the following for return postage:

- Regular Post Within Australia: \$15.00
- Express Post Within Australia: \$25.00
- International Express Airmail: \$55.00

* All refunds will be less original shipping costs and a 20% re-stocking fee (at the discretion of Jumbo Ugg Boots)

Sign below to indicate that you understand the conditions of this Exchange / Refund, which can be found at

<https://jumbougg.com.au/pages/delivery-returns>

(You are required to sign this; otherwise your exchange / refund will not be processed)