

cwbby

Tech Hub Manual

Read all instructions + warnings before use Contact us: (855) 964-2664





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Important User Information

READ THIS USER MANUAL AND ALL INSTRUCTIONS, AND WARNINGS BEFORE USE OF THE PRODUCT KEEP ALL INSTRUCTIONS, INFORMATION AND WARNINGS FOR FUTURE USE

WARNING

- WARNING: Failure to follow warnings, information and instructions could result in serious injury or death (keep instructions, warnings, and product information for future reference).
- Read and understand all instructions, warnings, and information BEFORE USING this product. KEEP INSTRUCTIONS FOR FUTURE USE.
- DO NOT use this product if you do not understand or cannot follow the accompanying warnings and instructions.
- DO NOT allow anyone to climb or hang from the product.
- DO NOT allow anyone to jump on or against the product.
- You are responsible for providing adult supervision when using this product.

<u>↑</u>CARE + MAINTENANCE

- Use the maintenance checklist in the manual to inspect the canopy, seams, zippers, electronic accessories, cords, metal frame, screws, slats, locks, and Safety Sheets every 30 days.
- If any damage is present, immediately discontinue use and contact Cubby for repair or replacement.
- The frame, canopy + sheets may be wiped clean using household soap, mild cleaning solution or detergent, warm water and a damp cloth.
- · Do not use harsh or abrasive cleaners.
- Rinse clean with water to remove residue.
- Do not immerse electronic components.
- To clean Safety Sheet use only household soap or detergents and warm water. No bleach.
- Do not exceed the 1000 lbs. weight limit.

WARNING

- CHOKING HAZARD Keep small parts and packaging away from children.
- If Cubby has wheels, lock them to avoid movement.
- Check this product for damaged hardware, loose joints, loose bolts or other fasteners, missing parts or sharp edges before and after assembly and frequently during use. Securely tighten loose bolts and other fasteners.
- DO NOT use product if any parts are missing, damaged or broken. Contact Cubby for replacement parts and instructional literature if needed. DO NOT substitute parts.
- No co-sleeping, pets or other siblings in Cubby.
- Use this product with only one person at a time.
- NEVER leave patient user unattended for extended periods of time without monitoring and sensory stimulation.

WARNING - ELECTRONIC ACCESSORIES

- Camera can detect motion and sound but it is NOT a seizure detector.
- Electronics hub can be used as a monitoring tool/aide. It is not a replacement for appropriate adult supervision.
- Use only provided electrical cables or cords.
- Discontinue use and contact Cubby immediately if cables or cords are frayed or damaged.
- WARNING To prevent electric shock, do not immerse electronic accessories in water. Wipe clean with a damp cloth.
- Periodically examine electronic accessories of this product for damage to the cord, housing or other parts that may result in the risk of fire, electric shock or injury. IF THE PRODUCT IS DAMAGED, DO NOT USE IT.

NARNING - STRANGULATION HAZARD

CHILDREN HAVE DIED IN BEDS FROM STRANGULATION + SUFFOCATION

- NEVER place Cubby bed near windows where cords from blinds or drapes may strangle a child.
- NEVER suspend strings, tubes, ropes, or cords over or in Cubby.
- NEVER place items with string, tube, cord, rope or ribbon around child's neck or in the Cubby. These items may catch on bed parts.
- Always monitor when using oxygen, feeding, or other tubes as they can be a risk.
- Children can suffocate or be strangled by soft bedding, blankets, or pillows.
- Cubby must have 12 inches of space in between the product and solid objects.

WARNING - ENTRAPMENT HAZARD

CHILDREN HAVE DIED IN BEDS FROM ENTRAPMENT

- Openings in and between bed parts can entrap head and neck.
- NEVER use CUBBY with children younger than 18 months.
- ALWAYS follow assembly instructions.
- To avoid dangerous gaps DO NOT USE THIS PRODUCT without the Safety Sheets completely zipped and locked in place to the sidewall.
- Safety Sheet with lock in place is always required.
- DO NOT use this product without a mattress (FULL SIZE MATTRESS: 75" L x 54" W; 8-10 inches THICK).
- If sudden infant death syndrome or similar is a concern, DO NOT use the Cubby bed.

CONTACT + WARRANTY

To Register + View Your Warranty

CubbyBeds.com/pages/warranty

Cubby Bed Contact Info

Sensory Medical, Inc. 1580 Logan St, #500 Denver, CO 80203

■ Email - Support@CubbyBeds.com

Phone - (855) 964-2664

CubbyBeds.com

Intended Use: The Cubby Bed is an enclosed canopy bed designed for people with cognitive conditions and special needs to provide a safe environment and to prevent bed exit and injury. The Technology Hub is an optional accessory that provides greater sensory control and remote monitoring abilities.



Set Up Your Electronic Accessories

Our team has spent hundreds of hours designing, manufacturing and testing this product. We hope it will bring rest and joy to you and your loved one.

Follow these step by step instructions to set up your bed electronics. If you have any questions or issues, contact us anytime.



Setup Time

15-30 Mins



People Required

1



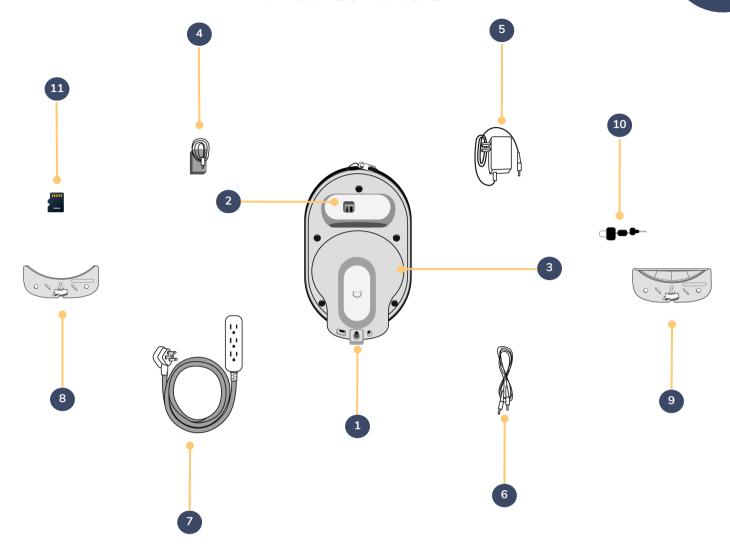
Tools Required

Phone
2.4ghz Router
Instructions

Questions?

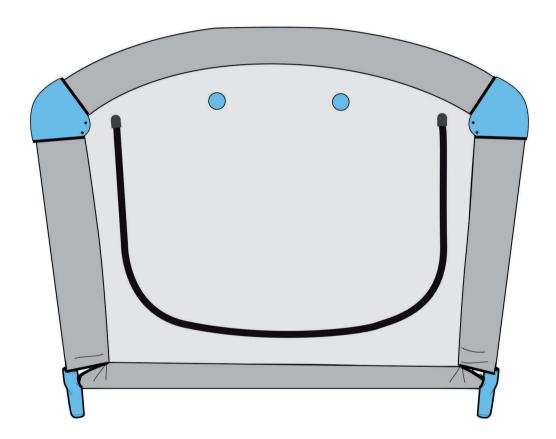
Email Us: Support@CubbyBeds.com Text Or Call Us: 855.964.2664

Parts List



- 1 Technology Hub
- ² Camera
- 3 Circadian Light & Speaker
- 4 Camera Power Cord
- 5 Light Power Cord
- 6 Aux Cord
- Extension Cord
- Show Controls Cover (already installed)
- 9 Hide Controls Cover
- 10 Mini Lock + Key
- 11 SD Card

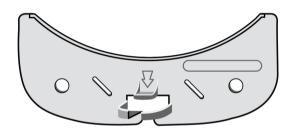
1 Your Cubby Plus is set up and you are ready to install your Technology Hub!



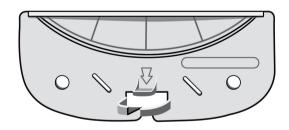
2 Open up the Technology Hub by unscrewing the 5 black thumbscrews. Set up the camera + light by following the instructions on the following pages or referencing the included manuals.



3 Choose from the inserts that show or hide the touch controls (#8 and #9) based on what you would like your child to have access to. The "show controls" cover will allow your child to access the light, sound, and breathing settings on the smart light. The "hide controls" cover will block this area of the light so your child cannot access, and you will only be able to control the smart light from the app. Using one of these covers is REQUIRED for the Technology Hub to be used safely.

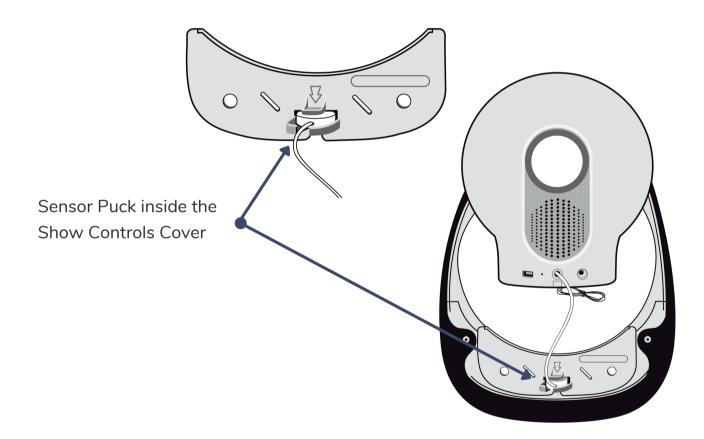


#8 Show Controls Cover

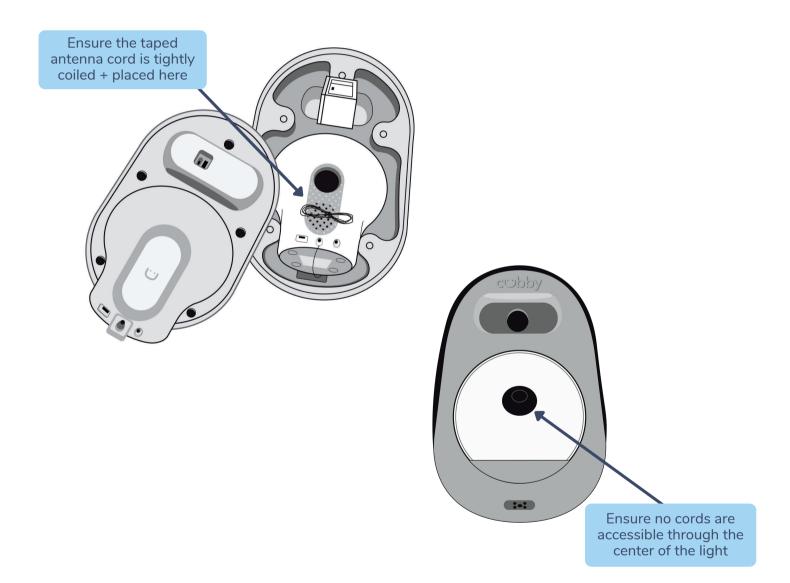


#9 Hide Controls Cover

4 Once you have selected a controls cover, insert the sensor puck into the controls cover. See below for what this looks like in the Show Controls cover.



5 Then ensure the radio antenna cord is tightly wrapped + coiled on the back part of the light as shown in the photo below and as directed by the instructions on the back casing. Do not remove tape from antenna wire. Thread the camera cord through the top opening and ensure the camera lays flat against the casing. Close up the case with the 5 black thumbscrews and ensure there are no cords visible behind the light.



6 Finally, zip the Technology Hub into the canopy and secure the zipper to the loop using the lock provided (#10). Save the fabric Technology Hub cover that was previously installed in the canopy in case you need it later.





Camera Setup

The Wyze Cam is integrated into your Cubby and provides video and audio monitoring capabilities. With the app, you can access live view, recordings, and set up notifications to your phone, Alexa, Google Home, TV, and other devices. See the included Wyze manual for more instructions or contact Cubby if you have any questions.

Setup should take ~10 minutes. Remove the camera from the plastic casing by unscrewing the thumbscrews on the back of the housing. Then follow the instructions below and reinstall the camera.

DOWNLOAD THE WYZE APP BY SCANNING THIS QR CODE

OR DOWNLOAD DIRECTLY FROM THE APPLE APP STORE OR GOOGLE PLAY









- Connect the camera to a power outlet and wait for 20 seconds or until the status light flashes red.
- Press the SETUP button for 3 seconds or until there is a voice prompt.
- Follow the instructions in the Wyze app to finish setup.







LIGHT INDICATIONS

Solid red light

The device is powered on and initializing

Flashing red light
The device is ready to connect

Flashing red & blue lights

Connection is in progress

Flashing blue light

The device is connected and finishing setup

Solid blue light

The device is working properly

Need Help?

Contact Us
Email: Support@CubbyBeds.com
Text Or Call: 855.964.2664



How To Use Camera



Camera Setup

The Wyze Cam comes with a provided 32GB microSD card which offers storage for short video clip recordings triggered by sound or motion. It's also capable of recording up to 2 days of continuous video.

In order to set up the camera with the microSD card properly: Open Wyze App > Select your Cubby Camera > tap settings in top right corner > Select Advanced Settings > Select Continuous Recording or Only Motion + Sound Alert Recording



Event Recording

'Continuous' vs 'Events-Only Recording': When you set up 'Continuous Recording' in the Wyze app and the microSD card is full, it will overwrite the oldest footage and roll forward and keep recording.

Otherwise, the Cam will only record if motion and sound are detected which trigger the 'Events'. Events-Only Recording also helps you save space on your microSD card.



Pinch to Zoom

When viewing a video recording or live stream, you can zoom in and out using the pinch-to-zoom gesture on your display.



Enable Smoke + Carbon Monoxide Alarm Alerts

Open Wyze app > Select your Cubby Camera > Tap Aettings in top right corner > Select Alert Settings > Turn both alerts on



Cam + Subscription (Optional)

Check out wyze.com for the latest Wyze subscription offerings if you are interested in cloud-based video storage and additional alert features.



Light/Speaker Setup

Your Cubby has an integrated Philips SmartSleep Connected Light which provides the circadian light, speaker + sensors. You can control it with the app or the touch controls on the light.

The SmartSleep touch controls can be blocked if needed. Simply remove the back screws and replace the pre-installed piece with the cover labeled "block controls".

Setup should take 5-10 minutes. The system will also work without WiFi connection. See the included Philips manual for more detailed instructions.

Contact us or Philips if you have any questions.



Step 1

Download the Philips SleepMapper app from Google play or the App store. See information on smartphone compatibility within the app store.



Step 2

After plugging in the unit, select your language via the control panel on the front of the unit.



Step 3

Follow the instructions in the app to connect the unit to your 2.4gHz Wi-Fi network.

Note: You can only connect one phone at a time. Reset the device to connect a different phone.





How to Use Light/Speaker

Set Wake-Up Profiles

You can set two different wake-up profiles. For each profile you will set the time, light intensity, wake-up curve duration, the type of sound and volume.

Display On/Off

Turn on/off the display touch buttons + time by pressing Display button.

Audio Feedback

Turn on/off audio feedback by pressing Audio Feedback button.

Music via AUX Port

You can connect your device via AUX port to play your own music or sleep stories.

Note: You cannot wake up to music from an AUX connected device.

Light + Sunset Simulation

Light: Turn on/off by pressing Light Intensity button. Sunset Simulation: The brightness of

Sunset Simulation: The brightness of the light decreases gradually with colors changing from bright yellow to orange to soft red. You can set duration and light intensity.

RelaxBreathe

You can choose one of the breathing programs, guided by light or sound.

Combine belly breathing with light/sound guidance from the light to help with relaxation and sleep.

Navigating the Menu

On the display you can select and set the wake-up profile, bedside light, settings, sound (source) or the unwind program.

Use this as your key to the icons on your light





How to Use Your Warranty

We design every Cubby to be serviceable - meaning that as a system of parts, we can easily change out defective parts rather than having to replace or throw away the entire product. This Cubby Beds Limited Warranty is a commitment to our customers, an expression of our confidence in the quality of our products, and a statement that we stand behind that quality.

Cubby Beds warrants to the original retail purchaser that our Canopy Fabric will be free from defects in material and workmanship for a period of 1 year from the date of purchase. Cubby Beds warrants to the original retail purchaser that our Bed Frame, inclusive of the hardware, steel legs, steel cross bars, steel connectors, and steel slats will be free from defects in material and workmanship for a period of 1 year from the date of purchase. Cubby Beds warrants to the original retail purchaser that our electronics unit including the casing, hardware, light/speaker system, and camera will be free from defects in material and workmanship for a period of 1 year from the date of purchase.

NOTE: The Cubby Beds Limited Warranty covers repair or replacement for defective products as set forth herein within the continental United States only, and does not cover regular, non-defective returns of the bed or other products. Products that are returned in our standard return period are processed differently in accordance with the terms and conditions.

How To Submit A Claim

You must register the warranty at the bottom of this page.

Before submitting a claim, please carefully review the Terms + Conditions below. Customers must notify the Cubby Beds team in writing of any claims in regards to the canopy, frame, and electronics within 1 year from the date of purchase.

Please email Support@CubbyBeds.com with the following information:

ORDER NUMBER
FIRST + LAST NAME
EXPLANATION OF DAMAGE/DEFECT
PHOTOS OF DAMAGE/DEFECT

Upon receiving notification of a claim, a Cubby Beds representative will respond to your inquiry within 3 business days.

All warranty claims are subject to inspection by Cubby. We reserve the right to determine whether or not damages are covered by the Cubby Beds Limited Warranty, in our sole discretion.

Register Your Warranty:



1 Year Limited Warranty

TERMS + CONDITIONS OF THE CUBBY BEDS LIMITED WARRANTY:

FRAME + ELECTRONICS UNIT: The Cubby Beds Limited Warranty covers and is valid only for flaws and defects in the manufacturing or workmanship of the Cubby Frame + Electronics Unit. This includes parts of the frame and electronics unit that do not work as intended or break. The Cubby Beds Limited Warranty applies only to the Cubby Bed, and does not cover or apply to other Cubby products or to any purchases made outside of CubbyBeds.com, our authorized distributors, or outside of the United States. No mattress or accessory is covered by the Cubby Beds Limited Warranty, even where that mattress is included with an order shipped to the customer. No mattress is considered part of a Cubby Bed. The Cubby Beds Limited Warranty may not apply to purchases made through third-party sites.

Cubby does not cover:

- CHANGES IN SURFACE FINISHES DUE TO AGING OR EXPOSURE TO LIGHT.
- NATURAL VARIATIONS OF METAL OR FIGURE OR THE PRESENCE OF CHARACTER MARKS.
- NATURAL VARIATIONS OF POWDER COATING
- SMALL SCRATCHES OR DINGS CAUSED BY SHIPPING OR ASSEMBLY
- NORMAL WEAR AND TEAR (INCLUDING, BUT NOT LIMITED TO, EVERYDAY WEAR AND TEAR OF BED FRAME).
- DAMAGE FROM ANY OF THE FOLLOWING:
 - SHARP OBJECTS;
 - PROLONGED EXPOSURE TO MOISTURE OR DIRECT SUNLIGHT;
 - MODIFICATIONS, ALTERATIONS, TAMPERING, OR IMPROPER MAINTENANCE OR REPAIRS;
 - ACTS OF GOD, INCLUDING BUT NOT LIMITED TO FIRE, LIGHTNING, FLOOD, TORNADO, EARTHQUAKE, OR HURRICANE; OR
 - ANY ACTIONS OR USES PERFORMED OUTSIDE OF THOSE RECOMMENDED OR SPECIFIED ON OUR SITE, INCLUDING OUR FAQ.

MISSING ITEMS: The Cubby Beds Limited Warranty covers and is valid only for missing parts, such as connectors, which will be replaced for free if they did not come with the shipped product. If a customer loses a part or item, Cubby Beds will replace that part for free up to three times if the cost of that part or item is \$20.00 or less. If the cost of that part or item is above \$20.00, Cubby Beds will charge the customer for replacement of that item. The Cubby Beds Limited Warranty applies only to the Cubby Bed, and does not cover or apply to other Cubby products or to any purchases made outside of CubbyBeds.com, our authorized distributors or outside of the United States. The Cubby Beds Limited Warranty may not apply to purchases made through third-party sites.

Cubby does not cover:

- CHANGES IN SURFACE FINISHES DUE TO AGING OR EXPOSURE TO LIGHT.
- NORMAL WEAR AND TEAR (INCLUDING, BUT NOT LIMITED TO, EVERYDAY WEAR AND TEAR OF FABRIC).
- DAMAGE TO THE FABRIC FROM DRYING.
- DAMAGE FROM ANY OF THE FOLLOWING:
 - SHARP OBJECTS OR IMPRINTING FROM WRITING INSTRUMENTS;
 - PROLONGED EXPOSURE TO MOISTURE OR DIRECT SUNLIGHT;
 - MODIFICATIONS, ALTERATIONS, TAMPERING, OR IMPROPER MAINTENANCE OR REPAIRS;
 - INCONTINENCE OR HYGIENE ISSUES
 - ACTS OF GOD, INCLUDING BUT NOT LIMITED TO FIRE, LIGHTNING, FLOOD, TORNADO, EARTHQUAKE, OR HURRICANE; OR
 - ANY ACTIONS OR USES PERFORMED OUTSIDE OF THOSE RECOMMENDED OR SPECIFIED ON OUR SITE, INCLUDING OUR FAO.
- IMPORTANT: Customer is responsible for adhering to the cleaning recommendations and precautions in the FAQ.

ELIGIBILITY

To be eligible for the Cubby Beds Limited Warranty:

• YOU MUST BE THE ORIGINAL PURCHASER AND HAVE A VALID PROOF OF PURCHASE. THE CUBBY BED LIMITED WARRANTY IS NOT TRANSFERABLE TO SUBSEQUENT PURCHASERS.



1 Year Limited Warranty

- YOU MUST HAVE PURCHASED THE CUBBY BED DIRECTLY FROM CUBBYBEDS.COM OR ONE OF OUR AUTHORIZED DISTRIBUTORS AND BE LOCATED IN THE CONTINENTAL UNITED STATES.
- WE MUST RECEIVE YOUR WRITTEN WARRANTY REQUEST FOR THE FABRIC AS SET FORTH ABOVE WITHIN 1 YEAR FROM THE DATE OF PURCHASE.
- WE MUST RECEIVE YOUR WRITTEN WARRANTY REQUEST FOR THE FRAME & ELECTRONICS AS SET FORTH ABOVE WITHIN 1 YEAR FROM THE DATE OF PURCHASE.
- THE CUBBY BED MUST HAVE BEEN INSTALLED AND USED ONLY IN ACCORDANCE WITH THE SPECIFICATIONS PROVIDED WITH THE BED OR ON OUR WEBSITE (INCLUDING THOSE RECOMMENDATIONS AND GUIDELINES SPECIFIED ON THE FAQ PAGE).
- THE CUBBY BED MUST HAVE BEEN USED ONLY UNDER TYPICAL CONDITIONS AND MUST NEVER HAVE BEEN SUBJECTED TO ABUSE, ACCIDENTAL DAMAGE, OR OTHER ABNORMAL USAGE, INCLUDING BUT NOT LIMITED TO CUTS, TEARS, BURNS, STAINS, SOILING, LIQUID DAMAGE, OR IMPROPER INSTALLATION.
- LIMITED REMEDY: Cubby Beds sole obligation under the Cubby Beds Limited Warranty is to, at our sole option, repair or replace the defective part(s) at no additional charge, if we determine in our sole discretion that the defect is covered by the Cubby Beds Limited Warranty. If within the warranty period, identical materials are unavailable at the time of repair or replacement, Cubby reserves the right to substitute materials of equal or better quality. Replacement fabrics may vary in color from the original due to dye lot variations.
- The repaired or replacement Cubby parts shall continue to be covered under the original Cubby Beds Limited Warranty for the rest of the original term, but under no circumstances will the Cubby Beds Limited Warranty be extended beyond 1 year from the date of purchase of the original fabric canopy, original frame, and original electronics.

DISCLAIMER OF WARRANTIES

• THE REMEDIES PROVIDED IN THIS CUBBY BEDS LIMITED WARRANTY CONSTITUTE THE PURCHASER'S SOLE AND EXCLUSIVE REMEDIES, AND CUBBY'S SOLE AND EXCLUSIVE OBLIGATION, WITH RESPECT TO DEFECTS IN THE PURCHASED BED PRODUCTS OR THE MANUFACTURING THEREOF. THIS CUBBY BEDS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY GIVEN BY CUBBY AND CUBBY EXPRESSLY DISCLAIMS, AND THE PURCHASER EXPRESSLY WAIVES, ALL OTHER REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EXCEPT TO THE EXTENT PROHIBITED BY LAW. IN SUCH EVENT, SUCH WARRANTY IS LIMITED TO THE DURATION OF THE WARRANTY PERIOD SET FORTH ABOVE. THIS EXCLUSION APPLIES EVEN IF THIS WARRANTY FAILS OF ITS ESSENTIAL PURPOSES AND REGARDLESS OF WHETHER DAMAGES ARE SOUGHT FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, OR STRICT LIABILITY IN TORT OR UNDER ANY OTHER LEGAL THEORY.

LIMITATION OF DAMAGES AND LIABILITY

• IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, EXCEPT TO THE EXTENT PROHIBITED BY LAW, IN NO EVENT WILL CUBBY BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES ARISING FROM OR RELATING TO THIS CUBBY BED LIMITED WARRANTY OR THE CUBBY BED, AND CUBBY BEDS TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS CUBBY BED LIMITED WARRANTY OR THE CUBBY BED WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE CUBBY BED BY THE ORIGINAL PURCHASER. YOUR USE OF THE CUBBY BED IS AT YOUR OWN DISCRETION AND RISK. YOU WILL BE SOLELY RESPONSIBLE FOR (AND CUBBY DISCLAIMS) ANY AND ALL LOSS, LIABILITY, OR DAMAGES, RESULTING FROM YOUR USE OF THE CUBBY BED.

YOUR RIGHTS AND THE CUBBY BEDS LIMITED WARRANTY

This Cubby Beds Limited Warranty gives you specific legal rights. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You may also have other legal rights that vary by state, province, or jurisdiction. The terms of this Cubby Beds Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights, you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.





Electronics Maintenance Checklist

A monthly inspection of your Cubby Technology Hub is required.

Use this checklist to inspect all components.

- 1 Plastic casing has no cracks, peeling or sharp areas
- Technology Hub zipper + cord loop are intact and lock is secured
- Black screws are tightened on the back of the Technology Hub
- Electrical cords are functional and not frayed
- 5 Face of electronics is functional and not cracked
- 6 Touch controls on light are in working order
- Aux cord plugin connects with phone and plays audio successfully
- 8 Camera lens has no cracks
- Opening the second of the s

Discontinue use and contact us immediately if anything is damaged or missing.



cwbby

Share Your Experience

THANKS FOR BEING A PART OF THE CUBBY FAMILY.
WE'D LOVE FOR YOU TO JOIN US ON SOCIAL AND
SHARE YOUR STORY WITH THE CUBBY COMMUNITY:)

Show Us Your Bed · Your First Night · Your Favorite Features How Cubby Has Helped · Happy Play Moments · A Video Review





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Support@CubbyBeds.com | 855.964.2664 CubbyBeds.com

