

**SPYDER AUTO
WARRANTY
& RETURN POLICY**



Warranties/Defective Items

Any Spyder Auto products that are found to be defective are covered for a period of 1 year following the original purchase date to VENDOR ONLY not the end user

End users must abide by the warranty set by the vendor

Spyder Auto does not offer any warranty to end users

Please use the bulbs provided with our products to complete installation. If bulbs are not provided, please transfer your OEM bulbs. Installing aftermarket bulbs such as; LEDs or HID's will void the warranty on our product.

Spyder Auto is not responsible for damage caused by bulbs not supplied with the units.

All warranty claims must be accompanied by the original proof of purchase. Please keep all boxes, warranties and owner's manuals when you receive them. They are very important in the event merchandise is damaged, becomes defective or needs to be returned.

Spyder Auto will warrant that your product will be free of defects in materials and workmanship under normal use by the original consumer purchaser for 1 Year from the original purchase date. This limited warranty does not cover any damage caused by improper installation, road hazard, accident, racing, misuse, alteration or normal wear and tear. This limited warranty does not cover vehicles used in racing or competition or vehicles with settings other than those set forth in the original manufacturer's specifications.

Spyder Auto does not offer replacements, a new purchase order must be generated

Spyder Auto is not responsible for costs incurred for non operable vehicles due to defect. The vendors have the option to either order a new set and have the defective item be inspected or have the item returned and once credited order a new set.

Cost of installation and labor is not covered in the warranty. Spyder Auto shall not be held liable for any incidental or consequential damages and/or injuries from the result of use of its parts.

Any item that is returned as defective, and found to be non-defective will have no credit issued and part will be returned at sender's expense.

Spyder Auto reserves the right to send replacement components for warranty/defective issues in the field.

All defective items returned to Spyder Auto and verified to be defective will receive item credit. Please note that manufacturing defects are subject to the terms and conditions of Spyder Auto's warranties.

Items found to be defective within 30 days will have a return label issued by Spyder Auto. Any items found to be defective after 30 days from invoice date will be shipped at the customer's expense. RMA number must be displayed on return label or box. Warranty items returned without an approved RMA number will be refused and returned to sender.

Images or video may be requested by the Spyder Auto team for defective products or issues

Return policies

All returns require an RMA (returned merchandise authorization) number authorized by Spyder Auto. All authorized returns will be made on a freight-prepaid basis, including insurance, by the customer and will be subject to a 20 % restocking fee.

Returns must be made within 30 days of receipt. All returns will be issued as credit, not a refund, and may only be applied to a 2/1 (two for one) offsetting order. Non-defective items are not eligible for return or exchange after the 14 day period. NO EXCEPTIONS.

RMA number must clearly be displayed on the return label ONLY

Items returned without an approved RMA number will be refused and returned to sender.

Items to be returned must be received by Spyder Auto within 30 days from issue of an RMA number. After 30 days, the RMA is void.

An account must be current to be eligible for returns.

Item must be in original packaging and in new resalable condition.

Any item that was used or fully/partially installed is non-returnable.

Shipping fees are non-refundable. Customer is responsible for shipping charges incurred to and from Spyder Auto.

Returned items must be boxed and shipped in a manner so as not to be damaged in transit. Damage to boxes or product due to packaging will result in a re-box charge or loss of credit for that product.

Authorized returnable products should be shipped prepaid to Spyder Auto. Spyder Auto does not accept collect shipments for any returns.

Any overages of product received but not listed on the RMA will not be credited.

Product that is returned and determined to be non Spyder Auto product will not be credited, nor returned to the point of origin. Parts will be scrapped.

Any items containing manufacture defects or mislabeled items (missing parts, incorrect color, same side items, etc) must be reported to your assigned sales representative within 30 days from day of receipt. Spyder Auto will only issue a return label within the 30 day period. Items reported after the 30 day period will be shipped back at customer's expense.

[More Info Here](#)