



Warranty

All products carry our 12 Month Limited Warranty. All warranties are limited to the original purchaser and are not transferable to subsequent owners of the product. The warranty period begins on the purchase date. Trail-Gear warrants that it will repair or replace, free of charge, any eligible product which, under normal conditions of use and service, proves to be defective in materials or workmanship. This warranty does not cover any labor costs incurred in diagnosis of defects, removal or reinstallation of a product, nor does it cover any other consequential expenses

Warranty Exclusions

Trail-Gear Inc. warranty does not cover, and Trail-Gear Inc. shall not be liable for, any undertaking, representation, or agreements made by dealers or other third parties selling Trail-Gear products, except where such agreements are within the provisions of this Warranty.

Specifically excluded from this warranty are failures caused by lack of maintenance, misuse, negligence, modification, abuse, improper application, crash damage, installation or operation, or failures caused by unauthorized service or use of unauthorized parts.

Additionally excluded from this warranty are parts that are subject to normal wear and tear, such as bushings, fluids, hoses, gaskets, belts, etc. Products not manufactured by Trail-Gear Inc. are excluded from any warranty and shall be handled with the original manufacturer.

All parts used in a competitive racing environment are excluded from this warranty. If, after inspection, a part returned, under any warranty, is deemed to be ineligible for warranty repair or replacement, the part may be repaired or replaced for a discounted cost. Return shipping charges will apply. Any part for which a warranty replacement is sought must be returned to Trail-Gear Inc. before any replacement items can be shipped. All replacement parts shipped before the suspect part has been received and evaluated by Trail-Gear, MUST BE PAID IN FULL. In such a case, after the suspect part has been received and approved for a warranty replacement, the purchase price for the replacement will be refunded.



Trail-Gear, Inc. Return Requirements

Please follow the steps below to begin your return, exchange, or warranty.

- Please attach a copy of your invoice to this form before sending any merchandise back.
**If you do not have your invoice please contact the company you originally purchased the product from and request an invoice copy.
- For returns all products must be in new condition. If any part is deemed to be used, installed improperly or damaged, it will not be eligible for return or exchange.
- All products sent in for a refund are subject to a 20% restocking fee. Fee is waived for any exchange of equal or greater value.
- Return shipping cost is the responsibility of the customer and is non-refundable. We suggest purchasing insurance on the return package and saving tracking for reference.
- We do not accept returns on any custom parts.
- All warranty products are subject to inspection and follow the warranty policy stated online. Any part not manufactured by Trail-Gear, Inc. is subject to manufacturer warranty policy.

Please fill out your information below:

Name: _____

Address: _____

City, State, Postal Code: _____

Phone Number: (____) _____

Please fill out the information below regarding the items being returned:

Part Number	Description	Reason for return

Please contact us with any questions regarding your return. All returns/warranties are generally processed within 2-3 business days of Trail-Gear receiving the parts from you. Additional delays may be incurred if product needs additional testing or repairing.