

# myfootyboots.com.au

## RETURN/EXCHANGE INSTRUCTIONS

1. If you want an exchange as soon as possible, place brand new order then go to step 2. For everyone else, go straight to step 2.
2. Fill out this Return Form
3. Send product + shoe box + accessories (shoe laces / shoe bag) + this Return Form to the following address:

MyFootyBoots.com.au  
7 Marietta Street  
Holloways Beach, QLD 4878

**\*\* POSTAGE TIP \*\***

*We recommend purchasing a Parcel Post satchel from your local post office for a flat rate return price of \$13.40/\$16.70.*

- The return must be received within 30 days of you receiving your order.
- Product must be in an unused, store-bought condition unless defective.
- Shipping is at the cost of the customer unless product is defective or was received in error.

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ORDER DETAILS	RETURN REASON	ACTION REQUIRED
Order number _____	<input type="checkbox"/> Wrong size	<input type="checkbox"/> Exchange. I have read instructions below
Customer name _____	<input type="checkbox"/> Unwanted / Changed Mind / Other	<input type="checkbox"/> Refund. I have placed another order
	<input type="checkbox"/> Wrong item shipped	<input type="checkbox"/> Refund. I have NOT placed another order
	<input type="checkbox"/> Defective. Provide explanation.	<input type="checkbox"/> Other _____

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### ITEMS RETURNED

Product Name / Number	Size	Color
_____	_____	_____
_____	_____	_____

### EXCHANGE INSTRUCTIONS

1. Determine if requested product/size is available.
2. Purchase 'Shipping for Exchanged Product' from website  
<http://www.myfootyboots.com.au/products/shipping-for-an-exchanged-product>  
Or search for 'Shipping'
3. Include product title and size in 'Special Instructions' at cart screen.  
eg. "adidas Copa Mundial - Mens Football Boots - Black/White - Size 10"
4. Allow 4-9 business days for delivery.

ADDITIONAL NOTES/INSTRUCTIONS (required for defective goods)

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