



To return your goods and obtain a refund please follow the instructions below and complete the form.

1. Print and complete the Returns Form.

Your name and order number are the most important details, please ensure these details are correct. If you don't have your order number, refer to your order confirmation email or contact us at hello@hamecspirit.com.au.

2. Supply of your Returns Label (for Faulty Goods Only).

Upon notification of faulty goods we will issue you via email an Australian Post Returns Label. This can be printed off and affixed to the parcel to be returned. This will have a tracking number assigned to it.

Don't have a printer? No problem! You can print your label at a Post Office. Present your confirmation email and the staff will print your label.

3. Pack and send your product/s.

Pack the items in their original condition with tags and hygiene stickers attached, together with the completed Returns Form in a protected parcel to avoid damage during transit. Secure the label firmly to your parcel and drop in to a red street post box or your local post office. Tip! Use the packaging you received your order in by turning it inside out so no old labels are visible.

CONTACT US

We will be happy to assist you with any questions you may have.

EMAIL: hello@hamecspirit.com.au

RETURNS FORM

POST YOUR PARCEL TO:

HamecSpirit Pty. Ltd.
Online Returns
P.O. Box 205
Black Rock, Vic., 3193

Order Number <i>Refer to confirmation email</i>	
Order Date	
Full Name <i>As stated on the order</i>	
Contact Number	

I'd like to return these items

Product Code	Product Name	Colour	Qty	Size	Reason*

***Reason for return:**

- A** Does not fit
- B** Does not suit me
- C** Item not as described / shown online
- D** Received damaged / faulty
- E** Received wrong size / colour / product

All refunds can take up to seven (7) business days to be processed once the items are received back into our warehouse.

If you require further information please email hello@hamecspirit.com.au