

Easy returns within 60 days of purchase

We hope you'll be delighted with your purchase. However sometimes things aren't quite right. In which case let's try and put things right.

1. Please contact us and let us know what your concern is and how we can put this right for you.
2. If you need to return items, please can you pack your unworn, unused items as carefully as possible, still in their original packaging and send them to us in a sealed delivery bag.
3. Please complete this returns card adding your details below. Please be sure to include your order number.
4. Send your package to the address below. We do recommend strongly using a signed for delivery service as we cannot be held responsible for items lost in the post.

Returns, 27B Pennygillam Way, Launceston, Cornwall PL15 7ED United Kingdom

As soon as we've received your return at our warehouse please allow us upto 5 days to process it. We'll either exchange for the requested product or initiate a refund if required. Refunds normally appear immediately but some payment providers can take up to 5 days.

Name on orderTel No.....

Order numberPost Code.....

PRODUCT DETAILS	REASON CODE

NOTES

REASON CODES **Tick here if a refund is required**

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|---------------------------|----------------------|-----------------------------|
| ① TOO BIG | ④ INCORRECT PRODUCT | ⑦ EXCHANGE - Please specify |
| ② TOO SMALL | ⑤ NO LONGER REQUIRED | ⑧ PURCHASED IN ERROR |
| ③ FAULTY - Please specify | ⑥ NOT SUITABLE | ⑨ OTHER - Please specify |