

# Returns

View our full returns policy online at: [talula.co.nz](http://talula.co.nz)  
Have any further questions? email [ingrid@talula.co.nz](mailto:ingrid@talula.co.nz)

## 1. Eligibility

Ensure your item is eligible for return:

- Item is in its original condition (unworn and unwashed)
- Returned within 30 days of delivery.
- Has no make-up or other stains.
- Does not smell of cosmetics.

## 2. Form & Postage

Complete the form below and return with your item to:  
Talula Tween Wear Ltd,  
12a Park Ave, Takapuna,  
Auckland 0622.

## 3. Confirmation

When item is received, we will email you confirmation and either send a replacement or issue a refund within 5 working days.

Name on order: \_\_\_\_\_

Email address: \_\_\_\_\_

Phone: \_\_\_\_\_ Order # \_\_\_\_\_

PRODUCT NAME	COLOUR	SIZE	REASON FOR RETURN (PLEASE TICK)
			<input type="radio"/> Too small <input type="radio"/> Fabric
			<input type="radio"/> Too big <input type="radio"/> Faulty
			<input type="radio"/> Too short <input type="radio"/> Change of mind
			<input type="radio"/> Too long <input type="radio"/> Other

## COMMENTS


Please note:

- If you have received a faulty or incorrect item, please email us immediately, so we can resolve this for you as soon as possible.
- Returns will be processed within 5 business days of the returned item reaching us.
- International return shipping is at the customer's expense. We recommend obtaining a copy of your return tracking information as we do not accept responsibility for items that are lost or damaged in transit.