

REQUIREMENT	MAXIMUM	MINIMUM		
Bacterial Quality	Potable	Potable		
Pressure	125 psig (860 kPa)	40 psig (280 kPa)		
Temperature	100°F (38°C)	40°F (4°C)		
Chlorine*	0 ppm (mg/L)	0 ppm (mg/L)		
Production Flow Rate: 14.4 gpd (54 Lpd) @ 5 Reject Flow Rate: 79.8 gpd (302 Lpd) @ 50 ps *NOTE: Chlorine influent to Cartridge "B". Fo				
CONTAMINANT REDUCTION				
Contaminant	USEPA MCL	<b>ROM II Average % Reduction</b>	<b>ROM III Average % Reduction</b>	
Total Dissolved Solids	187	94.6	94.6	
Based on an RO Processor operating at 500 - 2000 mg/ L TDS; 40-70 psi; Neutral pH; Temperature 70 - 74° F; and a new Cartridge "B".				

Congratulations on the purchase of your new ROM II or ROM III Reverse Osmosis Modular Drinking Water System. You and your family are about to enjoy better tasting, healthier water than you ever thought possible. The ROM II uses superior design and contaminant reduction performance of the prefilter cartridge with a quick-change reverse osmosis cartridge. The ROM III blends the proven superior design and contaminant reduction performance of Everpure's ROM II Processor with a third cartridge for superior performance in reducing volatile organic chemicals.

The result is the best available combination of technologies to reduce aesthetic contaminants such as dirt, minerals, tastes and odors; and health related contaminants such as sodium, heavy metals and organics (VOC's).

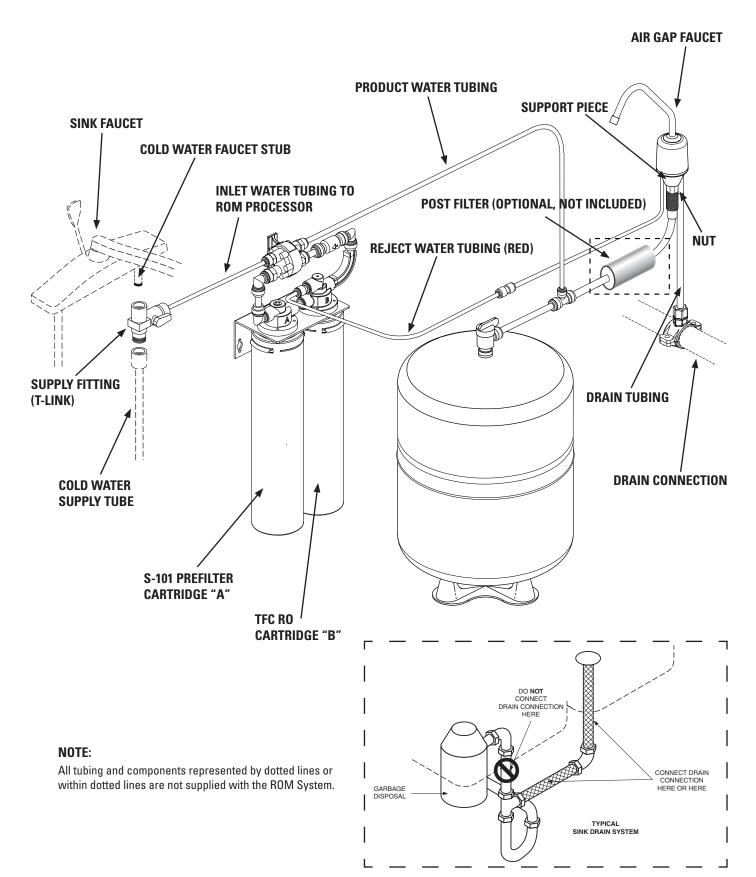
#### **PARTS SUPPLIED**

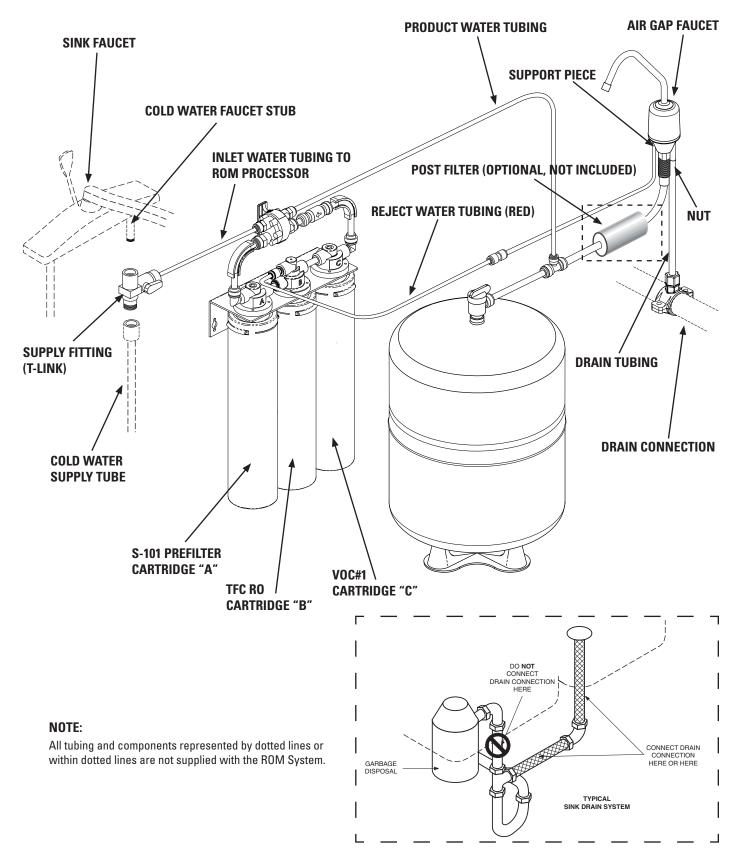
- 1. ROM II Head assembly / ROM III Head assembly
- 2. Cartridge "A" (S-101)
- 3. Cartridge "B" (TFC RO)
- 4. Cartridge "C" (VOC#1) (ROM III only)
- 5. EV312118 Flow Restrictor Kit ROM II & III
- 6. EV310876 Flush plug (1 w/ROM II, 2 w/ROM III)
- 7. EV305061 Red 1/4" tubing
- 8. EV544600 Blue 3/8" tubing
- 9. EV311659 Reducing tee
- 10. EV311660 T-link valve
- 11. EV311588 Tank Kit
- 12. EV311589 Faucet Kit

#### NOTE: Read and save this manual.

The pages that follow will help you install your system. The ROM II or ROM III System supplied by Everpure contains a processor, storage tank, air-gap faucet, and drain connector. This instruction manual details the installation for a typical residential reverse osmosis application, but the ROM II or ROM III System may be used with alternate equipment, such as a water cooler. Manuals supplied with other components should also be consulted during the installation. Read all manuals first to get a clear picture of your project before you begin.

Outlined on page 7 of this manual are several maintenance procedures you will need to do to guarantee optimum performance of your system. Page 9 contains a troubleshooting guide to assist in diagnosing operational problems if they arise.





# **1. PROCESSING SYSTEM**

This processor is acceptable for treatment of influent concentration of no more than 27 mg/L nitrate and 3 mg/L nitrite in combination measured as N and is certified for Nitrate/Nitrite Reduction only for water supplies with a pressure of 280kPa (40 psig) or greater.

The Everpure ROM II and ROM III Processors and their installations are required to comply with state and local laws and regulations.

This reverse osmosis processor contains a replaceable treatment component critical for the effective reduction of Nitrate. The product water should be tested periodically to verify that the processor is performing satisfactorily. Use the 8-way test strip (PN: EV6500-57) to determine effluent Nitrate concentrations.

# S-101 PREFILTER CARTRIDGE "A"

Cartridge "A" is the first cartridge in the ROM II or ROM III Processor. It serves two purposes. Most importantly, it adsorbs the chlorine that is found in most municipal water, keeping that chlorine from damaging the TFC RO Cartridge "B".

#### CAUTION: CONTACT WITH CHLORINE WILL DAMAGE CARTRIDGE "B".

Cartridge "A" also does an excellent job of reducing dirt which would otherwise foul Cartridge "B".

CHANGING CARTRIDGE "A" REGULARLY IS VERY IMPORTANT.

# **TFC RO CARTRIDGE "B"**

**CAUTION:** Cartridge "B" is the second cartridge in the ROM II or ROM III Processor. Cartridge "B" contains the reverse osmosis semipermeable membrane. This membrane is what sets this processor apart from conventional filter systems. Here is where most of the dissolved impurities are separated from the water molecules and flushed down the drain. This cartridge should be replaced periodically depending on the quality of the product water.

This reverse osmosis system contains a replaceable treatment component critical for the effective reduction of Total Dissolved Solids (TDS). The product water should be tested periodically to verify that the processor is performing satisfactorily. Follow the TDS Performance Testing procedure found on page 7 of the Maintenance section of this manual to determine the reduction of TDS.

Replacement of reverse osmosis component should be with one of identical specifications as defined by the manufacturer, to assure the same efficiency and contaminant reduction performance.

# VOC #1 ORGANICS CARTRIDGE "C" (ROM III ONLY)

Cartridge "C" is an optional third stage of treatment. Its function is to adsorb any volatile organic chemicals that may get through the RO membrane. This Cartridge conforms to ANSI/NSF 53 for VOC reduction. See Performance Date Sheet for individual contaminants and reduction performance. Cartridge "C" contains granular activated carbon and should be replaced when Cartridge "A" is replaced.

#### 2. STORAGE TANK

The storage tank stores the water that has been produced by the ROM II or ROM III Processor. Because the storage tank is precharged with air pressure to the manufacturer's specifications, it provides the pressure needed to deliver the product water to the air-gap faucet.

The storage tank generally contains sufficient pressure to connect the product water to your remote ice maker. Consult the ice maker manufacturer for flow rate and pressure requirements for your ice maker. **CAUTION:** This processor is not recommended for use with an ice maker that discharges water to drain as part of the ice production process.

# 3. AIR-GAP FAUCET (Supplied)

An air-gap faucet allows the product water to be drawn from the storage tank when needed. It is NSF Certified for drinking water use. The air-gap faucet contains a built-in air-gap to prevent cross contamination. Any additional faucets connected to the system do not require an air-gap, but must meet state and local health codes.

# **INSTALLATION PROCEDURE OUTLINE**

- 1. Verify that the water is microbiologically safe
- 2. Determine the best location for components
- 3. Install the inlet water fitting
- 4. Install the drain connection
- 5. Mount the ROM Processor
- 6. Verify the storage tank air pressure
- 7. Position the storage tank
- 8. Mount the air-gap faucet
- 9. Install the postfilter (Not supplied)
- 10. Connect the components
- 11. Install the Everpure cartridges

# SUGGESTED TOOLS FOR INSTALLATION

Screwdriver

Drill

Center punch

Small adjustable wrench

Safety knife

Eye dropper

Tire pressure gauge (0-20 psi)

Fresh 5-1/4% household liquid chlorine bleach (such as Clorox®)

#### **DETAILED INSTALLATION INSTRUCTIONS**

(REFER TO THE SYSTEM OVERVIEW - PAGE 2 OR 3)

# **1. VERIFY THAT THE WATER IS MICROBIOLOGICALLY SAFE**

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

#### 2. DETERMINE THE BEST LOCATION FOR COMPONENTS

The exact placement of the various components of the system can vary at each installation. The ROM System was designed to be compact and extremely flexible to allow successful placement in limited space areas. Try to achieve a good balance between convenience for today, and future service access.

# **EVERPURE ROM PROCESSOR**

The ROM III Processor measures approximately 12" wide x 17" high x 4" deep and weighs about 9 pounds when operating. The ROM II Processor measures approximately 8" wide x 17" high x 4" deep and weighs about 6 pounds when operating. Either processor can be mounted under the sink or in the basement. Be sure to leave at least 3" clearance under the system after it is installed to allow cartridges to be changed.

# FAUCET

Ideally, the air-gap faucet should be mounted on the right or left-hand back of the sink rim; it could also be mounted in the countertop next to the sink. Drill a 1%" diameter hole, or you may choose to use an existing spray hose hole.

**NOTE:** For the air-gap faucet to function correctly, the air-gap faucet must be mounted on a horizontal surface, with the air-gap faucet base at or above the sink rim.

**NOTE:** If an icemaker is to be connected, a 1/4" plastic union tee should be installed in the line between the faucet and postfilter. The plastic tubing from the icemaker can then be connected to this tee. Be sure to use plastic tubing!

**NOTE:** If the remote equipment (ie: icemaker, water chiller, etc.) is located greater than 10 feet away from the storage tank, consider up-sizing the tubing to 3/8 or 1/2" OD to maintain adequate flow & pressure. Tubing and fittings for this can be purchased at your local hardware store or home improvement center.

# **STORAGE TANK**

The storage tank should be placed as close to the air-gap faucet as possible to maximize the flow rate and for added convenience later. When full of water, a 3 gallon storage tank will typically weigh 27 pounds. The storage tank operates best in the vertical position, but if necessary, it will operate in a horizontal position.

**NOTE:** If the storage tank is positioned in a horizontal position, there is a chance that air dissolved in the water will not escape readily and "foaming" will occur at the air-gap faucet spout.

**NOTE:** Before connections are made, tubing must be cut square to insure a leak free installation. The storage tank and air-gap faucet tubes should have a minimum of slack so that as great a flow as possible can be obtained from the air-gap faucet.

#### 3. INSTALL THE INLET WATER SUPPLY FITTING

A supply fitting (t-link) has been provided with the system. Close the cold and hot water lavatory valves for the sink faucet. Open both the cold and hot sides of the sink faucet to relieve all pressure. Being prepared for any water that may spill out, disconnect the cold water supply tube from the cold water faucet stub. Attach the supply fitting to the faucet stub. Connect the supply tube to the supply fitting. Close the shut-off valve on the supply fitting. Close the hot and cold valves on the sink faucet. Slowly open the cold and hot lavatory valves. Check for leaks before proceeding. Other plumbing methods may be used to supply the processor with water, as long as:

- Connections are made to the cold water supply line only
- $\bullet$  ¼" 0.D. tube connection is made available
- A shut-off valve is installed on the line to the processor

# 4. INSTALL THE DRAIN CONNECTION

A 1-1/2" drain saddle has been provided with the system.

A typical drain pipe size is 1-1/2" 0.D.; some bar or lavatory sink drains are 1-1/4" 0.D. If your drain piping is 1-1/4", purchase a drain saddle clamp from your local hardware store or home improvement center.

The drain saddle clamp should be installed above the P-trap and on the vertical or horizontal tailpiece.

When installing the saddle clamp on a horizontal drain pipe, locate the hole at the top of the pipe for optimum performance. Once the location has been determined, drill a 3/8" diameter hole in the drain pipe. Center the tube connector on the drain saddle clamp over the hole in the drain pipe. Secure the two halves of the drain saddle clamp with the hardware provided.

**NOTE:** Do not connect the processor drain line into the garbage disposal or dishwasher discharge line. The back pressure caused by the garbage disposal or dishwasher can back water up into the air-gap faucet causing it to overflow.

#### 5. MOUNT THE ROM PROCESSOR

A. At this point, you should have already determined where the ROM Processor will be mounted. Whether under the sink or in the basement, be sure to leave at least 3" clearance underneath the processor to allow for cartridge removal. To make your installation simpler, leave enough access to the processor's plumbing to allow you to tighten fittings.

NOTE: Do not install the cartridges at this time.

B. Mount the processor by using the bracket as a template. Attach the processor to the mounting surface using fasteners intended for use with the mounting surface material.

CAUTION: REMEMBER THAT THE ROM PROCESSOR WILL WEIGH UP TO 9 POUNDS WHEN OPERATING.

# 6. VERIFY THE STORAGE TANK AIR PRESSURE

The air precharge in the storage tank should be verified prior to its installation. Check the air precharge only when the storage tank is empty (no water). Remove the protective cap from the air valve on the storage tank. Using a tire pressure gauge (available from a local auto parts or hardware store) with graduations of 5 PSI or less, test the air precharge in the storage tank. The pressure should be 9-11 PSI. If the precharge is above 11 PSI, depress the air valve needle as required to reduce the pressure to the specified pressure. If the precharge is below 9 PSI, use a bicycle-type hand pump attached to the air valve to increase the pressure to the specified pressure. Recheck the pressure and when it is within the specified range, install the protective cap.

# 7. POSITION THE STORAGE TANK

It isn't necessary to have the tank under the sink as long as you can run tubing from it to the system and the faucet. Be sure the tank rests on a flat, level base.

# 8. MOUNT THE FAUCET

The air-gap faucet should be mounted using the hardware provided. Un-screw the nut from the threaded stem protruding from the base and remove the support pipe. Route the drain tubes through the hole in the mounting surface. Inspect the gasket on the base of the faucet - it should lay flat on the mounting surface and be visible around the complete circumference of the air-gap faucet base. Attach the support piece and nut to the threaded stem. Position the base of the air-gap facuet so the handle is easily accessed. Tighten the nut until the gasket slightly compresses and the base does not rotate when the handle is operated.

Run the red reject water tubing from the ROM Processor's reject flow control fitting to the faucet air-gap (or other suitable air-gap). Connect the outlet of the air-gap faucet to the tube connection on the drain saddle clamp, using the nut and ferrule provided. Push the tube into the fitting until it stops, then tighten the nut.

NOTE: If the faucet (or other equipment such as icemakers, water chillers, etc.) is located greater than 10 feet away from the storage tank, consider up-sizing the tubing to 3/8 or 1/2" OD to maintain adequate flow & pressure. Tubing and fiitings for this can be purchased at you local hardware store or home improvement center.

# 9. INSTALL THE OPTIONAL POSTFILTER (Not Supplied)

It is recommended that a carbon postfilter be installed with the system to remove any off-tastes and odors that may be present after the processed water has been stored. If a postfilter is used, it should be installed on the tubing between the tank and the faucet. When the faucet is opened, water should pass from the tank immediately through the postfilter and out the faucet. Follow instructions from the manufacturer of the postfilter when installing with the system.

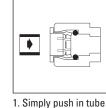
# **10. CONNECT THE COMPONENTS**

The ROM II and ROM III Processors have fittings that accept  $\ensuremath{\sc 4}^{\mbox{\tiny H}}$  0.D. plastic tubing.

# **CAUTION:** DO NOT USE COPPER TUBING TO CONNECT THE COMPONENTS! USE ONLY PLASTIC TUBING. RO WATER IS VERY PURE AND CAN CREATE A CORROSIVE CONDITION WHEN IN CONTACT WITH CERTAIN TYPES OF METAL MATERIALS. THE USE OF ANY TUBING EXCEPT THAT WHICH MEETS NSF STANDARDS WILL VOID THE EVERPURE WARRANTY.

Complete all tubing connections at this time. See the drawings below and on pages 2 and 3 for reference.

# SYSTEM TUBING CONNECTION PROCEDURE



to attach.





2. Tube is secured in position.

# 3. Push in collet to release tube.

# **11. INSTALL THE EVERPURE CARTRIDGES**

Remember that Cartridge "B" requires thorough flushing to remove the protective storage solution, both now and whenever it is replaced. Cartridge "A" and Cartridge "C" need flushing to purge air.

- A. Remove the packaging from Cartridge "A". Following the instructions accompanying the cartridge, install it into the first head (A) of the processor.
- B. Close storage tank shut-off valve.
- C. Open air-gap faucet.
- D. Install flush plug into head "B" (ROM II & III) and head "C" (ROM III only).
- E. Open inlet shut-off valve and flush for 3 minutes. Flow will be visible from the air-gap faucet at this time. Close the inlet shut-off valve.
- F. Remove flush plug from head "B" (ROM II & III).
- G. Remove the packaging from Cartridge "B". Install it in the second head (B).
- H. Open the inlet shut-off valve. Allow water to run for 2 hours into your sink. This purges the protective storage solution from Cartridge "B" and ensures that when the system is placed into operation, it will immediately reduce the level (percentage) of all minerals and/or chemicals. Close the inlet shut-off valve.

#### **A WARNING:** INGESTING THE PROTECTIVE SOLUTION MAY CAUSE IRRITATION OF THE GASTROINTESTINAL TRACT, COLIC, DIARRHEA OR OTHER SIMILAR SYMPTOMS.

I. For the ROM II installation, skip to step J. For the ROM III installation only, install Cartridge "C" in the third head (C). Open the inlet shut-off valve and and observe the flow from the air-gap faucet. (After 16 ounces have been dispensed, close the air- gap faucet.) (15 min flush based on 1 gallon/2 hours) Close inlet shut-off valve.

# **WARNING:** EYE PROTECTION AND RUBBER GLOVES SHOULD BE WORN WHEN HANDLING CHLORINE.

J. Sanitize the storage tank with standard 5¼% liquid chlorine bleach. Disconnect the product water tubing from the ROM Processor to the storage tank at the processor connection. Using a clean eye dropper or other suitable means, place forty (40) drops of liquid chlorine bleach into the tubing. Reconnect the tubing. Open the inlet shut-off valve. Open the storage tank shut-off valve. Water will now start to fill the storage tank. Check all fittings for leaks, tightening just enough where necessary to stop leakage.

**NOTE:** It will take approximately 6 hours or more to fill the storage tank. Remember that the multi-stage treatment of the ROM Processors produces high quality water at a rate of approximately one gallon every 2 hours. **DO NOT CONSUME THIS WATER**.

K. Drain the storage tank by opening the air-gap faucet and letting the water run until it slows to a drip. This final flush gets all the air out of the filters and assures that the water will be high quality. Close air gap faucet as the storage tank begins to refill, your system will be ready for use.

#### MAINTENANCE

The ROM II and ROM III System requires very little maintenance; there are no weekly or monthly procedures to follow. Regular cartridge change is the only exception – and an important one.

**Remember:** Regular cartridge change is the only way your ROM II or ROM III Reverse Osmosis Modular Drinking Water System will continue to give you years of uninterrupted high quality water!

The Troubleshooting section in this manual will help you determine when it is necessary to change cartridges. Unlike most RO systems, with the ROM II and ROM III System, you can change the cartridges yourself.

#### S-101 PREFILTER CARTRIDGE "A"

CHANGE EVERY 6 MONTHS (Based on 3 gallons per day RO product water usage) Reduces dirt and protects Cartridge "B" from chlorine.

# VOC #1 ORGANICS CARTRIDGE "C" (ROM III ONLY)

CHANGE EVERY 6 MONTHS (Based on 3 gallons per day R0 product water usage) Reduces volatile organic contaminants from the drinking water.

NOTE: Change Cartridges "A" and "C" at the same time.

To change Cartridges "A" and "C":

- 1. Shut off the water to the processor.
- Open the air-gap faucet to drain the storage tank; leave the airgap faucet open.

# REFER TO "INSTALL THE EVERPURE CARTRIDGES" FOR PROPER INSTALLATION AND FLUSHING PROCEDURE.

#### **TFC RO CARTRIDGE "B"**

CHANGE ONLY WHEN YOU NOTICE A SIGNIFICANT DROP IN THE WATER QUALITY OR QUANTITY AND YOU HAVE ALREADY CHANGED CARTRIDGE "A" AND "C". UNDER AVERAGE WATER CONDITIONS, CARTRIDGE "B" SHOULD LAST 2-3 YEARS.

Removes dissolved impurities from the drinking water.

Follow the TDS Performance Testing procedure found here in the Maintenance section of this manual to determine if Cartridge "B" should be changed.

To change Cartridge "B":

1. Shut off the water to the processor.

Open the air-gap faucet to drain the storage tank; leave the air-gap faucet open. Refer to "Install the Everpure Cartridges" for proper installation and flushing procedure.

### SANITIZE STORAGE TANK

SANITIZE WITH EVERY CARTRIDGE CHANGE (EVERY SIX MONTHS) Insures good-tasting, high quality water.

To sanitize the storage tank:

- 1. Shut off the water to the processor.
- 2. Open the air-gap faucet to drain the storage tank; leave the air-gap faucet open.

Refer to "INSTALL THE EVERPURE CARTRIDGES" section for storage tank sanitization procedure.

# **TDS PERFORMANCE TESTING**

To determine the Total Dissolved Solids (TDS) removal performance of the ROM Processors, and to determine when Cartridge "B" should be changed, the TDS of the product water produced by the ROM Processor and the TDS of the inlet water must be measured. The Everpure TDS Pen, or other conductivity testers, can be used for these measurements. Follow the instructions with each tester for proper operation.

The amount of TDS rejected by the processor is expressed as a percentage. A 92% reduction means that 92% of the dissolved solids have been removed from the inlet water by the processor. To calculate the percent reduction, use the following equation:

$$\frac{\text{Inlet TDS - Product TDS}}{\text{Inlet TDS}} \times 100 = \% \text{ reduction}$$

The Inlet TDS is the total dissolved solids content of the water going into the processor, and the Product TDS is the total dissolved solids content of the high quality product water.

**Example:** If the Inlet TDS is measured to be 600 ppm and the Product TDS is measured to be 48 ppm, then:

<u>600 ppm - 48 ppm</u> 600 ppm x 100 = 92% reduction

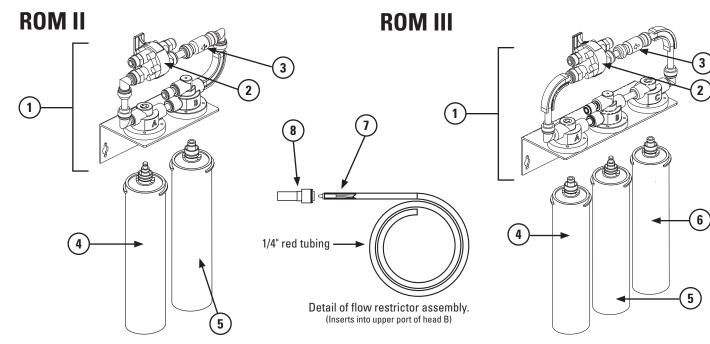
The indication of TDS reduction is done by following the procedure outlined below:

- 1. Open the faucet and run product water for 60 seconds to ensure a fresh sample.
- 2. Rinse a clean cup several times with product water and then collect enough water to measure with the TDS Pen.
- 3. Following the operating instructions with the TDS Pen, measure and record the Product TDS.
- 4. Rinse the cup several times with water from the same inlet water source that the ROM Processor is connected to, and then collect enough water to measure with the TDS Pen.
- NOTE: Make sure that the water you collect is the same as the inlet water to the ROM Processor.
- 5. Following the operating instructions with the TDS Pen, measure and record the Inlet TDS.
- 6. Using the equation above, and referring to the example given, calculate the percent reduction for your processor. Cartridge "B" should be replaced when the percent reduction falls below 90%.

# CALCULATIONS:

Formula:	Inlet TDS - Product TDS Inlet TDS	x 100 = % reduction	
Example:	600 ppm - 48 ppm 600 ppm	0.92 x 100 = 92%	
TDS test date:	ppm - ppm ppm	x 100 = % reduction	
TDS test date:	ppm - ppm ppm	x 100 = % reduction	
TDS test date:	ppm - ppm ppm	x 100 = % reduction	
TDS test date:	ppm - ppm ppm	x 100 = % reduction	
TDS test date:	ppm - ppm ppm	x 100 = % reduction	
TDS test date:	ppm - ppm ppm	x 100 = % reduction	

INDEX NUMBER	PART NUMBER	DESCRIPTION	QUANTITY
1	EV3079-42	Dual RO Header <b>OR</b>	1
	EV3079-43	Triple RO Header	1
2	EV3079-26	Shut-off Valve	1
3	EV3103-91	Check Valve	1
4	EV9273-77	Cartridge "A" (S-101)	1
5	EV9273-70	Cartridge "B" (TFC RO)	1
6	EV9273-79	Cartridge "C" (VOC #1) (ROM III ONL	/) 1
7	EV3115-84	Flow restrictor	1
8	EV3103-10	Reducer, 3/8" stem x 1/4" tube	1
Not shown	EV6500-57	8 Way Test Kit	



# TROUBLESHOOTING:

PROBLEM	PROBABLE CAUSE	REMEDY
I. Not enough drinking water:	A. Storage tank pressure too low.	a. Add air to increase precharge to 10 psi.
	B. Demand greater than unit's specified output.	<ul> <li>b. Consult dealer for optional large tank for more storage capacity.</li> </ul>
	C. Not enough incoming water.	c. Clogged inlet tubing; clean out or replace.
	D. Not enough water pressure.	d. Same as (c) above, <b>or</b> change in household pressure; increase household water pressure.
	E. Plugged Cartridge "A".	e. Replace Cartridge "A".
	F. Plugged Cartridge "C". (ROM III only)	f. Replace Cartridge "C". (ROM III only)
	G. Cartridge "B" fouled with sediment.	g. Replace Cartridge "A" and Cartridge "B".
	H. Product water check valve failure.	h. Replace check valve fitting.
	I. Plugged flow control.	i. Clean/replace flow control fitting; replace Cartridge "A" if necessary.
II. Bad tasting drinking water:	A. All of 1 above except (b).	a. All of 1 above except (b).
	B. Foreign matter in storage tank.	b. Clean, sanitize and flush storage tank.
	C. Postfilter exhausted.	c. Replace postfilter.
	D. Leakage around Cartridge "B" O-rings.	d. Relubricate/replace O-rings.
	E. Product line and reject connections are reversed.	e. Check lines and make correct connections.
	F. Cartridge "B" needs replacing.	f. Replace Cartridge "B".
	G. Storage tank bladder is ruptured.	g. Replace storage tank and check precharge pressure.
III. External Leakage:	A. Loose fittings.	a. Check all fittings for tightness.
IV. Overflow at faucet air-gap — gurgling sounds:	A. Drain tube plugged.	a. Clean drain tubing of debris.
	B. Drain tubing not in continuous downward slope.	c. Rid drain tubing of loops or low spots.
	C. Tubing connections reversed at faucet.	d. Change tubing connections.
	D. Insufficient drain.	e. Clean drain pipe/find alternate drain.
V. "Foaming" at faucet tip:	A. Storage tank is positioned on side (dissolved air cannot escape).	a. Mount tank in upright position.
VI. "Foaming" at air-gap:	A. Drain tubing connected to same drain line as dishwasher, etc.	a. Find different drain for tubing.
	B. When sink is full of soapy water and plug is pulled, it can backup at air-gap.	b. Find different drain for tubing.
VII. Bad smell from drinking water:	A. Postfilter exhausted or Cartridge "C" exhausted.	a. Replace postfilter and/or Cartridge "C".
	B. Cartridge "A" exhausted.	b. Replace Cartridge "A".
	C. Storage tank needs disinfection.	c. Clean, sanitize and flush storage tank.
VIII. Fast flow to drain:	A. Defective flow control.	a. Replace flow control fitting; consult factory.
IX. Black specks in product water:	A. Carbon fines.	a. Flush or replace postfilter.
X. Low faucet pressure:	A. Low precharge in storage tank.	a. Increase storage tank precharge.
	B. Postfilter plugged.	b. Replace or flush postfilter.
XI. Flow control plugged:	A. Extremely high mineral content feed water.	a. Higher flow rate flow control fitting needed; consult factory.
	B. Iron or iron-bacteria fouled.	b. Clean/replace flow control fitting if plugged and pretreat source for iron removal; consult factory.

NOTES:

# **LIMITED WARRANTY**

You have just purchased one of the finest water treatment units made. As an expression of our confidence in Everpure products, this product is warranted against defects in material and workmanship to the original end-user when installed in accordance with Everpure specifications. The warranty period commences from the date of purchase\*\* and is administered as follows:

For a period of ONE YEARReplaceable elements (i.e., filter & water treatment cartridges)\*For a period of FIVE YEARSThe entire system (excluding replaceable elements)\*This is for material & workmanship, not filter or water treatment cartridge life.\*\* PROOF OF PURCHASE REQUIRED.

The unit must be used in operating conditions that conform to Everpure's recommended design guidelines. This warranty will not apply if the unit has been modified, repaired or altered by someone not authorized by Everpure.

If a part described above is found defective within the specified period, you should notify Everpure technical service at the phone number listed below. Any part found defective within the terms of this warranty will be repaired or replaced (at Everpure's discretion) by your local dealer (labor not covered). Any repaired or replaced warranty item will be incorporated under the original warranty terms of the existing system.

We are not responsible for damage caused by accident, fire, flood, freezing, Act of God, misuse, misapplication, neglect, oxidizing agents (such as chlorine, ozone, chloramines and other related components), alteration, installation or operation contrary to our printed instructions, or by the use of accessories or components which do not meet Everpure's specifications. Refer to the specifications section in the Installation and Operating manual for approved application parameters.

Our product performance specifications are furnished with each water treatment unit. TO THE EXTENT PERMITTED BY LAW, EVERPURE DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE; TO THE EXTENT REQUIRED BY LAW, ANY SUCH IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE PERIOD SPECIFIED ABOVE FOR THE ENTIRE WATER TREATMENT UNIT. As a manufacturer, we do not know the characteristics of your water supply or the purpose for which you are purchasing this product. The quality of water supplies may vary seasonally or over a period of time, and your water usage rate may vary as well. Water characteristics can also differ considerably if this product is moved to a new location. For these reasons, we assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligations for us. Further, we assume no liability and extend no warranties, express or implied, for the use of this product with a non-potable water source or a water source which does not meet the conditions for use described in the owner's guide or performance data sheet for this product. OUR OBLIGATIONS UNDER THIS WARRANTY ARE LIMITED TO THE REPAIR OR REPLACEMENT (AT EVERPURE'S DISCRETION) OF THE FAILED PARTS OF THE WATER TREATMENT UNIT, AND WE ASSUME NO LIABILITY WHATSOEVER FOR DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, GENERAL OR OTHER DAMAGES.

Some states do not allow the exclusion of implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Similarly, some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Consult your telephone directory for your local independently operated Everpure dealer, or write Everpure for warranty and service information.



For sales, replacement components, and service, contact your Everpure dealer or: Everpure, LLC: 1040 Muirfield Drive • Hanover Park, Illinois 60133 • 800.323.7873 Everpure Europe NV: Toekomstlaan 30 • B-2200 Herentals • Belgium • Ph. +32 14 28 35 00 • Fx. +32 14 28 35 05 Everpure Japan, Inc: Hashimoto MN Bldg. 7F • 3-25-1 Hashimoto Sagimihara-Shi • Kanagawara 229-1103 Japan • Tel. 81-(0)42-775-3011 • Fax. 81-(0)42-775-3015