



Living Every Moment 
hospice
south canterbury

Annual Report
June 2023

Mission Statement

“To provide compassionate care for all those experiencing life limiting illness”

OUR VISION

Your Hospice: Providing excellent palliative care across our community for all, at all times.

OUR VALUES

- We will show care and compassion to all who come through our doors
- We respect and support each other (colleagues and volunteers)
- While sad things happen here, we will promote a positive environment

BOARD OF GOVERNANCE



Antony Ford
Chairman
and Treasurer



Jo Goodhew



Peter Cosgrove
Immediate Past
Chairman



Marie Hargadon
Secretary



Ashley Pierce



**Jenny
Carter-Bolitho**



Liz Andrews



Tania Kemp

ROLE OF THE BOARD

The Board is responsible for the governance and setting of the overall strategic direction of South Canterbury Hospice Incorporated. The Deed of the Incorporated Society and Governance Policies regulate the Board procedure and describe the Board's role and responsibilities in detail. The Board establishes objectives, strategies and an overall framework in which the Hospice operation is conducted.

Day-to-day management and risk management is delegated to the General Manager and Clinical Nurse Manager.

The Board schedules bi monthly (or special meetings if required) at which it receives regular briefings on key strategic and operational issues.

We also acknowledge the work of our patrons Alan Munro, Gwyneth Wilson and Neisha Hogg.

STRATEGIC OBJECTIVES

- Provide easily accessible quality palliative care to all, at all times
- To value and support a talented and motivated team of staff and volunteers.
- Run an education programme to give the public and stakeholders a clear understanding of what Hospice SC does.
- Engage with and partner cultural groups to achieve equity of access to services for all.
- Provide high quality facilities to meet present needs, and maintain an eye for the future
- Operate funding streams that sustain all other strategic goals



CHAIRMAN'S REPORT

ANTONY FORD



As most will agree, the year has disappeared with it now being twelve months since the last AGM.

At the last AGM held on the 22nd of November I was elected as Chair of Hospice South Canterbury to replace Peter Cosgrove who had been Chair for 7 years. I would like to again take this opportunity to thank Peter for his long service to the Board over those 7 years.

On the 23rd of November, the day after the AGM, I flew to Wellington with Peter O'Neill to attend the Hospice New Zealand AGM and then a following day workshop. This was somewhat of a baptism of fire with lots of new faces to meet and interact with. Two big issues continued to be highlighted which were funding and governance. This was funding of hospices and the governance of Hospice New Zealand.

I am pleased to say that both issues have been worked on and the governance of Hospice New Zealand is now more robust and in tune with the organisation's needs. A lot of progress has been made on the funding issues when you look at the results that have been achieved with the pay parity additional funding that gave us in South Canterbury approximately an extra \$57,000 to be able to pay our nurses with. Considerable work has also been done and continuing to be done on how we provide a coordinated approach to Health New Zealand in negotiating our ongoing funding needs under the new health system operating model.

Peter O'Neill our GM has undertaken and been involved with an awful lot of work to ensure that all South Island hospices are represented and aligned to create the best opportunity for us in obtaining the resources that we need to continue to operate successfully. Again, I would like to remind you all that our expenditure was budgeted at \$2.7 million for the financial year of which \$1.2 million was funded through Health New Zealand. The shortfall of just over \$1.5 million had to be raised through grant applications, activities such as the Charity Bike Ride, the Home and Garden Tour, Rock and Hop, our two shops and all the other activities that happen during the year, along with the bequests and donations that we receive from members of the public. It is pleasing that our finances and the Foundation finances are in good heart, and we are able to maintain, continue, and look at ways of expanding our operations to service the needs of our community for those people that need palliative care.

There is no doubt that there are a wide range of people that contribute to making this organisation the success it is, and I

would firstly like to thank all those volunteers that have provided over 7600 hours of volunteer hours in the last year. The staff that operate the shops and the administration of Hospice continue to do a wonderful job in keeping the organisation operating. Faye Gillies and her dedicated team of nurses that provide the high level of service to those families in need, that really creates the hospice awareness and goodwill in the community I continue to admire every day. I fulfil my role so that all of those good people can do the fabulous work that we are recognised for.

The statistics show that our inpatient unit has continued to have increased occupancies and the number of nights where we have 100% occupancy is increasing. This can be challenging to deal with and I thank you Faye and her nursing team for continuing to provide an extremely high level of service.

Peter O'Neill continues to lead our organisation and keep it up to date with all of the issues that continue to be thrown at it. These include the ongoing difficulties in recruiting nursing staff, increasing funding requirements, an ever-increasing amount of compliance changes and auditing, representation at our national body Hospice New Zealand, all while continuing to maintain a happy and productive workforce. Thank you Peter.

Finally, I would like to thank my fellow board members. We welcomed Tania Kemp who started earlier in the year, but then resigned as she has moved out of the district. We are looking to replace her. I would like to thank all of the board members for their contributions, counsel and advice throughout the year whilst dealing with all of our governance requirements.

I am looking forward to the next 12 months as we continue to grapple with the changes in the health system whilst ensuring we get our fair share of the pie. As a final note I do find it interesting that when we are born into this world, we are arriving through a health system that is fully funded for maternity care, however, when we leave that is certainly not the case.

I wish you all a Merry Christmas and festive holiday season and continuing to work with you all over the next 12 months.

Antony Ford

Chairperson Hospice South Canterbury



GENERAL MANAGER'S REPORT

PETER O'NEILL



In reviewing the 2022-2023 financial year a number of words spring to mind. Privilege. Success. Reputation. Challenge.

PRIVILEGE

This year we recognised 15 years of Hospice service by one of our senior nurses, Carrie Cooper.

Carrie epitomises empathy, but what struck a chord with everyone present was how much she emphasised what a privilege we all have in caring for patients and their family/whanau in the lead-up to, and at the end of life.

And she couldn't be more right, even if at times we may take this for granted as we go about our daily work.

But what we do in the Hospice name is indeed special, and not something most people have the opportunity to experience.

And that goes for us all, not just those with direct patient contact. Sure, our nurses, our family support team, our housekeepers and cooks and inpatient unit volunteers, get to experience this directly, but we all play a part.

This goes for all paid staff, from the front desk, our shops, our fundraisers, our support staff and every single volunteer. We all

contribute to making a meaningful and beneficial difference not just to people's lives but also to their deaths.

We are indeed privileged.

SUCCESS

Success has come on a number of fronts this year.

A very measurable one has been financial. Following a COVID-impacted year in 2021-22 we set a conservative budget which anticipated a loss of \$300,000 for the year, hoping this would be a worse-case scenario.

Instead we finished in the black, to the very pleasing tune of around \$50,000.

The improvements came across the board. Our two shops had a record-breaking year, turning over an amazing \$500,000 between them and I want to thank our shop managers Jo Sullivan and Noeleen Gillson and their teams for all their hard work.

This was \$120,000 ahead of budget, as the previous year the shops closed twice due to COVID.

Our Caroline Bay Rock and Hop was also a record-breaker. After a cancelled 2022 event (COVID again) people were itching to attend again and the weather on the Saturday obliged. Again, set up by a huge amount of work by the volunteer committees and paid staff, this being Events Manager Kim Roger's first Rock and Hop.

All hands were on deck and a profit of \$160,000 recorded.

Donations were a surprising \$35,000 more than budgeted and grants \$100,000 more. Funding manager Ann Brown has done a great job in this space.

Also measurable was our passing of our Ministry of Health certification audit which took place in January. This involved two auditors assessing all inpatient unit operations over two days with only minor items requiring attention. We have retained our four-year audit cycle, which is as long as the ministry allows.

This is a significant accolade to Clinical Nurse Manager Faye Gillies and the whole nursing team. We are so fortunate to have such a dedicated and professional clinical team.

Our sincere appreciation goes out to Mid and South Canterbury Master Painters for completion of four years of intermittent work in painting the outside and inside of the inpatient unit, all for free!

The dedication and generosity of these people is indeed humbling, and saved us more than \$100,000 in expenses. Also involved were Resene Paints, Deborah Still Interior Design, Height Solutions, and Karton Construction Systems. We can't thank them all enough and the unit is looking fantastic.



Enjoying the team building day in April.



Faye Gillies makes a presentation to RN Carrie Cooper recognising her 15 years of service.

REPUTATION

Hospice South Canterbury was incorporated in 1989 and in the ensuing 34 years has established an excellent reputation.

As caretakers of the organisation we are benefitting from that now and hopefully adding to that reputation.

The feedback we continue to receive from patients and families (see a selection on Page 8) would indicate we are. Our nursing team leads this and I wish to thank them especially for their devotion in a year when staff sickness (including COVID) seemed more prevalent while patient numbers remained high.

The way they covered for each other was appreciated, with Faye having to work some nursing shifts as well. Our staff self care programmes became more important along with regular staff and volunteer newsletters.

A highlight of the year was a staff team building day held in April. We all found out a little more about each other in an off-site setting with the activities showing just how competitive some of us are.

While nurses are at the forefront of our service delivery the testimonial on Page 7 shows how important our support services are, with counsellor Catherine Richardson having a real impact on the life of this family member.

Similarly our Wellness Mondays, the outpatient clinic, remembrance evenings, cuppa and chat, relax and revive, biography writing, night sitting service and public education courses all contribute to our reputation.

As do events like the Rock and Hop. That this brings 2000 car enthusiasts from outside the district and adds \$2.5 million to the local economy each year is something of which we can rightly feel proud.

Our reputation pays dividends in bequests made to our Foundation and also in community and business support for what we do. I am constantly amazed by the generosity of individuals and businesses.

Challenge

The health reforms being implemented across the country at present are extensive and far reaching, and the impact on us as a small hospice in South Canterbury are as yet unknown. The focus on a community and whanau-led system makes sense, but how this will evolve we will have to wait and see.

Our challenge is to be engaged in the process and to ensure our voice is heard at every opportunity. I am fortunate to have

a supportive board with some excellent skills to help me in this. While mentioning the Governance Board I would like to thank them for their guidance over the year and their support of a significant pay increase for nursing staff to keep them in touch with their counterparts in the public sector.

Similarly I would like to thank the Community Trust Hospice Foundation for its continued support including a commitment to provide specific funds if a significant deficit required it. This safety net is much appreciated.

As the financial year was closing Ange Rattray resigned as Manager of Volunteering after eight years, to pursue a new career. Ange's vitality is missed and she had a special rapport with volunteers. We welcome Robyn Horne in her place who comes with a strong commitment to the Hospice cause.

Similarly in the administration area we were sorry to say farewell to Tracy Brosnan on the front desk, but since we have welcomed Bronwyn Simons in her place and she is settling in well to this important position.

Kim Rogers has now completed a steep learning-curve year as Events and Marketing manager and is now making the role her own, and similarly Jo Sullivan has had a year in charge of the Orbell Street shop. Both are proving great assets for hospice.

Faye will address changes in the nursing area in her report.

Finally, a statistic.

Each year in South Canterbury there are just over 600 deaths, with 100 of these occurring in our in-patient unit. That is a high percentage.

But rather than it being sombre or sobering, it is gratifying to be in position to be able to make such a difference. A positive difference.

It is a privilege.



Christmas at Hospice. RN Christine Toribio and cook Sue Linwood dish out a special meal to patients and their families.



CLINICAL NURSE MANAGER'S REPORT

FAYE GILLIES



"Never regret anything that made you smile." – Mark Twain.

The days and months over the past year have had ups and downs for most of us but I'd encourage us all to treasure and cherish the moments or people in your life that made you smile. While our main aim at hospice is to care for patients and their whānau we also look after each other. We have regular social events and have access to reiki and massage appointments with Doreen. In April 2023 we had a special team building afternoon out at Jo Taylor's, Taylored Moments. The crazy games we had to play certainly made us smile!

COVID-19 continued to be a global threat. In July 2022 there was another wave of infections in New Zealand and a booster shot was available. In our hospice Inpatient Unit we continued to admit patients, but limited visitor numbers, requiring signing in at the front entrance and everyone to wear masks. Then in December there was a 3rd wave and hospice re-introduced RAT testing of all staff before work.

The Government relaxed restrictions pre-Christmas but in hospice we continued to be vigilant to try to keep transmission of this Omicron wave out. Staff fell ill with the virus and isolation periods were adhered to, but we managed.

In May 2023 we experienced our first COVID-19 case in the Inpatient Unit. We were prepared and immediately isolation protocols commenced. The nursing staff were the only ones allowed in the patient's room and they became experts at donning and doffing PPE! They managed the whole process really professionally.

A big reason to smile has been the renovation of Room 1. It now has a large glass sliding door and a purpose-built deck. Sunshine streams into this area now. We have also had a re-paint throughout the Inpatient Unit. Mid and South Canterbury Master painters gave their time freely to paint and replace wallpaper.

On 30 & 31st January 2023 we hosted two auditors to comply with our 4-year certification cycle under the Health and Disability (Safety) Act 2001. This shows we provide a safe, consistent health service that aligns with the new and revised NZ Ngā paewera 2021 Service Standard. We achieved 'Full Attainment' in all areas with just a few corrective actions. I'd like to thank Susan Mahalli who came back to hospice (from retirement) to help update policies and internal audits for this audit.

In April 2023 we welcomed Jane Culhane in the role of Quality Assurance Coordinator. She has adapted to this role so enthusiastically and professionally that more projects keep being given her way. Smile!

Nursing staff numbers have improved. In August 2022 we welcomed EN Katie Clark and newly qualified EN Tara McIntosh to permanent positions. In October 2022 we welcomed RN Cherry Sicat and in November RN Christine Toribio joined in permanent roles. Our RN Jornet Gonzales left us in January on

Parental Leave and gave birth to a gorgeous little boy. Jornet plans to return to work later in the year.

Two casual RNs Sharon Daniel and Andrea Callaghan joined the team in late 2022 and RN Cyrus Lomuntad joined in April 2023. Then in February 2023 we celebrated with RN Carrie Cooper for working here for 15 years. I thank our front-line team of nurses who constantly exhibit dedication, professionalism and compassion. I am so proud of each and every one as they face sadness and loss every day.

The Family Support team is an integral part of our service and is led by counsellor Catherine Richardson. Catherine's days are spent supporting an increasing number of complex grief and loss clients. This team was joined by two Chaplain/spiritual carers in December 2022 – Carmel McLaren and David Duthie. Bereavement follow-up is coordinated by EN Diane Wilson.

Our complementary therapist Doreen visits each patient most weekdays, and also has appointments with community patients and visits patients in their homes.

I thank the housekeeping team and our cooks (paid and volunteers) who also interact with every patient and their whānau. Your dedication is so much appreciated. Smile!

Other services that continue are: Therapeutic Wellness day, Cuppa and a Chat, Remembrance evenings, Better Breathing courses, Carer Skills courses, Night Sitter service, Biography service, Outpatient Clinic or drop-in appointments with Dr D'Souza. Education to community continues with Syringe Driver training, HNZ Fundamentals of Palliative Care workshops and Te Ara Whakapiri training. Our own staff have nurse study days, HNZ Foundations of Spiritual Care and HNZ Mauri Mate workshops.

Some other facts during this financial year: 193 admissions to Inpatient Unit. Occupancy ranged from 45% (in July 2022 when we had some rooms unavailable due to painting) up to 86% in February 2023. 61% of patients admitted had a malignant primary diagnosis, 39% had a non-malignant diagnosis. Colorectal cancer and lung cancer were both equally the main type of malignant diagnosis.

We receive so much positive feedback from patients and families/whānau for the care all our services provide. Our cat Heath gets mentioned so many times. If we can't find Heath look on patients' beds, giving therapeutic purring and comfort.

We record at midnight how many visitors are visiting and staying overnight. This financial year we recorded 423 people. That equates to lots of tea and coffee, blankets and pillows being provided. It is so special that so many whānau can stay here to be close to their loved ones.

In this report there is much to smile about. Hospice is not just a sad place. I am so proud to produce this report that shows how we provide compassionate care for all who come through our doors.

Testimonial

KATRINA van den BROEKE

daughter of patient Nancy van den Broeke

When Katrina van den Broeke arrived at Hospice with her dying mother Nancy in October, 2022, she was not in a good place.

"Mum was admitted from Timaru Hospital to Hospice and was declining quickly. I was upset. I was angry.

"As soon as we arrived at hospice we met people who really knew what dying was like. It was so comforting to Mum and the family.

"The room and gardens were so calming. The sun was streaming through the window. Mum relaxed immediately and went to sleep. She felt safe.

"Counsellor Catherine Richardson came and said hello. I knew her but not what she did at Hospice.

"It was like an intervention. My daughter could see how upset I was and asked Catherine to talk to me. Catherine focussed me on the now and not what had led to that point.

"She told me that to be with one's parents as they died was great privilege. A special time of great love.

"Mum died peacefully and kindly, and I was able to be part of it.

"All of the staff made time for families. They knew what we were going through and were very present in the process of passing.

"We felt welcomed. There is space for families. We could stay overnight. We could go to the lounge and have a coffee. Heath the cat also made us feel at home. We even made reference to him in the death notice."

After Nancy died Katrina was offered grief counselling with Catherine, as was her sister who had been overseas and who had not been able to return in time.

"For me this counselling was very helpful. Catherine told me that the intimate experience of grief was individual, depending on the relationship with the person who had died. For me I had been Mum's carer for a number of months before she died and she was a great loss.

"Catherine helped in three ways.

"She intervened at a point when I was angry and allowed me to understand the privilege of being there with Mum.



"She spoke to me as you'd expect in counselling sessions ... it was personal and deep.

"And she helped me look to a future without Mum. My whole life had been wrapped up caring for Mum, and she got me thinking what I might do to get on with my life."

Both Katrina's mother and father (Chris, who died 18 months before his wife) were artists, and Nancy had encouraged Katrina to go to art school.

"Catherine focussed me in on that and it has been the best thing for me. Without Catherine I wouldn't have understood how important that would be to me. It has been transformative and helped me understand both my parents a lot better.

"I am just so grateful to Hospice for not just the care Mum received but the support for the whole family."



Some appreciative words from families

"To the wonderful staff, volunteers and support workers at Hospice South Canterbury. We want to say how grateful we are that Mum could spend her last days in such a calm and supportive environment. Thank you all so very much for the care and kindness that you showed to Mum and our family – it was incredible how supported we all felt. It meant so much to us all, that we were allowed to stay with Mum around the clock, enabling us to help and care for Mum as much as we could and of course to spend precious time with her. We all appreciated the way Mum was treated with care, patience, respect and dignity, and how nothing was rushed or too much of a problem and that everything possible was done to keep her comfortable. Mum never wanted to be the focus of attention or to feel that she was a problem and your kindness and gentleness meant she didn't feel like she was a burden or a nuisance. Thank you so much for respecting our faith and for listening to and answering our questions honestly. Thank you also to the staff who spent time when they could, talking to us and explaining things and comforting us with hugs too. Mum found something nice to say about each and every person she interacted with while in your care, and we wholeheartedly agreed. The staff (including volunteers and support) are what makes Hospice such a special place. You all made what was an incredibly difficult time for us significantly better and your love and care made such a difference. Thank You!"

**He aha te mea nui o te ao?
What is the most important
thing in the world?**

**He tangata, he tangata,
he tangata.
It is the people, it is the people,
it is the people.**

"We were "blown away" by the "help" given by all the staff and volunteers. Our grateful thanks to all those concerned. THANK YOU."

"We felt the Hospice was perhaps the place to go when one's death was imminent. But the experience we had was of a family supporting community, of the very best kind."

"Gives me confidence that help is there when needed."

"Thank you for the love, dedication and care that mum received. We could not have asked or wished for anything more. When mum was first diagnosed with terminal breast cancer her wish was to spend her final days in your wonderful care at Hospice South Canterbury. After having spoken to family and friends there were only positive comments and experiences – not a negative anywhere. We were so very grateful that mum was so wonderfully and respectfully looked after. Our absolute heartfelt thanks to you all – such a much needed and highly valued team. Thank You. We would also like to acknowledge and thank you for the thoughtful invitation to one of your Cuppa and Chats. Thank you so much for being there."

"We are most privileged to experience Hospice care. 13 days Respite – "healing/normal" time for our daughter and myself. "Life will go on". BUT also time to accept the inevitable & make plans when (while) we have space to think."

"Being able to hand my husband over to their care was a huge relief to me. Peace to be found in the nook and crannies of the lounge and reading nooks."

"A place of refuge and comfort for the terminally ill."



A new patient procedure?
No, just hanging curtains!



Charity
Bike Ride
Supporter
Catherine
Richardson.



Charity Bike Ride Cheque
presentation.



Master Painters. Job done!



Beautiful sunset over hospice.



Heath joining in the fun of
Jeans Only Day.



Hospice Awareness Week 2023.
Pays to be tall sometimes.



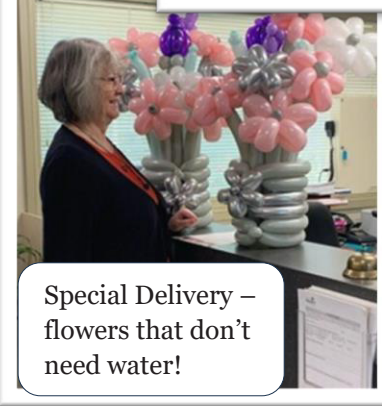
Testing new
equipment.



Cancer Society Breakfast 2022



Fundraising Girls
enjoying a break.



Special Delivery –
flowers that don't
need water!

THANK YOU

ORGANISATION	DONATION	SPECIFIED PURPOSE
Aoraki Foundation - Ashley Shewan Health Endowment Fund	\$27,529	Grant
Aotearoa Gaming Trust	\$14,802	Grant
Blackham & Co Real Estate (Harcourts)	\$10,000	Operational
Debbie Bulman	\$7,540	
Central South Island Charity Bike Ride	\$44,700	
Clandeboye Rural Fire Brigade	\$1,000	
Combined Timaru Evening Methodist Womens Fellowship	\$1,200	
Jeff Domigan (busking)	\$4,097	
Farmers	\$15,293	
Sharr Harber (Christmas House)	\$4,823	
Industrial Controls IMO Noel Cox	\$5,000	
Lions Club of Geraldine Charitable Trust	\$1,000	
Joy Moke	\$8,000	
Motor Trade Finance Timaru	\$2,000	
Rae O'Connor	\$1,000	
Pareora Country Music Club	\$1,000	
Perpetual Guardian (Est Hutton Distribution)	\$4,551	Operational
Perpetual Guardian (V M D Collier Trust)	\$5,000	Grant
Perpetual Guardian (PA Blackmore)	\$745	Grant
Mary Phillips	\$2,000	
Pub Charity	\$300,000	Grant
Pye Group	\$1,255	
Rotary Club of Timaru North Charitable Trust	\$2,000	
Silver Fern Farms Pareora Sickness Benefit Society	\$45,000	
Smithfield Sub-Branch NZ Meat Workers Union	\$2,000	
This Way Limited - Good in the Hood - Z Caroline Bay	\$1,625	
Trust Aoraki	\$5,000	Grant
Bill & Sally Washington	\$1,000	

In addition to the associated list, the following businesses, organisations and individuals have generously donated services and skills to a high value to Hospice South Canterbury throughout this financial year. We would like to take this opportunity to acknowledge and sincerely thank these donors along with the many others that like to remain anonymous.

Fire & Safety Training, Geraldine Summer Fete, South Canterbury Toyota, Waimataitai School, Plantorama, XCM Group, Jim's Test & Tag, Complete Curtains & Interiors, Bloomers, Good Bitches Baking, Jeff Elston, Jim Scott, Burnetta Galpin (Burnie's Kitchen), Dilmah Tea, Garbo Rubbish Removals, Heartland Containers, Linton Distributors, Merv Wells, Linda Burton, Michelle Puttick, Colin Truman, Nigel & Sharon Shore, Aubrey Podiatry.

REPAINTING OF INTERIOR OF INPATIENT UNIT

Mid & South Canterbury Painters Association members - Jeff Allan Paint & Paper, Grant Jenkins Contracting, Lusty Decorating, Steve Turnbull Decorating, Shore Decorating, Residential Painting Services, Interpaint Waimate Ltd, Scammell Painting & Decorating, Bradford Painting Ltd, Waimate Decorating, Clark Decorating, Ranger Specialist Coatings and Deborah Still, Resene Paints

This list covers the period from 1 July 2022 to 30 June 2023. Bearing in mind privacy concerns, every endeavour has been made to ensure that this list is accurate and complete, however, please accept our apologies for any errors or omissions made and we would appreciate your advice on any corrections.

THANK YOU TO OUR MAJOR ROCK & HOP SPONSORS

Ellis-Lea Farms, Venture Timaru, MTF Finance Timaru, SPF Websites, Geraldine Auto Restorations, Z Caroline Bay, Movie Max Digital, Simon Waldron Earthmoving, Media Works, Timaru Signs & Graphix, Rapid Relief Team, Alpine Energy, Lakestone Lodge, Pak N Save, Timaru District Council, Mitre 10 Mega, Timaru Rock & Roll Club, Fire & Safety Training, S J Allen, RD Petroleum, Heartland Chips, Heartland Containers, Lions Club of Temuka, Height Solutions, Timaru Hire, Pleasant Point Lions Club, Highlands Motor Sport, Fulton Hogan, Silver Fern Farms, Muscle Car Parts, Vinyl Revamp, Route 79 Museum, Pro Med NZ Ltd, Rockgas, SBS Bank, Corporate Print, South Canterbury Car Club, Rock and Hop Committee, Volunteers

OUR SPECIAL THANKS ALSO:

To the following businesses who allow donation boxes on their counters - Ballance Fertiliser, Ballantynes Café, Benny's Again restaurant, Bread Basket, BP Highfield, Estate Food Bar, Fast Food Factory, Harlau House, Highfield Village Café, King St Takeaways, Morgans Road Food Market, Morgans Road Takeaways, Moyles Pharmacy, Murrays Barber Shop, Punjab Restaurant, Tangles Hair Salon, Washdyke Night & Day, Zest, Z Caroline Bay

FINALLY, A HUGE THANK YOU TO CORPORATE PRINT WHO SUPPORT HOSPICE SC IN SO MANY WAYS.

Financial Statement

SOUTH CANTERBURY HOSPICE INC

Statement of Financial Performance for the year ended 30 June 2023

	<u>2023 SCH</u>	<u>2022 SCH</u>
<u>Operating Revenue:</u>		
Ministry of Health	1,149,210	1,096,067
<u>Expenses:</u>		
Employee Costs	2,214,126	1,939,761
Hospice Unit Expenses	165,625	152,353
Fundraising Costs	135,126	77,650
Administration Costs	58,542	53,076
Overhead Expenses	88,010	87,163
Repairs & Maintenance	16,701	13,239
Depreciation	23,875	24,730
	<u>2,702,005</u>	<u>2,347,972</u>
Net operating surplus (deficit)	<u>- 1,552,795</u>	<u>- 1,251,905</u>
<u>Other Income:</u>		
Fundraising (Hospice Shops)	519,184	353,456
Fundraising Other	390,242	194,936
Grants Received	351,882	349,445
Donations Received	269,103	241,320
Interest Received	18,971	3,806
Other Revenue	3,131	5,129
Covid-19 Support	47,239	17,454
Total Net Surplus/(Deficit)	<u>46,957</u>	<u>- 86,359</u>
<u>Owners Equity:</u>		
Retained earnings at beginning of year	413,484	499,843
Restricted Reserve	209,305	209,305
Total equity at end of year	<u>669,746</u>	<u>622,789</u>
<u>Represented by:</u>		
Current Assets	603,281	535,382
Property, plant & equipment	97,429	100,107
Investment	289,951	280,824
Total Assets	<u>990,661</u>	<u>916,313</u>
Current Liabilities	- 320,915	- 293,524
Net Assets	<u>669,746</u>	<u>622,789</u>

The disclosures made in these summary financial statements have been extracted from the financial statements for the year ended 30 June 2023. These summary financial statements cannot be expected to provide as complete an understanding as the full financial report.

A copy of the full audited financial statements may be requested from South Canterbury Hospice Inc. Copying charges may apply.



Living Every Moment



hospice

south canterbury

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Email: support@hospicesc.org.nz

www.hospicesc.org.nz