

# OceanBluu Returns Form

Order Number \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

RETURN TO:



OceanBluu

Westacott Road  
Barnstaple EX32 8AW  
United Kingdom

## INFORMATION ABOUT RETURNS

Here in OceanBluu we care about your happiness and we want to do everything we can to make your shopping easy and fun. We know you may want to return something, sometimes, so we tried to make it as easy as possible for you.

### Refunds & Exchanges

30 day guarantee! If, for any reason, you are not satisfied with your purchase, you can return it to us in its original condition -unworn, with labels intact, within 30 days for a full refund or exchange.

## To return your item, please...

1. Fill the returns form below.
2. Put the items in a parcel with the completed returns form and stick the address label on the package.
3. Go to your local Post Office to send the parcel and please don't forget to ask for a receipt as proof of your return.

### For more help:

Give us a call on 01271 336112 or email us to [contactus@oceanbluu.com](mailto:contactus@oceanbluu.com)

## ITEMS FOR RETURN

PRODUCT CODE	DESCRIPTION	QTY	REASON FOR RETURN (see below)

### Reason for return:

- |   |                                      |                                      |
|---|--------------------------------------|--------------------------------------|
| 1. I ordered the wrong size/age   | 3. I've changed my mind              | 6.. Looks different to image on site |
| 2. I ordered the right size/age but it is: <input type="checkbox"/> too wide <input type="checkbox"/> to narrow | 4. Product was faulty/damaged*       | 7. Ordered more than one size        |
| <input type="checkbox"/> too long <input type="checkbox"/> too short  | 5. Oceanbluu sent me the wrong item* | 8. Other _____                       |

### I WOULD LIKE...

- Refund     Exchange\*     Replacement for a faulty item\*\* \*Please note that we can only change for a different size of the same item

COMMENTS for OceanBluu. Thank you for your Feedback! We deeply appreciate it.

\*\* If you are returning a faulty or mis-packed item please call us +44(0)1271 336112 and we will give you a freepost address.

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