

# nANA jUDY™

## NANA JUDY RETURNS FORM

|                |  |
|----------------|--|
| FULL NAME      |  |
| ORDER NO.      |  |
| E-MAIL         |  |
| ADDRESS LINE 1 |  |
| ADDRESS LINE 2 |  |
| CITY / SUBURB  |  |
| STATE          |  |
| POST CODE      |  |

| ITEM | REASON NO. | QTY |
|------|------------|-----|
|      |            |     |
|      |            |     |
|      |            |     |
|      |            |     |

**REASON FOR RETURN:**  
1/ FAULTY (PROVIDE DESCRIPTION)  
2/ LOOKS DIFFERENT  
3/ WRONG SIZE  
4/ INCORRECT ITEM(S) RECEIVED

|                                                                                     |  |
|-------------------------------------------------------------------------------------|--|
| <b>RETURN IN THE FORM OF – (PLEASE TICK ONE)</b>                                    |  |
| ONLINE STORE CREDIT (A CODE WILL BE SENT VIA EMAIL TO YOUR NOMINATED EMAIL ADDRESS) |  |
| EXCHANGE FOR PRODUCT (IF TICKED PLEASE COMPLETE THE BELOW TABLE FOR EXCHANGE)       |  |

| PRODUCT NAME | COLOUR | SIZE |
|--------------|--------|------|
|              |        |      |
|              |        |      |

### RETURN POLICY:

We have a 30-day return policy. If you wish to return an item please complete this returns form with your details within 30 days of receiving your delivery.

We are happy to accept returns as long as the item is new, unused, with all packaging intact and tags attached. We unfortunately cannot accept items if they are worn or washed.

If the item is new with tags we will happily exchange the item or issue a store credit.

If you have returned your order and the item requested in your return is not available, we will contact you via email to arrange an alternative. We cannot guarantee an item will be in stock from the time of your return.

Please note that NANA JUDY will not cover the postage costs for an item being returned.

### RETURN ADDRESS:

NANA JUDY RETURNS  
SUITE 507  
204 BAY STREET  
PORT MELBOURNE VIC 3207

Should you have any concerns or queries, please contact [shop@nanajudy.com](mailto:shop@nanajudy.com)