



NAANDWECHIGE-GAMIG WIKWEMIKONG HEALTH CENTRE

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WIKWEMKOONG COMMUNITY NOTICE, MARCH 25, 2020 *Service Adjustments Overview*

Aanii,

As we continue to put into place new measures that will assist in helping to ensure prevention and spread of the global pandemic of the Coronavirus, the virus that causes COVID-19, Naandwechige-Gamig Wikwemikong Health Centre (WHC) Management issue the following service adjustments:

- **The WHC is CLOSED TO THE PUBLIC and WALK-INS;** operating on an **APPOINTMENTS ONLY BASIS**
- If you call the WHC to book an appointment with a medical care provider, the receptionist will book you a time that day for either a Nurse Practitioner or Physician to call you. This call will be an ‘assessment’ of what your medical concern is. The Nurse Practitioner or Physician you are speaking with will then decide what next steps will be required for you; ie: over the phone medical advice/direction/guidance related to your health concern, or issue/call in a prescription or setting up a ‘face to face’ appointment at the WHC, or other ‘next step’ deemed necessary
- **LABWORK:** No ‘walk-ins’ permitted for Lab Work. You must call WHC to book an appointment
- **IF YOU HAVE A BOOKED FACE TO FACE APPOINTMENT at WHC,** you will be screened at the front doors or reception; this screening is the COVID-19 Screening
- **LONG TERM / HOME COMMUNITY CARE FACILITY IS CLOSED TO PUBLIC and WALK-INS.** Our staff will continue to provide over the phone monitoring services. We will also be booking ‘essential’ face-to-face **APPOINTMENTS ONLY**
- **LTC/HCC Home Management:** Suspended until further notice
- **LTC/HCC Personal Care:** Exceptional circumstances only
- **LTC/HCC Meals on Wheels:** Three meals per week will still be provided with delivery either weekly or bi-weekly
- **LTC/HCC Generic Transportation:** This has been suspended until further notice
- **IF YOU HAVE A FACE-TO-FACE APPOINTMENT** at either the main WHC or LONG TERM CARE facilities, please come yourself if possible. Our goal is to have the least amount of people in our facilities to help minimize exposure risks of COVID-19 for our patients and essential staff

VISON: Wholistic well-being of the community

MISSION: To provide access of all opportunities of traditional and western health care to the community

- **If your child has a FACE-TO-FACE appointment**, we ask **ONLY ONE** adult (parent, guardian, care giver) attend with the child. Also, if **YOU** have an appointment, we ask that you **NOT BRING YOUR CHILDREN** in with you if possible. Again, we are trying to ensure the least risk of COVID-19 exposure
- **Medical Transportation:** Schedule adjustments, in-vehicle health, safety and disinfecting measures continue; contact Medical Transportation for scheduling
- **COMMUNITY COVID-19 COURTESY HEALTH CHECK-INS:** WHC front line staff will be conducting Community COVID-19 Courtesy Health Check-ins whereby they will either be calling community members (priority is most vulnerable population) or ‘at door’ check-ins. These ‘courtesy health check-ins’ are specifically COVID-19 Screening. For ‘at door’ check-ins, you do not have to open your door; you can choose to speak to our staff through the door or through a nearby window
- **COMMUNITY CARE PACKAGES:** WHC youth centre and other program staff, community organization/agency staff, Chief & Council members and Wiikwemkoong community members have been working all week at the Youth Centre packing up Community Care Packages. Packing is ongoing and delivery will start within next few days. Priority delivery will be our community’s most vulnerable population.

Please note that all service adjustments are temporary until further notice.

We must ensure accountability as an organization in keeping our essential staff and patients/clients healthy and safe.

As such, we will continue to adhere to strict modifications to service delivery and develop, change or enhance as required.

OTHER ON SITE SERVICES:

Dental office is closed. Any inquiries or dental emergencies, please call Dr. Lewis’ office: 705-523-1004.

Manitoulin Physio: Services provided at WHC by Manitoulin Physio have been suspended until further notice.

REMINDERS:

STAY HOME

REINFORCE social / physical distancing

REFRAIN from travelling and visiting

WASH and SANITIZE your hands often

STAY HEALTHY physically, mentally, emotionally, spiritually

We will get through this by working together...doing all we can to keep each other safe.

***On behalf of the entire Management Team of
Naandwechige-Gamig Wikwemikong Health Centre...
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