



MARSH/MALLOW

ENGAGEMENT WRAPPING 2023/24



DEAR BRIDE AND GROOM,

Congratulations on embarking on this beautiful journey of love! Your wedding day is a testament to the love story you have written together, and we are happy to enhance this special day with beautifully wrapped gifts.

Our dedicated team will transform your cherished gifts into stunning pieces of art that will leave you and your guests in awe. We are committed to excellence, ensuring that every detail is taken care of, allowing you to relax and enjoy your special day.

Please read through our brochure carefully. By making a booking deposit, you confirm that you have read, understood, and agreed to our engagement wrapping policies.

Thank you for choosing us for your special day. We can not wait to be a part of your love story, creating beautifully wrapped gifts that reflect the love and happiness you're about to share.

**With warmest wishes,
Marshmallow Gifts**



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STANDARD ENGAGEMENT WRAPPING

Standard wrapping features subtle florals and accessories



WRAPPING ONLY

GHC 2,000

THIS COVERS:

5 DOWRY ENVELOPES

WRAPPING FOR 10-15 SETS

CLIENT PROVIDES THEIR BASKETS



WRAPPING + BASKETS

GHC 2,500

COST INCLUDES:

10 CANE BASKETS

5 DOWRY ENVELOPES

WRAPPING FOR 10-15 SETS



WRAPPING + BOXES

GHC 3,500

THIS COVERS:

10 BOXES

5 DOWRY ENVELOPES

WRAPPING FOR 10-15 SETS

PREMIUM ENGAGEMENT WRAPPING

Premium wrapping features lavish florals and accessories



PREMIUM WRAPPING COSTS AN ADDITIONAL GHC1,000

ENGAGEMENT TRUNKS

Elevate your wrapping with our one-of-a-kind boxes



SEE-THROUGH BOX

GHC 50

FOR SALE



METAL TRUNK

GHC 50

RENTAL FOR 3 DAYS

SECURITY DEPOSIT OF GHC 200

REQUIRED



ACRYLIC TRUNK

GHC 100

RENTAL FOR 3 DAYS

SECURITY DEPOSIT OF GHC 300

REQUIRED

WRAPPING LIST

Our wrapping fee covers the standard engagement list of the following items:

Father	<i>Cloth, footwear, drinks (1-2pcs each)</i>
Mother	<i>Cloth, footwear, scarves (1-2pcs each)</i>
Bride's Cloths & Scarves	<i>Cloth, scarves (6-8pcs each)</i>
Bride's Shoes & Bags	<i>Bags, shoes (3-4pcs each)</i>
Bride's Lingerie	<i>One (1) basket/box</i>
Jewelry	<i>One (1) basket/box</i>
Jewelry Box	<i>One (1) piece</i>
Bible & Hymn Book	<i>One (1) piece each</i>
Suitcase	<i>Two (2) pieces</i>
Drinks	<i>Twelve (12) bottles</i>
Soft Drinks	<i>Two (2) crates</i>
Malt	<i>Two (2) crates</i>
Beer	<i>Two (2) crates</i>
Utensils	<i>Two (2) sets</i>
Stool	<i>One (1) piece</i>

We understand that unique occasions may require additional items to be wrapped. In cases where the items exceed our standard wrapping list, we may need to charge an extra fee.

We appreciate your understanding in cases where additional charges apply, as it ensures that we can adequately provide the best wrapping service for your special occasion. Please do not hesitate to discuss any additional items or customization requirements with our team during the booking process.

ON THE DAY

ARRIVAL AND PREPARATION

On the booked date, kindly arrive at our store by **9 am**. We request that you estimate 30-45 minutes upon arrival to sort out your items for wrapping. This preparation time ensures that we can provide efficient wrapping services. If you plan to rent trunks, please bring a valid ID to secure their return. Acceptable forms of ID include a Ghana card, a Ghana driver's license, or any passport.

COMPLETION AND PICKUP

Your wrapped items will be ready for pickup by either of the following timelines:

- By 5 pm on the same day, provided you arrive on time and the quantity and type of wrapping allow for same-day completion.
- By 5 pm the next day, in cases where you do not arrive on time or the quantity and complexity of wrapping require additional time.

The specific pickup timeline will be communicated on your wrapping date. We strive to accommodate your timing needs while ensuring quality and care go into each wrapping.



BOOKING

BOOKING DEPOSIT

To secure a wrapping appointment, a booking deposit of 1,000 cedis is required. This deposit will be deducted from the total wrapping cost. Once the booking deposit is paid, our team will promptly communicate the confirmed wrapping appointment date to you. This ensures that you have clarity and can plan accordingly for your special occasion.

BOOKING WINDOW

You can make a booking up to six (6) months in advance of your engagement date. This allows us to plan and secure our wrapping services well ahead of your special occasion.

TOTAL PAYMENT

The remaining balance is due on the day of your wrapping appointment. This balance will include the cost of engagement wrapping services and any additional services requested.

HOME SERVICE FEE

If you choose to have your gifts wrapped at your home, a separate home service fee will be applicable. This fee will be communicated to you in advance and should be included in the booking deposit.

TRUNK SECURITY FEE

If you opt for gift wrapping using trunks, a separate security deposit fee will be required. This fee is to safeguard against potential damage to the trunks. This fee should be included in the balance due on the day of your wrapping appointment.

TRUNK RENTAL

RENTAL REQUIREMENTS

If you choose to have your gifts wrapped using trunks, please be aware of the following requirements on the day of wrapping:

Valid ID: A valid ID card will be requested to secure the return of the trunks. **The ID must belong to either the bride, the groom, or a close relative authorized to stand in for them.** Acceptable forms of ID include a Ghana card, a Ghana driver's license, or any passport.

Security Deposit Fee: This fee is to protect against potential damage to the trunks. Kindly include this fee in the balance due on the day of your wrapping appointment. The security deposit will be refunded upon the return of the trunks in good condition. If the trunks are not returned in their original condition, your security deposit will be forfeited.

RENTAL DURATION

To maintain fairness to our team and other clients, we kindly request that you return the trunks within 3 working days after your event.

LATE RETURN FEES

If there is a delay in returning the trunks beyond the agreed-upon 3-working day period, a fee of 100 cedis will be applied for each additional day. This fee will be deducted from your security deposit.

We value your business and aim to provide the best possible experience for all our clients. To avoid unnecessary fees and ensure a smooth process, please make every effort to adhere to our trunk rental policy.

HOME SERVICE

ITEM PREPARATION

Home service applies to all appointments where we come to your location for wrapping. We strive to provide efficient and timely wrapping services. To ensure a smooth wrapping experience, please have all your items ready and accessible for wrapping upon our arrival.

HOME SERVICE FEE

The home service fee is separate from the wrapping fee and covers the cost of transporting our team and wrapping materials to your destination.

Within Greater Accra: The home service fee for locations within Greater Accra is between 1,000 to 1,500 cedis, depending on your specific location. The exact fee will be communicated to you during the booking process.

Outside Greater Accra: For home service in Kumasi, Cape Coast, or Koforidua, the fee is 2,500 cedis. For areas outside these locations, the exact fee will be communicated to you during the booking process.

WAITING FEE

We understand that unforeseen circumstances can sometimes cause delays. However, to be fair to our team and other clients, we kindly request that you be ready for our arrival on the scheduled appointment date.

If our wrapping team arrives at your location and experiences a delay of over 30 minutes due to unprepared items or other reasons, a waiting fee of 250 cedis will be applied for every 30 minutes of waiting beyond arrival.

We value your business and want to ensure the best possible experience for all our clients. Please make every effort to have your items ready for wrapping to avoid any unnecessary delays or waiting fees.

RESCHEDULING, CANCELLATIONS AND NO-SHOW

RESCHEDULING AND CANCELLATIONS BEFORE THE WRAPPING DATE

You may reschedule or cancel your wrapping appointment at no additional cost up to two weeks before the originally scheduled date, subject to availability. Rescheduling within two weeks of the appointment will incur a fee of 100 cedis, and cancellations made within two weeks of the appointment will incur a fee of 300 cedis. Any applicable fees will be deducted from your booking deposit.

RESCHEDULING AND CANCELLATIONS ON THE WRAPPING DATE

Rescheduling on the actual day of the wrapping appointment will incur a fee of 500 cedis, and cancellations made on the actual day of the wrapping appointment will incur a fee of 700 cedis. Any applicable fees will be deducted from your booking deposit.

NO-SHOW

If you fail to show up for your wrapping appointment without prior notice, the entire booking deposit will be forfeited. We understand that emergencies can happen, so please notify us as soon as possible if you cannot make your appointment to avoid this fee.

Note that the booking deposit secures your appointment and reserves the wrapping team's time. Any rescheduling, cancellation, or no-show fees will be deducted from your booking deposit.

SPECIAL SERVICES

We understand that your preferences and requirements may vary, and we are here to accommodate them. Should you require additional or customised services, we are able to tailor our offerings to meet your needs.

CUSTOMIZED AND BLENDED PACKAGES

Should you desire to create unique packages, such as a combination of baskets and boxes, please do not hesitate to consult our capable team for expert assistance.

Your satisfaction is our priority, and we are committed to tailoring our services to make your special day even more exceptional. Please do not hesitate to reach out to us with any special requests or inquiries.

THANK YOU HAMPER

We offer wrapping services for Thank You hampers, whether from the groom's family to the bride's family or vice versa. You can choose from our selection of ready-made hampers or provide your own items for wrapping. This comes at a separate fee.





NEXT STEPS

Congratulations on taking the first step toward enhancing your traditional wedding day with our specialized gift-wrapping service! To move forward, please inform us of the following:

- The wedding date
- The preferred wrapping color scheme
- The wedding hashtag
- The couple's initials
- Any preferred special or additional service

Once we have these details, you may proceed to secure your wrapping appointment with a booking deposit.

By making a booking deposit to reserve your wrapping appointment, you are confirming that you have read, understood, and agreed to our engagement wrapping policies.

Your trust in our services means the world to us, and we are genuinely excited to be part of your special day. Thank you for choosing us, and we look forward to working with you and making your day even more unforgettable!

OUR WORK



OUR WORK



OUR WORK



OUR WORK



MARSH/MALLOW

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