

OPENRUN

User Guide

S803

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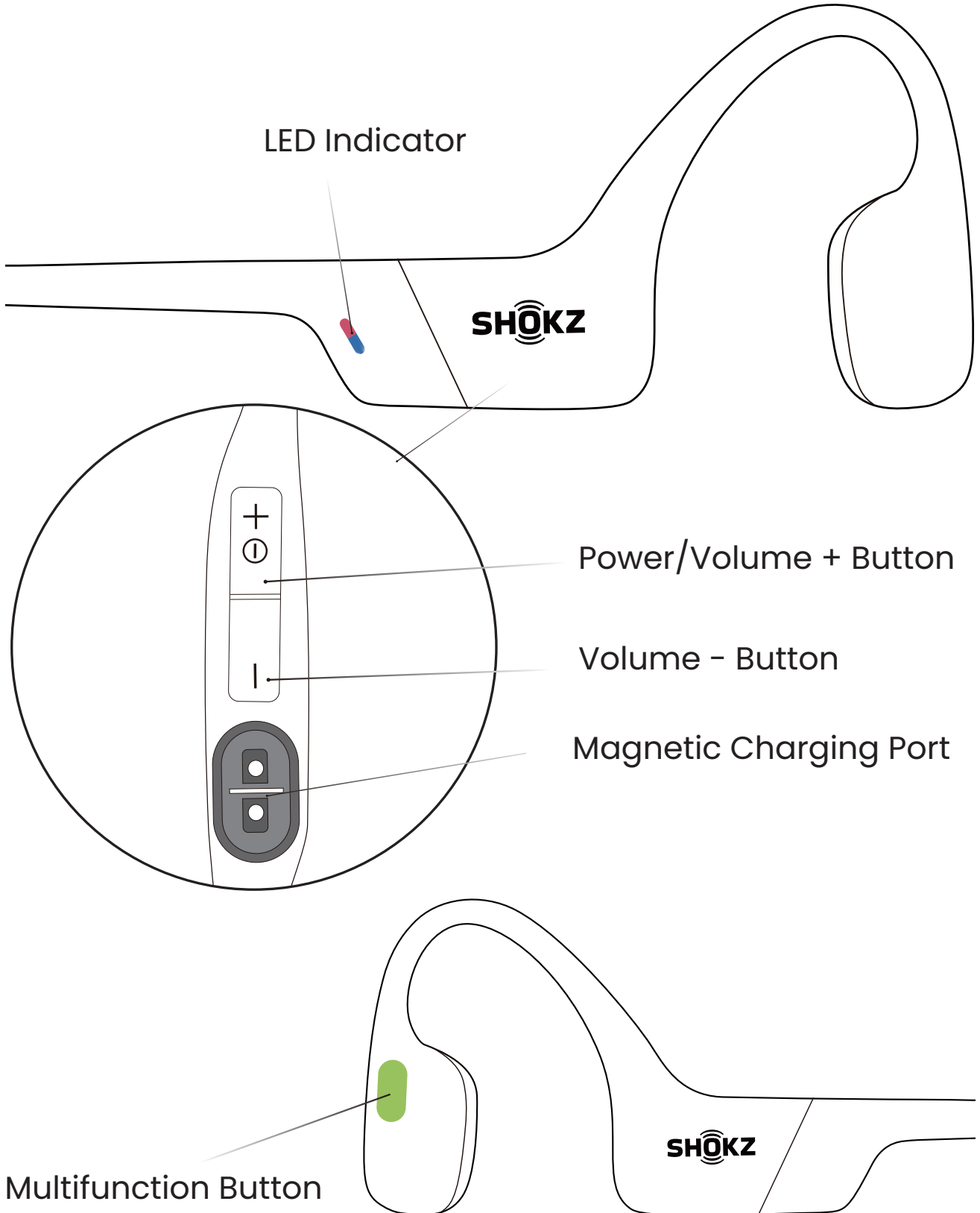
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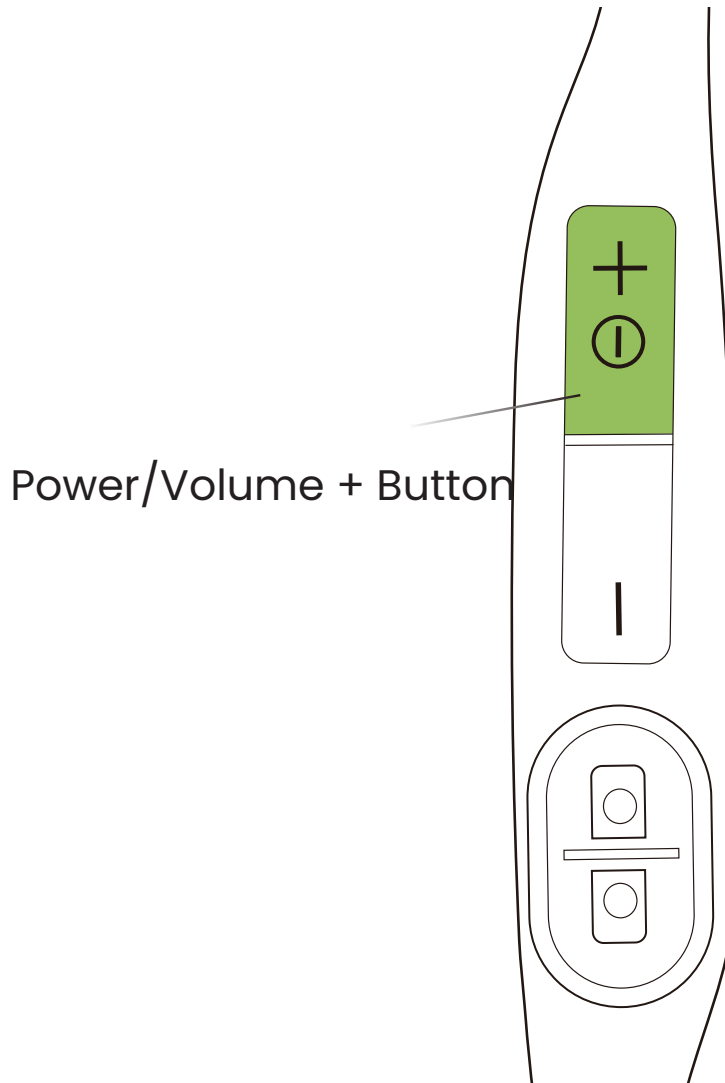
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How It Works

Headphone Controls



ON/OFF



Power/Volume + Button

Turn on the headphones :

Press and hold the Power/Volume + Button until the LED Indicator flashes blue.

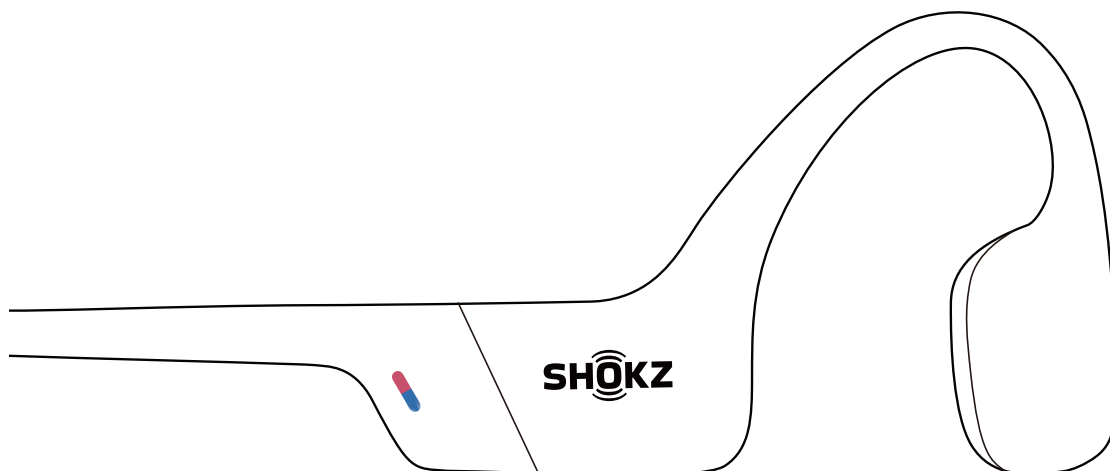
*Audrey will say : "Welcome to Shokz".

Turn off the headphones :

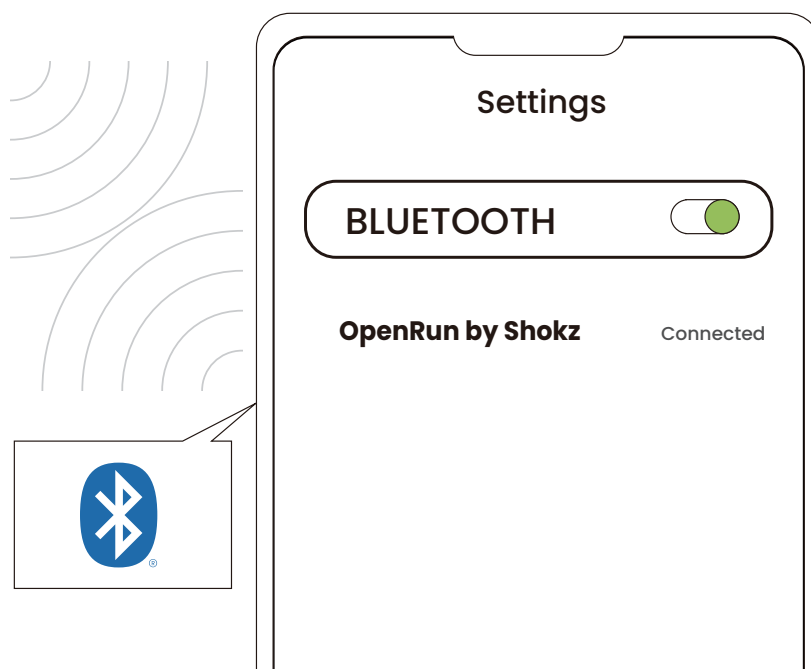
Press and hold the Power/Volume + Button until the LED Indicator flashes red.

*Audrey will say : "Power off".

Pairing

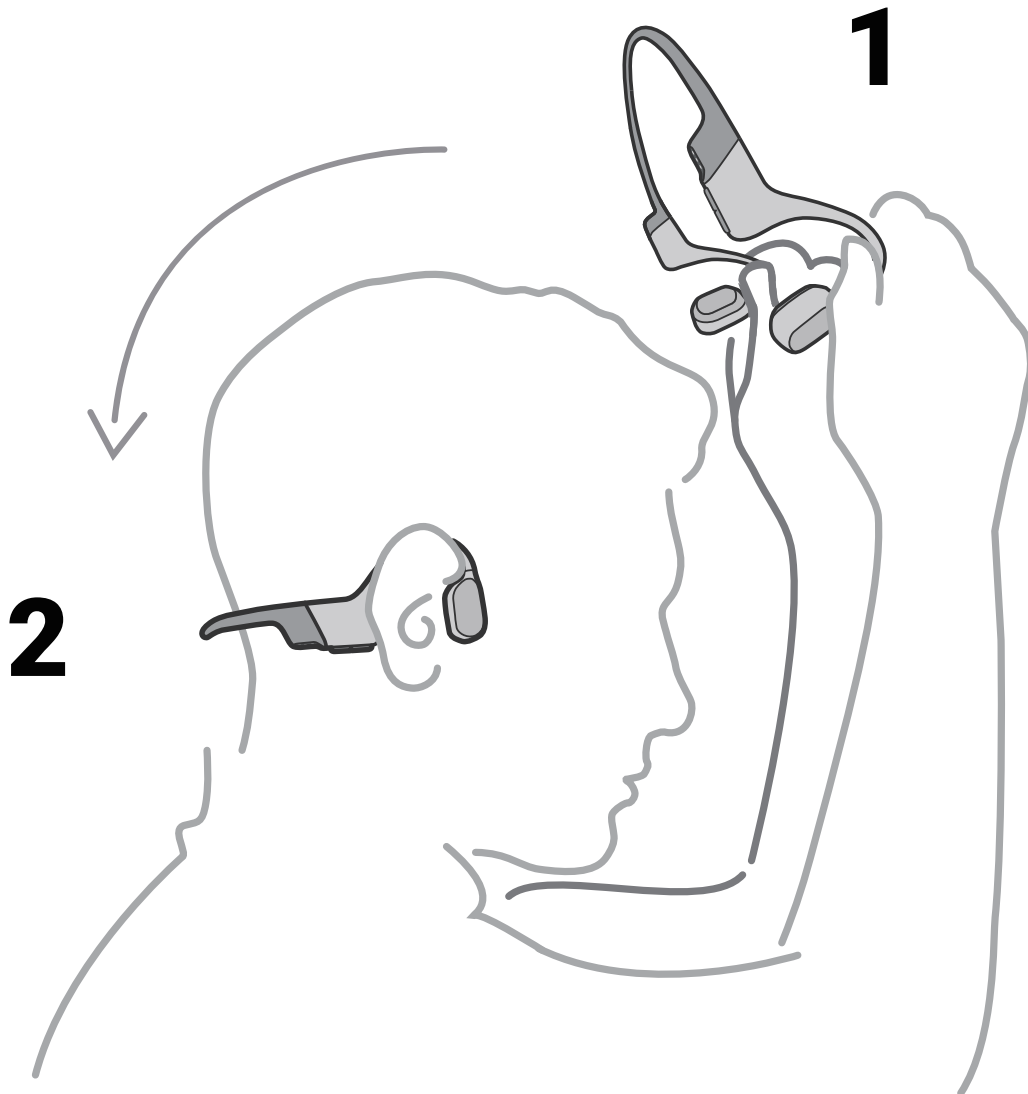


1. Start with OpenRun turned off.
2. Press and hold the Volume + Button until the LED Indicator flashes red and blue alternately.



3. Open your device's Bluetooth settings and select " OpenRun by Shokz." Audrey will say "connected."

How to Wear



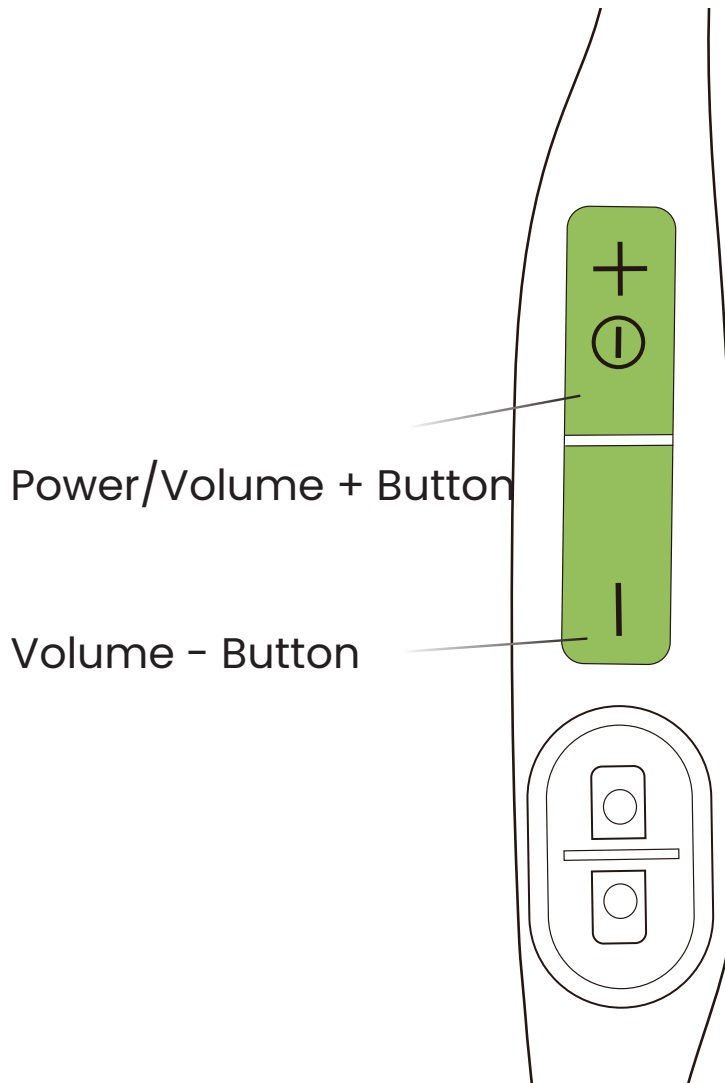
Pick up the headphones, bring them behind the back of the base of your neck, position the earhooks on your ears, then enjoy your music!

*Wearing your headphones the wrong way could cause discomfort. The transducers should rest in front of your ears.

Volume



Operate volume controls while audio is playing.



How to change volume :

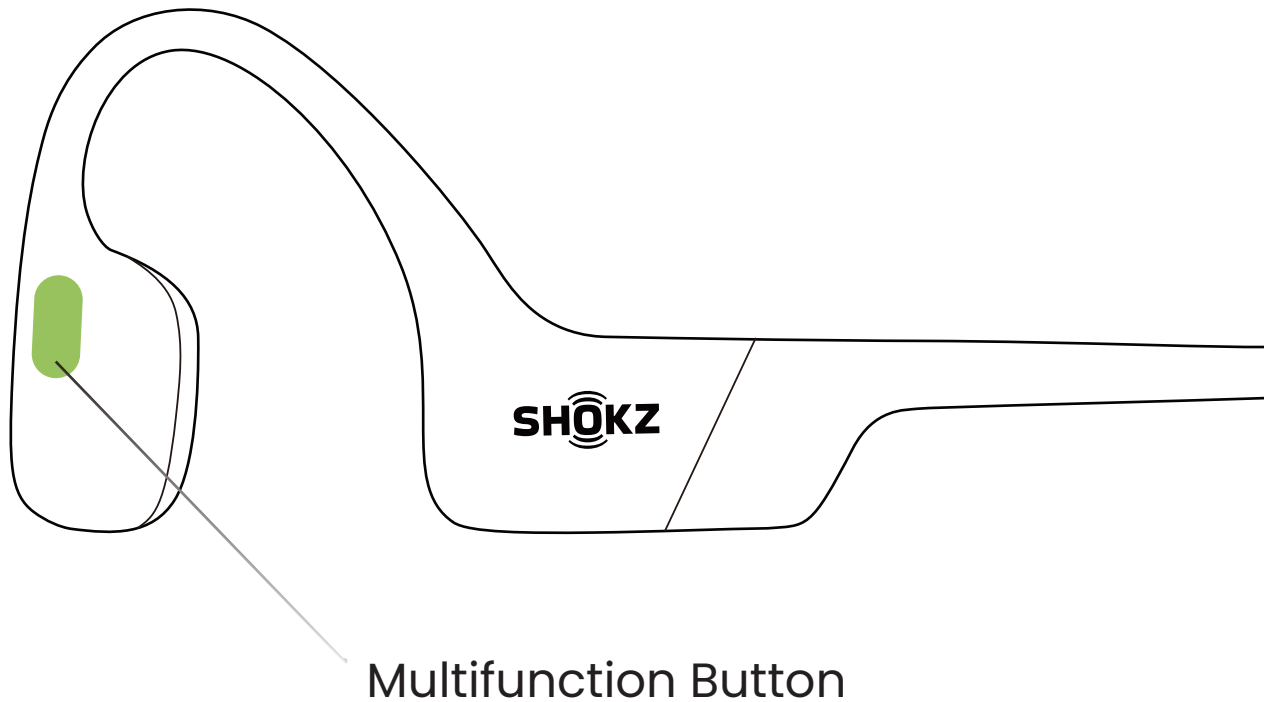
While your audio is playing, adjust headphone volume by pushing either the Volume + or Volume - buttons.

*A “beep” will sound when the volume is at its max.



*Listening with headphones at high volume may affect your hearing and the audio will be distorted.

Multifunction Button



▶|| Play/pause music ●
Click once

☎ Answer call ●
Click once

⏭ Next song ● ●
Double-click while music is playing

📞 End call ●
Click once

⏮ Previous song ● ● ●
Triple-click while music is playing

Multifunction Button

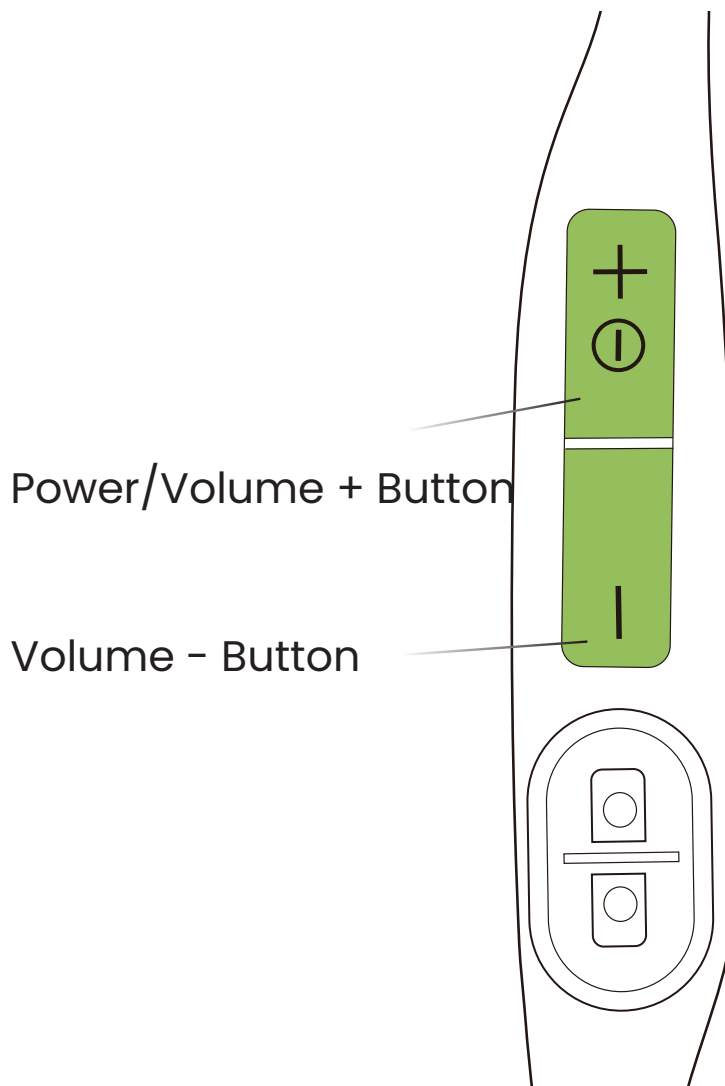
Play music	Click once
Pause music	Click once
Next song	Double-click while music is playing
Previous song	Triple-click while music is playing
Switch language	Double-click while on pairing
Answer call	Click once
End call	Click once during a call
Answer call waiting and end current call	Press and hold for 2 seconds when receiving a second call
Ignore a call	Press and hold for 2 seconds during an incoming call
Activate voice assistant	Press and hold for 2 seconds when device is on standby
Redial last number	Double-click on standby

*Only applicable for phone calls, not online calls

Check Battery Status



Operate controls while
audio is not playing



How to check battery status :

Click the Volume + or Volume - button while music is paused,
Audrey will tell you the battery status:

* "Battery high/Battery medium/Battery low/Charge me"

Extra Features

EQ Modes



Standard Mode :

Balanced frequency for listening to music



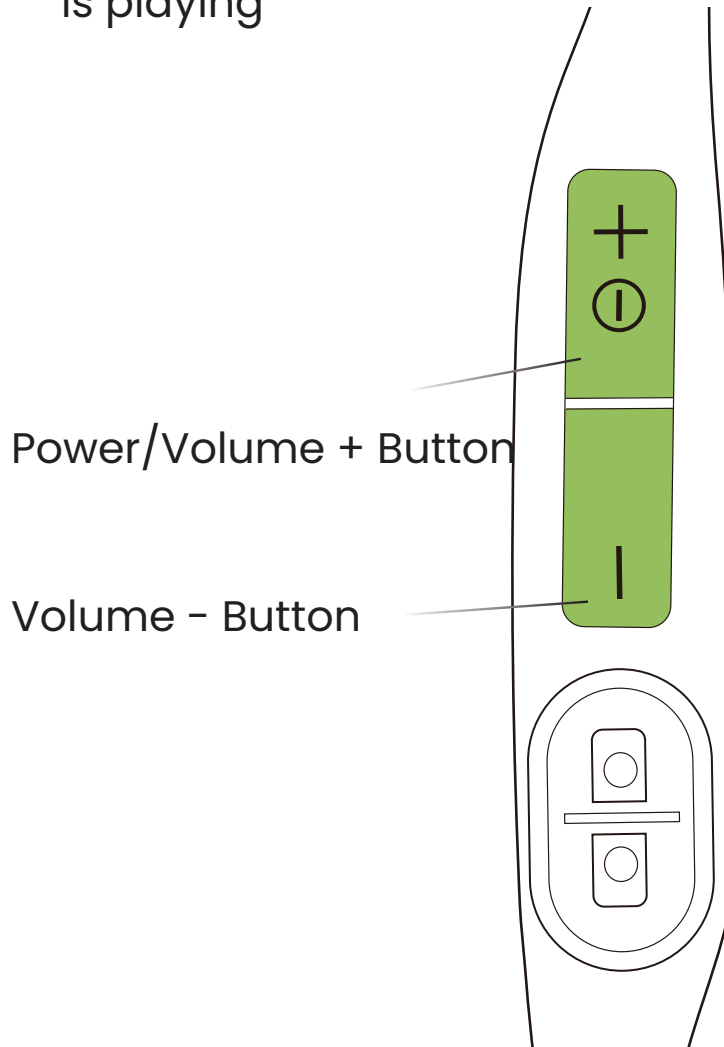
Vocal Booster Mode :

Enhanced intermediate frequencies
for audiobooks, podcasts, etc.

Switching EQ Modes



Operate controls while music is playing

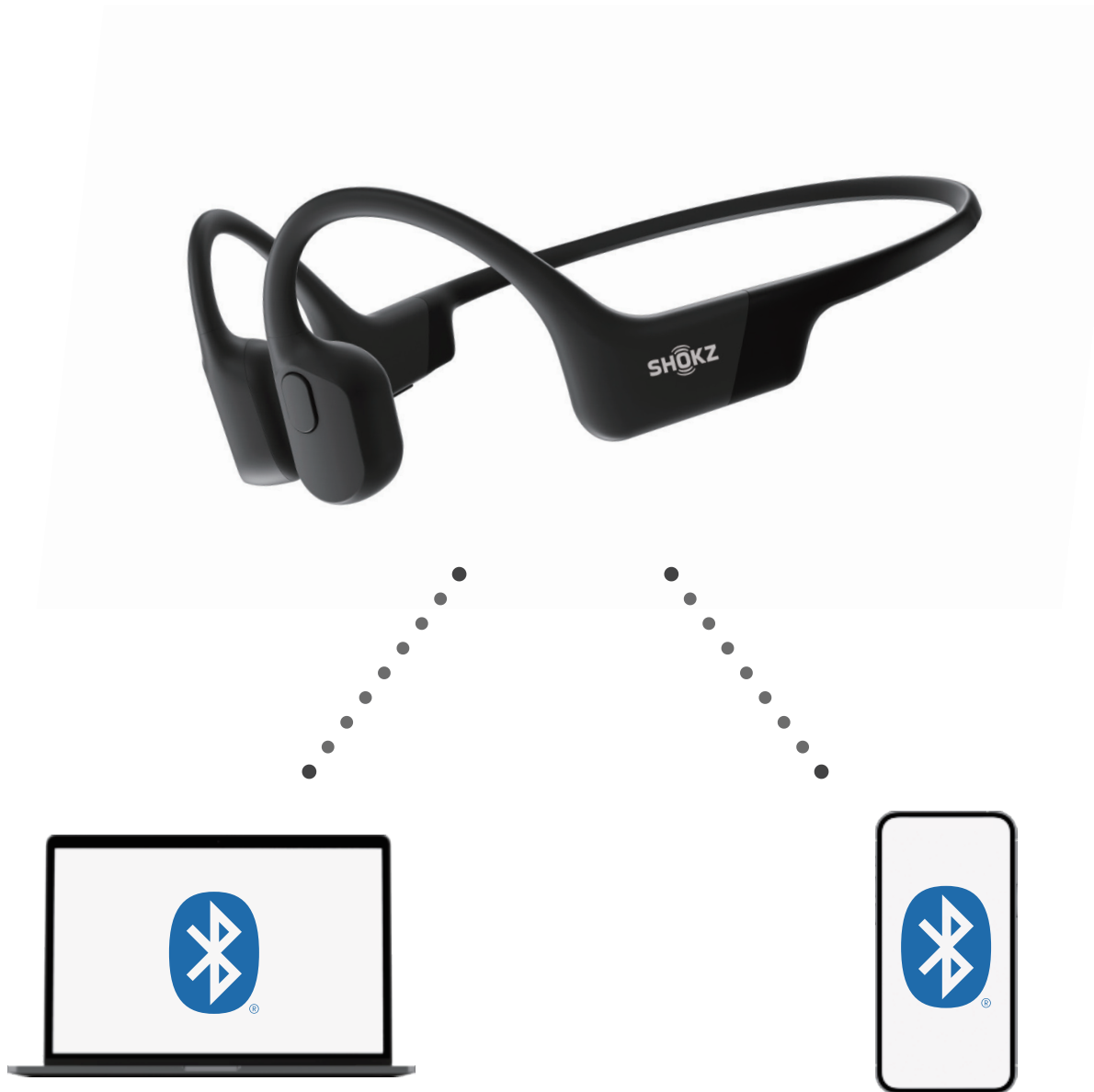


How to switch EQ mode :

Press and hold both buttons (Power/Volume + Button and Volume - Button) while music is playing until you hear a beep.

*Audrey will say : "EQ changed".

Multipoint Pairing



Pair Two Devices

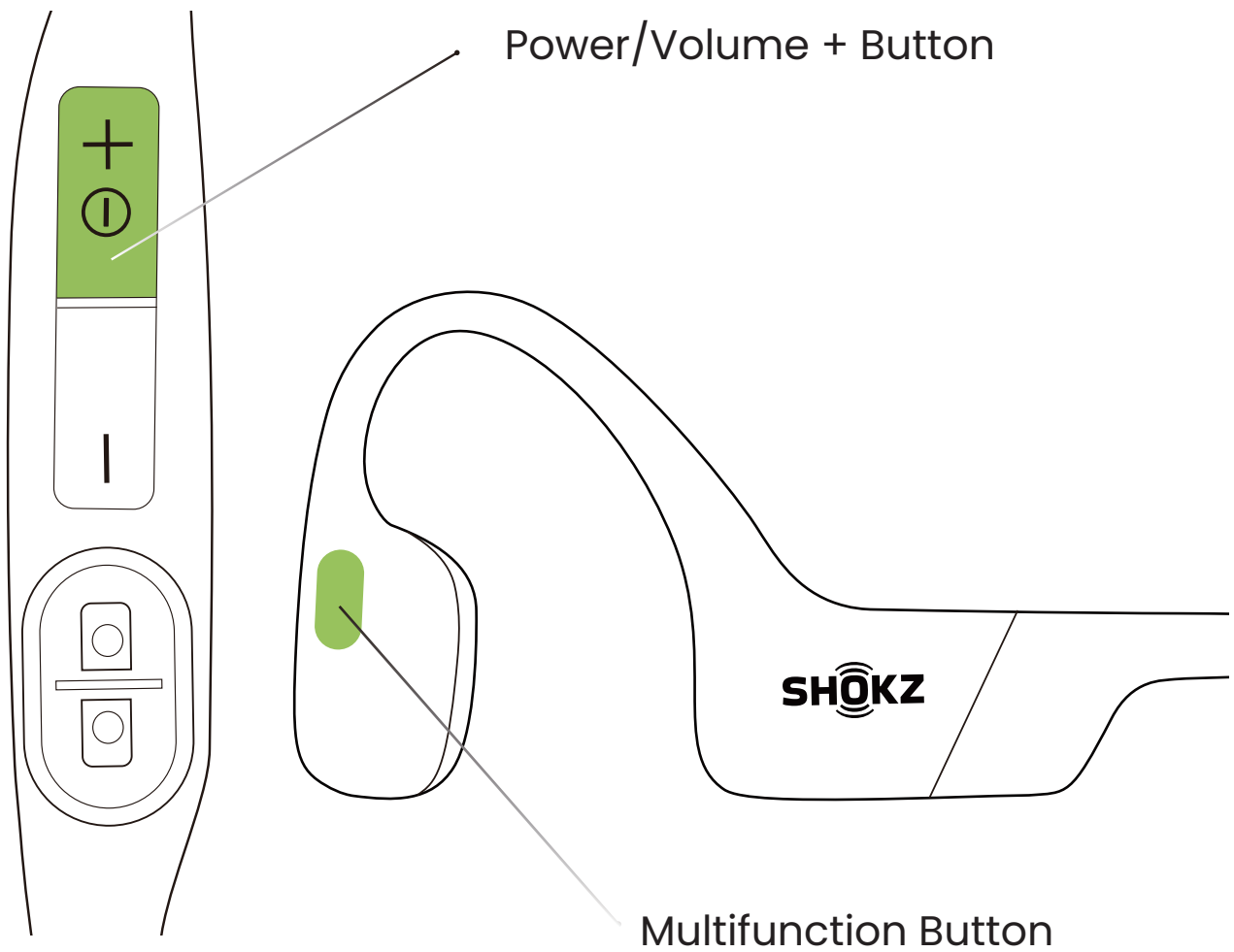
Switch between two devices seamlessly with multipoint pairing


Multipoint Pairing

OFF Operate controls with
headphones powered off

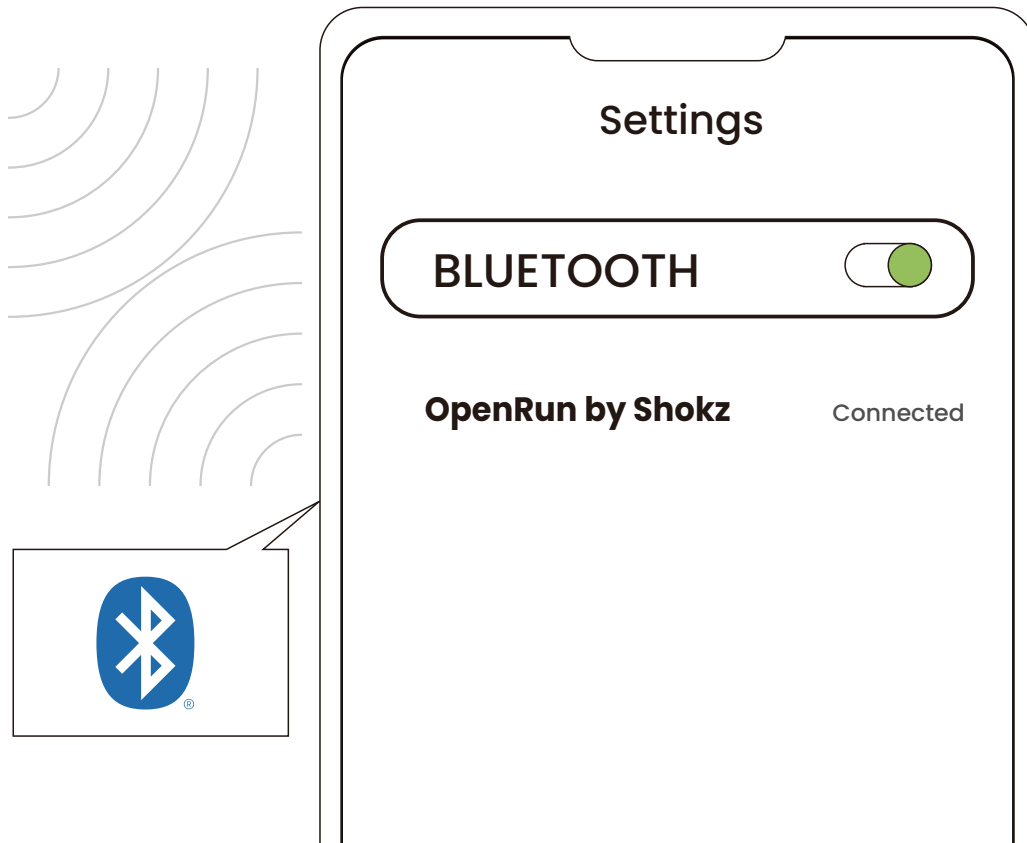


1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say "pairing" and the LED indicator flashes red and blue alternately.



 Audrey will say, "multipoint enabled."

3. Press and hold the multifunction button and Volume + button until Audrey says, "multipoint enabled."



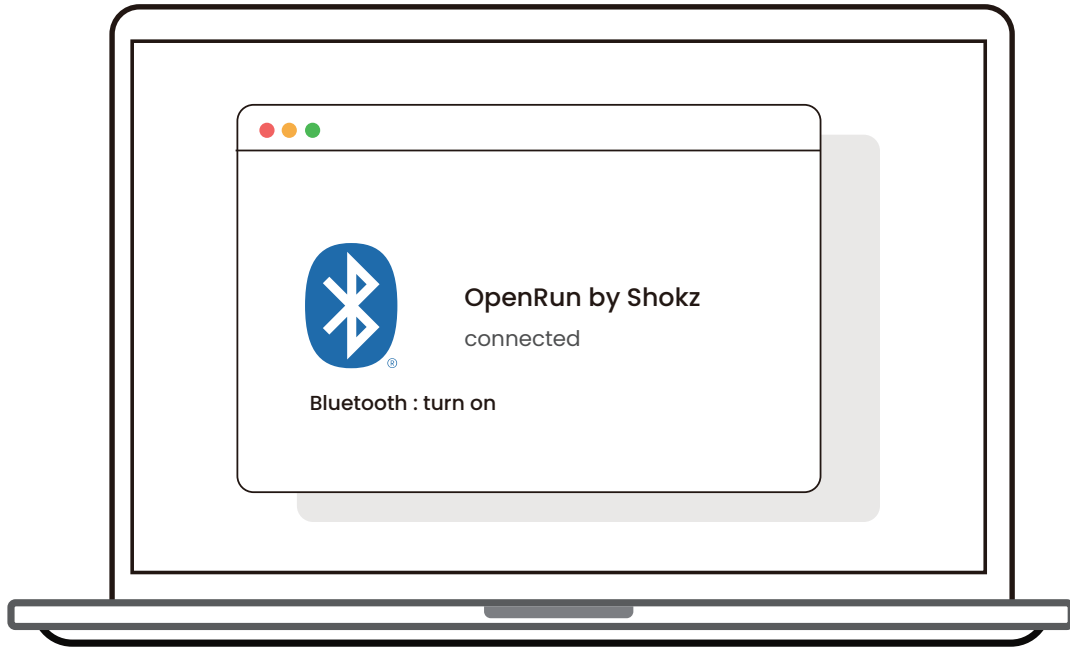
First Device



Audrey will say "connected".

4. Open first device's Bluetooth® menu and select "OpenRun by Shokz." Audrey will say, "connected".

5. Turn your headphones off.



Second Device

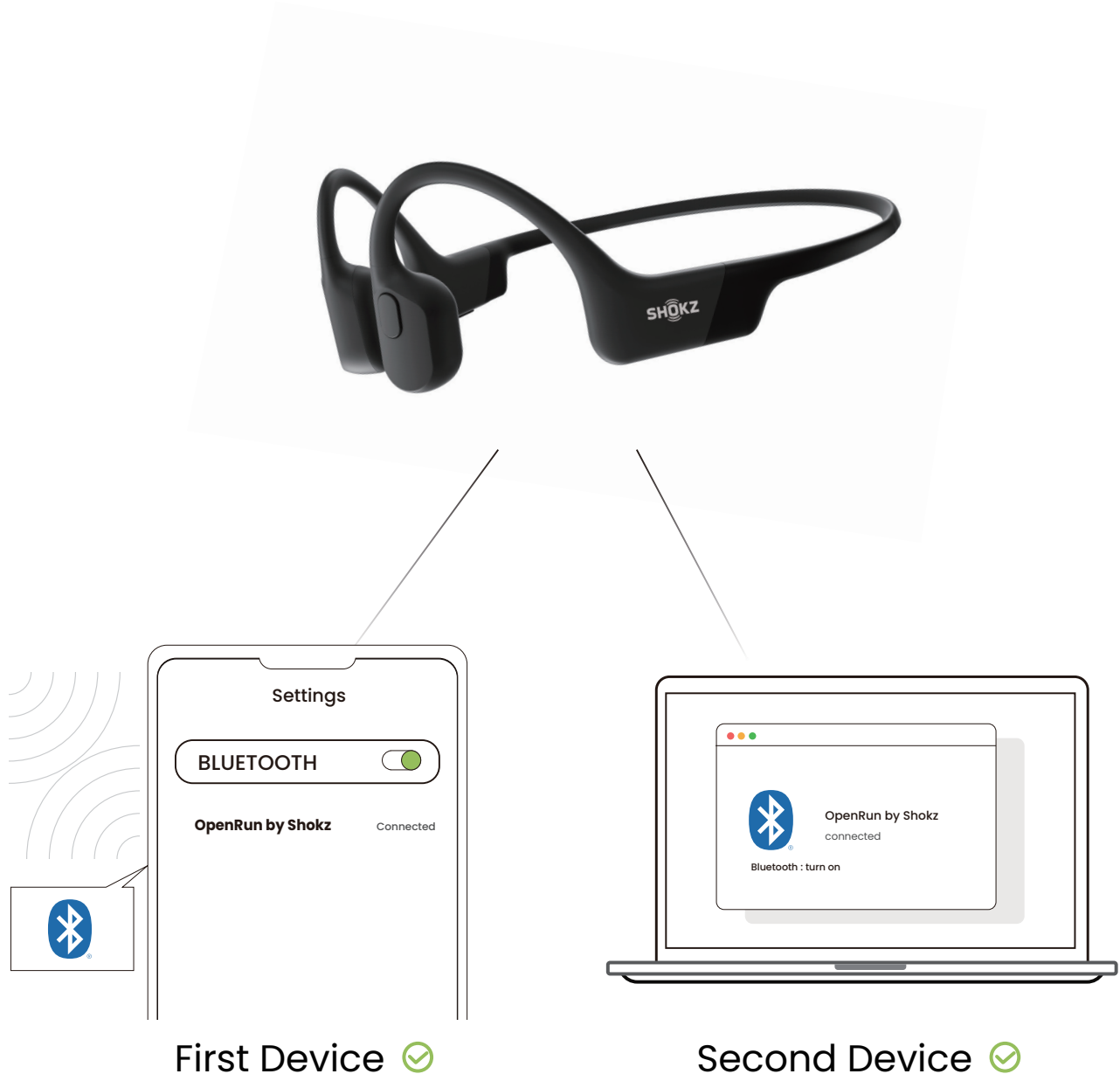


Audrey will say, "connected".

6. Re-enter pairing mode by pressing and holding Volume + until Audrey says "pairing" and the LED indicator flashes red and blue alternately.

7. Open second device's Bluetooth® menu and select "OpenRun by Shokz." Audrey will say, "connected."

8. Turn your headphones off.



You will hear a beep, then Audrey will say “Welcome to Shokz, connected. Second device connected.”

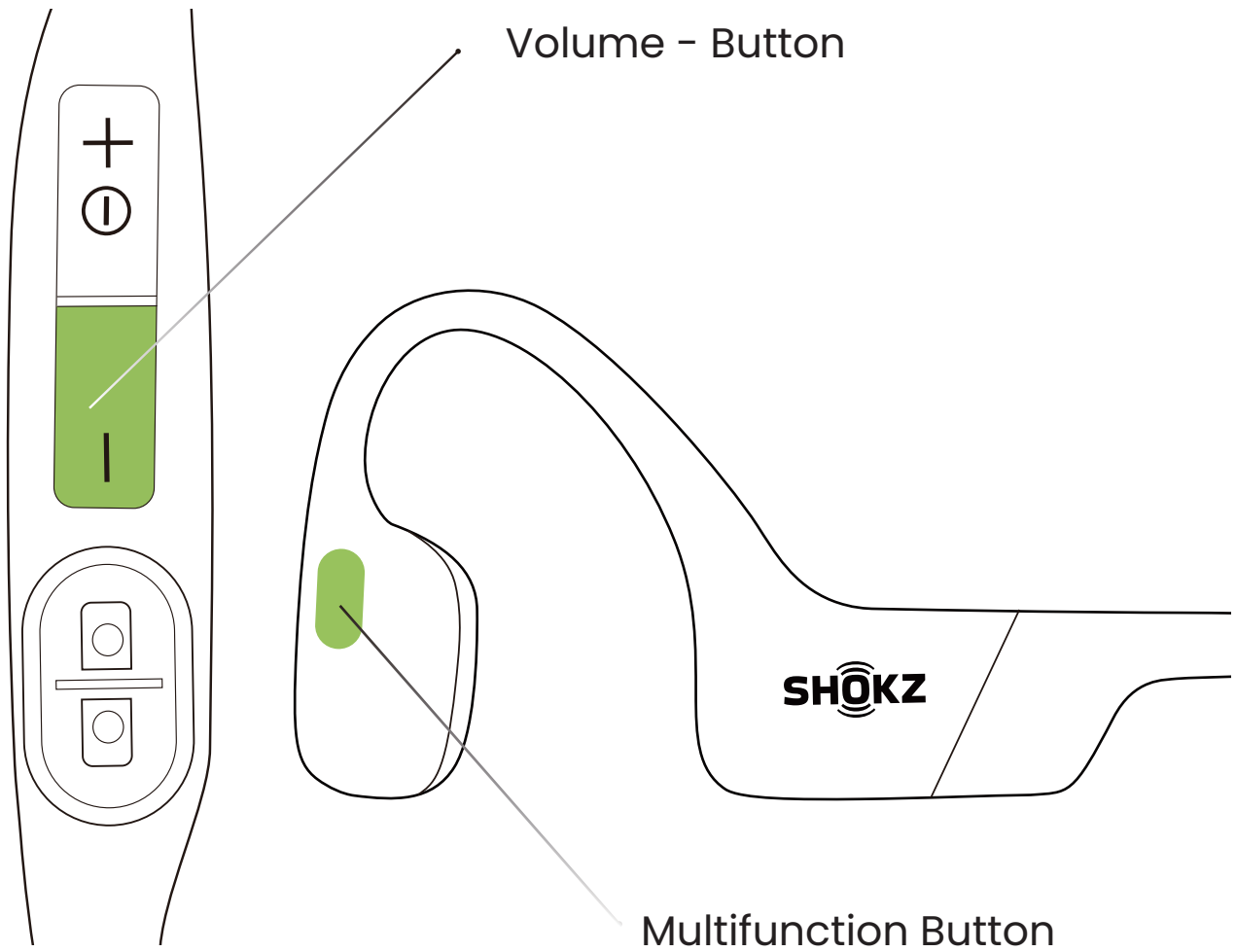
9. Turn your headphones on. Your headphones are now connected to both devices.


Turn Multipoint Pairing Off

OFF Operate controls with headphones powered off.



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say "pairing" and the LED indicator flashes red and blue alternately.



 Audrey will say, "Multipoint disabled."

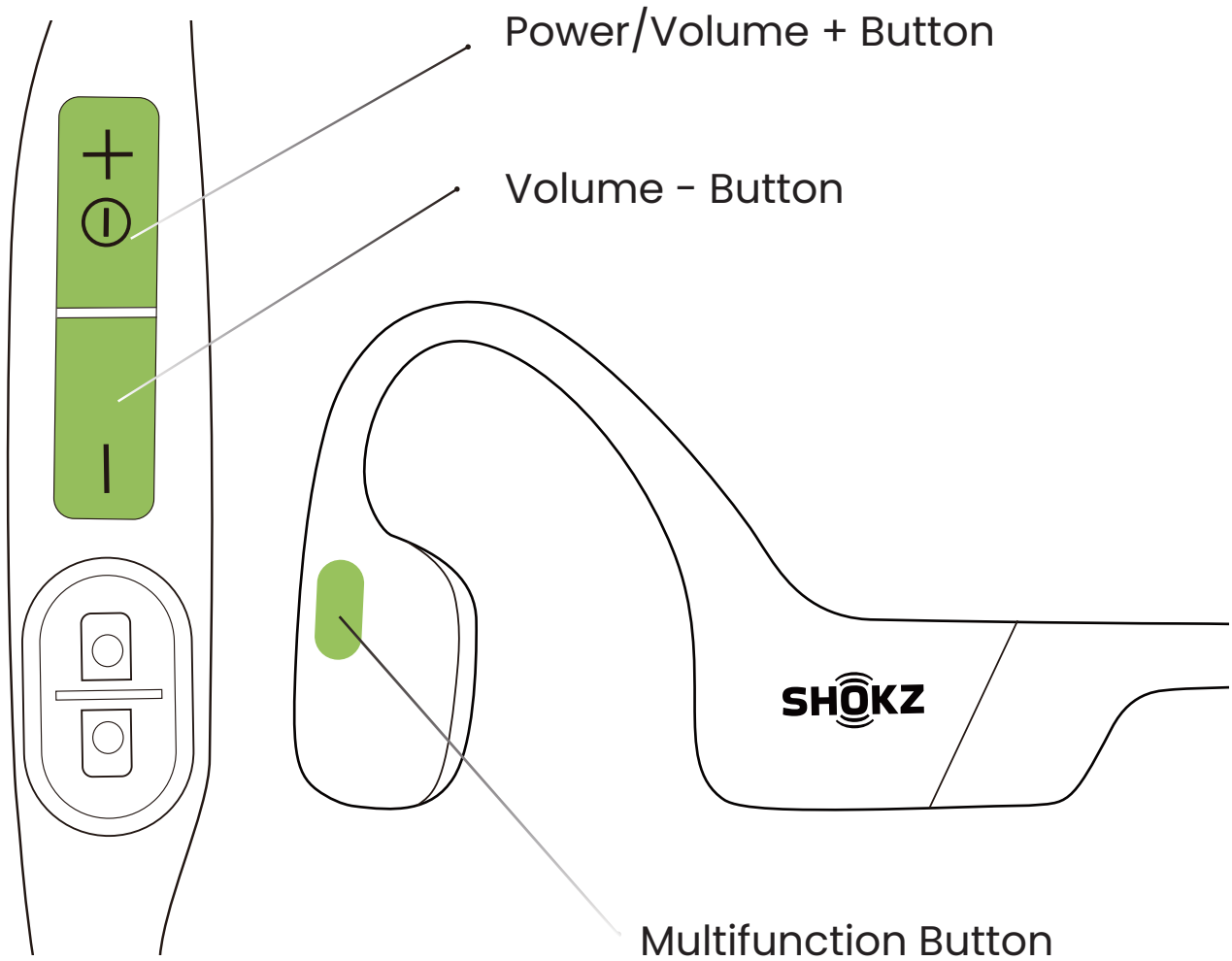
3. Press and hold the multifunction button and Volume - button until Audrey will say, "Multipoint disabled."

Restore Factory Settings

OFF Operate controls with headphones powered off.



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say "pairing" and the LED indicator flashes red and blue alternately.



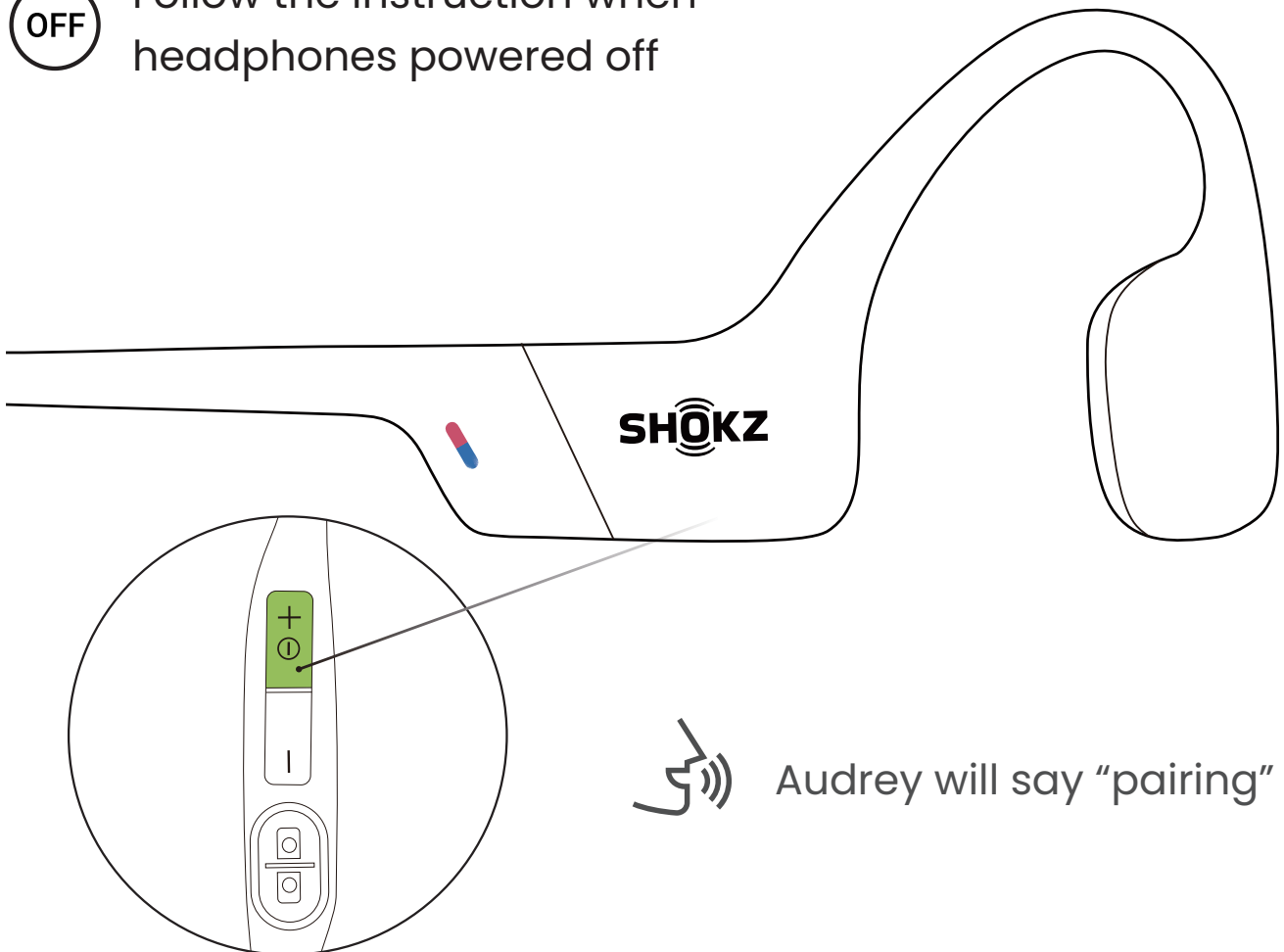
3. Press and hold the multifunction button, Volume - button and Volume + button until hear two beeps and feel the vibration.

4. Turn your headphones off. OpenRun is now reset and can be re-paired to your device.

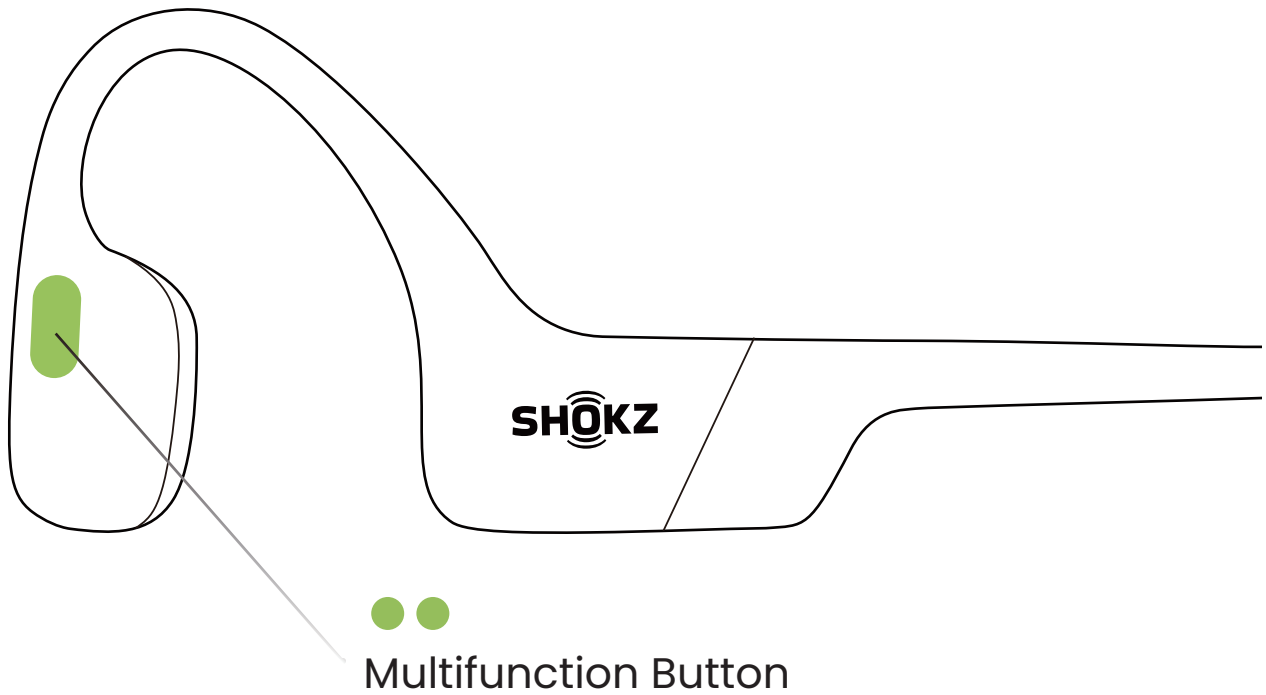
Changing Languages

Your headphones have four built-in languages:
Chinese, English, Japanese and Korean.

OFF Follow the instruction when
headphones powered off



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say "pairing" and the LED indicator flashes red and blue alternately.

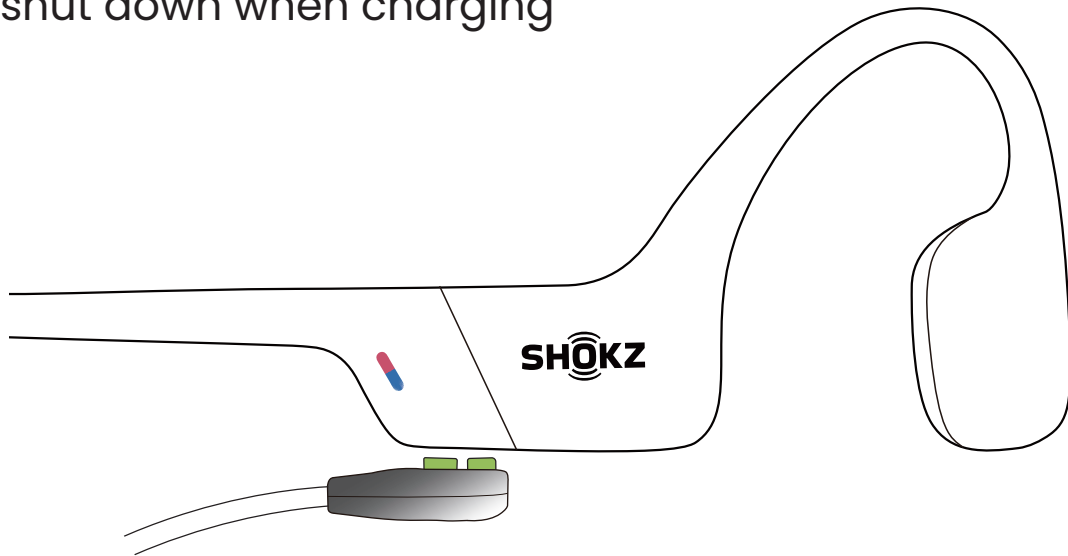


3. Double-press the multifunction button. Languages have been switched when you hear the corresponding language.

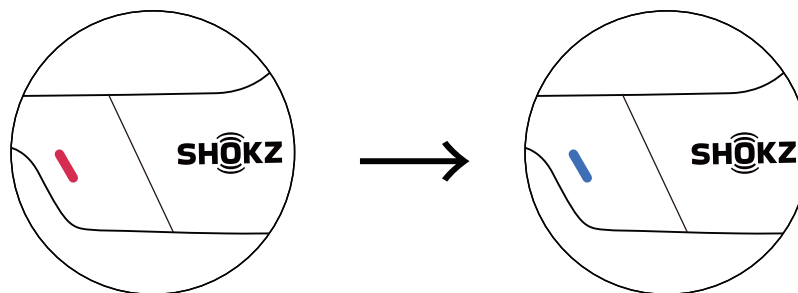
Care and Maintenance

Charging Tips

- OFF** The headset will automatically shut down when charging



Magnetic Charging Cable

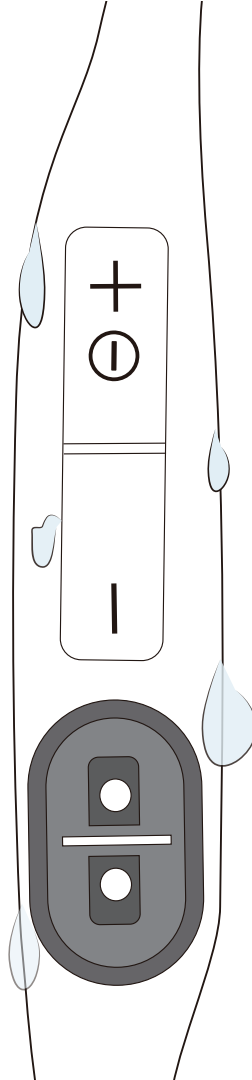


Charging

Charging Completed

When the headphones are at low battery, there will be a “charge me” prompt and the red light will flash intermittently. Use the corresponding magnetic charging cable for charging. The LED indicator will turn red during the charging process and the headphones will automatically turn off. The LED indicator will turn from red to blue when charging is complete.

Moisture Detection Alert



How it Works:

These headphones can detect liquid such as water, sweat, or rain. If the headphones are plugged into the charger while wet, the LED indicator will flash red and blue. The headphones will then beep. If this happens, remove the charging cable, dry them completely, then proceed with charging.

Storage and Maintenance

- Store the headphones in a cool, dry place. The working temperature should be 0~45°C(32~113°F).
- Keep the product away from heat sources, combustible gas or other clean/corrosive liquids, keep the product away from a long time of direct sunlight, using or placing in hot places such as car interior under high temperature.
- The headphones can be used for daily cleaning, but it cannot be rinsed and soaked against the microphone hole, otherwise it may affect the performance of the microphone.
- Clean the headphones with a soft dry cloth.
- After storage for a long period, please charge the headphones before using again.

A circular icon containing the letters "BC".

Hearing Loss

Listening with headphones at high volume may affect your hearing and the audio will be distorted.

Battery

- To avoid the risk of explosion, fire, or leakage from toxic chemicals, please do not disassemble the product or replace, deform, or mutilate the battery.
- Do not throw the headphones into water and/or fire.
- Do not use headphones if they show any signs of distortion or warped materials.

Charge

- Always confirm that the charging port is dry before connecting the device to the charging cable. Failure to do so could result in increased possibility of short circuit issues, fire or explosion danger.

- Do not charge right after exercising, in case there's sweat inside the charging port, which could lead to circuit burning while charging.
- Keep the product away from heat sources when charging.
- Only charge with the magnetic charging cable approved by the manufacturer. Other charging cables may not meet applicable safety standards, and charging with such cables could pose a risk of injury to the users or damage to the device.
- Use this product only with an agency-approved power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).

Dangers of Driving

Please note that in some countries or regions, it may be illegal to use this product while operating any type of vehicle. Please check and comply with the traffic rules or relevant laws and regulations in your area or consult your local regulatory authority.

Skin irritation

Although rare, some users may experience skin allergies or skin sensitivity when coming into long-term contact with the product's outer materials.

To avoid the risk of an allergic reaction, please do not wear the product if you are experiencing skin injuries or irritations on or around the neck, ears, and/or head.

If you experience any redness of the skin, swelling, or itchiness while wearing the product, discontinue use of the product immediately and consult a physician.

Notice

Design and specification are subject to change without notice. For the most up-to-date product information, please visit www.shokz.com.

Warranty

Your headphones are covered by a warranty.

Visit our website at <https://uk.shokz.com/pages/warranty-claim> for details of the limited warranty.

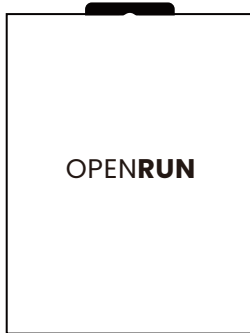
*Failure to register will not affect your limited warranty rights.

Troubleshooting

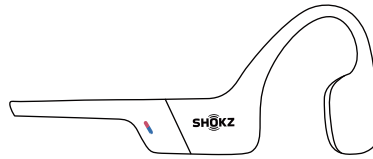


If you have any trouble or problems, please visit <https://uk.shokz.com/pages/support-new> for more support!

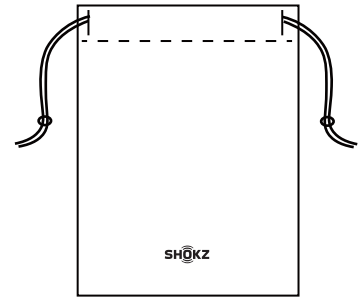
What's in the Box



OpenRun
Box*1



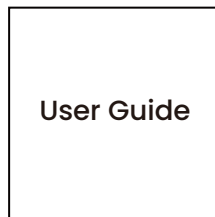
OpenRun
headphone*1



OpenRun
Package*1



Magnetic
Charging Cable*1



OpenRun
User Guide*1



OpenRun
Legal Statement*1

If any part of your product is damaged or missing, do not use it. Contact authorized Shokz dealer or Shokz customer service.

*Please note that the packaging envelope may vary depending on the sales region.

Regulatory and Legal Information

FCC Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Responsible party (contact for FCC matters only):

AfterShokz LLC.

3200 Gracie Kiltz Lane, Suite 400 Austin, TX 78758, The USA.

www.shokz.com

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following Two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This device complies with FCC and ISED Canada radiation exposure limits set forth for general population. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CE Declaration of Conformity

Shokz Holding Limited hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU Directive requirements. The complete declaration of conformity can be found at: <https://shokz.com/pages/policies>. Shokz's EU representative is AfterShokz Euro B.V., Schipholweg 103,2316XC Leiden, The Netherlands.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

Frequency Range	Max. Transmit Power
2400-2483.5MHz	3dBm(EIRP)



UK Declaration of Conformity

Shokz Holding Limited hereby declares that this product is in compliance with the essential requirements and all other applicable United Kingdom's regulations. The complete declaration of conformity can be found at:
<https://shokz.com/pages/policies>.

Shokz's authorised representative in the UK is Pinpoint Consumer Electronics Ltd., Unit 35, Meridian House, Road One, Winsford Industrial Estate, Winsford, Cheshire CW7 3QG.



WEEE Declaration of Conformity

This WEEE logo means that this product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



Australia/New Zealand

Singapore

Philippines



**Complies with
IMDA Standards
DA106614**



SHOKZ