

# RETURNS AUTHORISATION FORM



## YOUR INFORMATION

NAME	
DATE	
ORDER #	
EMAIL	
PHONE	

## ITEMS TO RETURN

ITEM DESCRIPTION	ITEM CODE	QTY	REASON FOR RETURN

### Sendy 'No Concern' Returns

At Sendy, we know that online shopping can be tough to work out the correct size and style until you see it in real time. So, with Sendy 'No Concern' Returns, we've made it super easy to return or exchange your Sendygear.

Sendy welcomes returns or exchanges if:

- You return your Sendygear within 30 days of the delivery date;
- You return it in its original condition, unworn and with the tags attached;
- You return the completed Returns/Exchange Form included in your original package; and
- You pay for the return postage and send it to:

### SENDY RETURNS

ATT: WAREHOUSE MANAGER. 27/18 WILLIAM ST, BERRIDALE, NSW, 2628, AUSTRALIA

Important information:

### RETURN OF FUNDS

Once your Sendygear has been received by our warehouse team and meets all the return requirements we will issue a refund through your original payment provider. Refunds take between 3-5 business days to reach your account.

### EXCHANGES

Due to our e-commerce platform we recommend one of the following procedures:

1. To get your new gear ASAP, purchase your new sizing as per normal via our website.
2. Return your products using this form and when your funds hit your bank make your new order.

Alternatively, make a note on this form instructing us to exchange with items as requested (must be same/similar item)Make a note on this form instructing us to exchange with items as requested (must be same/similar item)

The Sendy team aim to process returns/exchanges within 48hrs of receiving the delivery.