Garager 2

QUICK START GUIDE
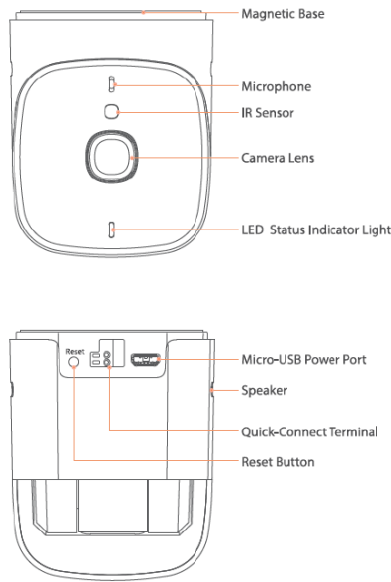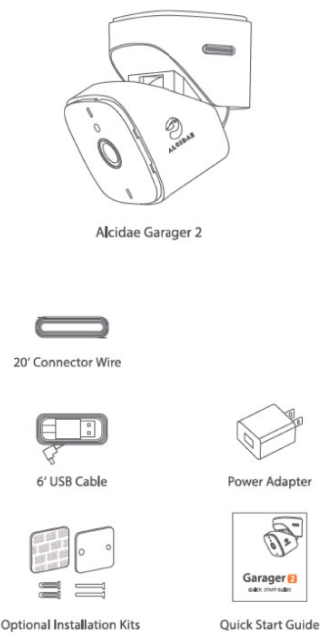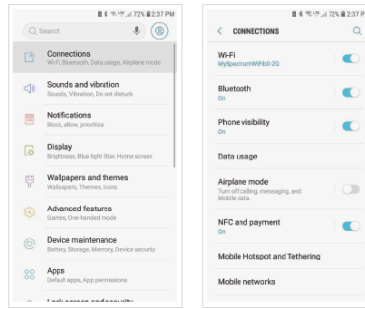
LED Status Indicator Light

- **Full red:** Device is starting up
- **Flash red:** Waiting for network allocation
- **Flash blue:** Connecting the internet
- **Full blue:** Connected to the internet
- **Flash green:** Connected to the motor
- **Full green:** Proper functioning
- **Flash Red&Blue:** Device is upgrading, do not disconnect the power supply

Product Description

- Magnetic Base
- Microphone
- IR Sensor
- Camera Lens
- LED Status Indicator Light

- Micro-USB Power Port
- Speaker
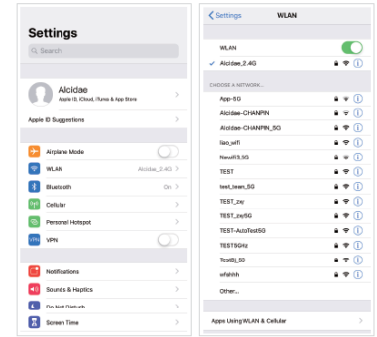- Quick-Connect Terminal
- Reset Button

Connect Phone to 2.4 GHz Wi-Fi (Android)

To connect your Android device to a 2.4 GHz network:

1. Unlock your device and tap the Settings app.
2. Tap Network & Internet > Wi-Fi.
3. Turn on Wi-Fi by tapping Use Wi-Fi at the top.
4. Select a 2.4 GHz Wi-Fi network.
5. This is commonly indicated by a 2, 2.4, or 2G at the end of the network name or SSID.
6. If prompted, enter the password for the network.
7. When you are connected to the Wi-Fi network, the word Connected appears under the network name.

What's In The Box

Alcidae Garager 2

20' Connector Wire

6' USB Cable

Power Adapter

Optional Installation Kits

Quick Start Guide

Connect Phone to 2.4 GHz Wi-Fi (iphone)

To connect your iOS (Apple) device to a 2.4 GHz network

1. Unlock your device and tap the Settings app.
2. Tap Wi-Fi, near the top of the list of settings options.
3. Turn on Wi-Fi by tapping the switch next to Wi-Fi at the top.
4. Note: Wi-Fi is activated when the switch is green.
5. Select a 2.4 GHz Wi-Fi network.
6. This is commonly indicated by a 2, 2.4, or 2G at the end of the network name or SSID.
7. If prompted, enter the password for the network.
8. When you are connected to the Wi-Fi network, a blue checkmark appears to the left of the network name.

Step 1 — **Download the Alcidae-Simpler Life APP**
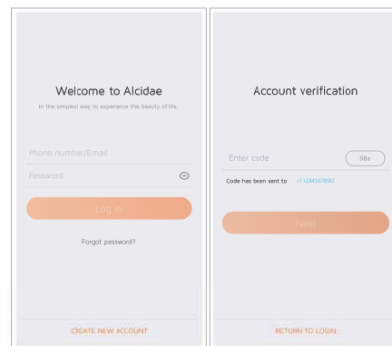Where: Inside Home near Wi-Fi Router
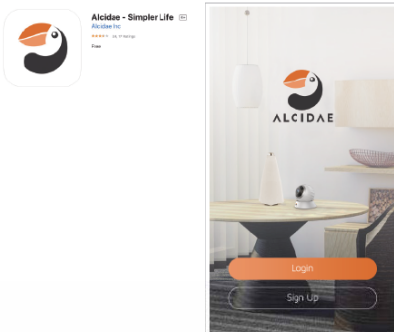
1. Download the **Alcidae- Simpler Life APP**
2. Scan the QR code below or visit your smart phone Apple APP Store or Google Play Store

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Step 2 — **Create an Account**
Where: Inside Home near Wi-Fi Router

1. **Sign up** for a new account.
2. Once you've finished entering your information, you will receive an **email or text verification code**.
3. Type the verification code on the screen to **activate your account.**


Step 3 — **Plug in Garager 2**
Where: Inside Home near Wi-Fi Router

Micro-USB Power Port

1. **Connect the Micro-USB cable** to the back of the Garager power port and the USB end into the USB AC Adapter.
2. **Plug in the USB AC Adapter** into a wall outlet for power.
3. When plugged in and powered on the Garager LED status indicator light will begin to:

- **Full red:** Device is starting up

Step 4 — Pair Garager 2
Where: Inside Home near Wi-Fi Router
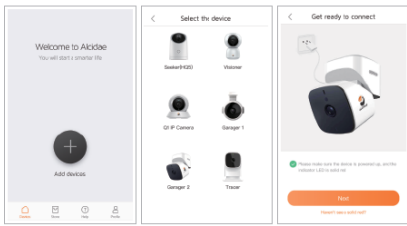
Reminder: Verify your mobile device is connected to a 2.4GHz Wi-Fi network during the installation steps.

1. From the Alcidae app, select **Add devices**.
2. Select the **Garager 2** from the list of devices.
3. Press and hold the Garager reset button for 6-10 seconds, you will hear the camera say, "Camera reset complete".
4. After reset, the LED status indicator light will start to:

   🔴 **Flash red:** Waiting for network allocation

Step 5 — Connect to Wi-Fi Network
Where: Inside Home near Wi-Fi Router
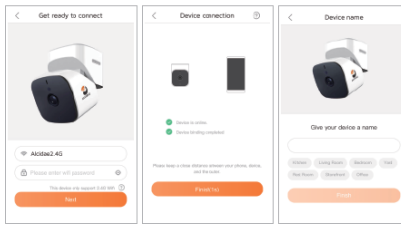
1. You will be directed to a network configuration screen.
2. Your Wi-Fi network will auto load in the field.
3. Enter your network password in the field.
4. The Garager LED status indicator light will begin to:

   🔵 **Flash blue:** Connecting the internet

5. Once connected the Garager LED status indicator light will turn:

   🔵 **Full blue:** Connected to the internet

(If your Wi-Fi network did not show up, that means your mobile device is either not connected to a Wi-Fi network or your location permission might be turned off.)

Garager 2 Pre-Mount Planning
Where: In the Garage

Factors to consider before mounting the Garager 2

1. **Garager 2 Location strength of Home Wi-Fi signal.** Pre-check your home Wi-Fi signal strength into the garage with your smart phone device. If your Wi-Fi strength appears to be weak, consider moving the home Wi-Fi router closer toward your garage, or installing a Wi-Fi range extender. (Available from most electronic retailer)

2. **Determine your ideal Garager 2 location.**
   • On garage door motor (recommended)
   • On garage door motor railing (recommended)
   • On drywall ceiling/walls, or wooden placement (good)

3. **Access to 110V AC outlet within 6 feet.**

Step 6 — Mount Garager
Where: In the Garage

**Choose Surface Installation Requirement**

1. **Garager 2 built-in Magnetic Base Mount** ideal for metallic surfaces.
2. **Double-sided Adhesive 2x2 pad + Metal 2x2 Plate** ideal for plastic and smooth wood surfaces.
3. **Wood Screws, drywall anchors + Metal 2x2 Plate** ideal for drywall and rough wood surfaces.
4. It is recommended to position the Garager 2 upside-down from the bottom of your garage door opener or alternating surfaces. The surveillance camera can be manually vertically adjusted to your ideal viewing angle.

Step 7 — Connecting Controller Wiring to Door Motor
Where: In the Garage

WARNING: UNPLUG GARAGER DOOR OPENER FROM OUTLET PRIOR TO PROCEEDING WITH NEXT STEPS
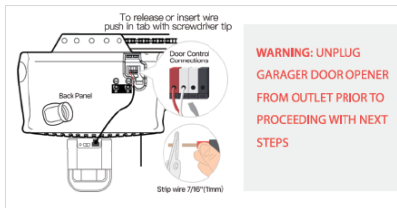
1. Leave garage door opener unplugged until Step 9.
2. **Take your Wiring Spool,** and while leaving intact, take one end and split apart the dual strands approximately 2".
3. **Take your Wire Stripping Tool,** position the small hole ½" below the end of wire, and clamp down while rotating the tool in a full circular motion, which will remove the outer installation.

4. **Locate your current garage door opener button.** The garage door opener button is usually located on a side wall and notice the controller wiring that leads out towards the input terminals located on the motor housing.

Step 7 — (Continued)
Where: In the Garage

Note: Your motor ports may look different from this image.
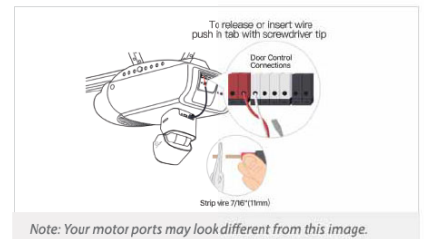
5. Note: Your garage door motor may use push slot fastening or screw fastening.
6. Note: Identify the Slot or Screw positioning of your controller wiring, and particularly the positioning of the White (neutral) and Colored (hot) wiring. The Colored wiring will be Black or Red.
7. **Disconnect** the two wires from the garage door motor. For Slot positioning you may need a pointed tool to disengage the clamp.
8. **Twist together** the ends of the wall controller wire with your spool wiring, ensuring White on White, and Color on Color. The Garager 2 wiring ends are both neutral for your knowledge.
9. **Re-insert or Connect** the now twisted pairs of wiring back into their original positioning. This may require loosening the tabs or screws depending on your garage door model.

Step 8 — Connect Wires to Garager 2
Where: In the Garage
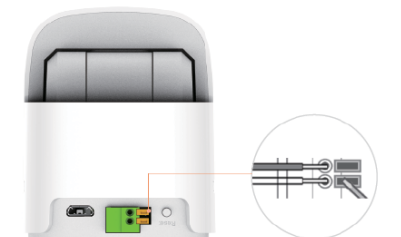
1. Unwind your Garage Spool Wiring just enough to reach the back of your Garager 2 model, while leaving the remaining wire intact.
2. Take the loose end of your Garage Spool Wiring and repeat Step 7 instructions for 7.1 and 7.2.
3. Insert the now exposed wires into the 1st and 2nd terminals on the back of the Garager 2 device. Again, you may need a small pointed tool to push down on the buttons to release and insert the wiring.
4. Once inserted properly, the LED status indicator light will turn from Blue to 🟢 **Full green:** Proper functioning

Note: Both wires are neutral, so it doesn't matter which color wire goes into which of the two ports. However, make sure the open wire ends are not touching each other.

Step 9 — Sync Garager 2 to GDO
Where: In the Garage
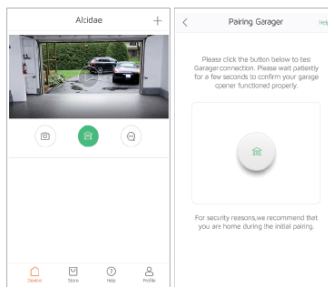
1. PLUG BACK IN YOUR GARAGE DOOR OPENER INTO THE AC OUTLET
2. Observe if your garage door is currently in the open or closed position.
3. **Take your Alcidae APP** and select the Green garage open/close button in your **first attempt** to pair the garage door opener controls with the Garager 2.
4. **If successful** on the **first attempt** the garage door will either open or close based on Step 9.1.
5. **Don't worry,** the Garager 2 works with over 1200+ garage door motors, which operates on several codes, we may need to repeat Step 9.3 upwards to five (5) attempts before we're successful.
6. **Ready, let's begin repeating Step 9.3 again.**
7. Once you've confirmed the controls are working your set up is complete.

Step 9 — (Continued)
Where: In the Garage

8. In the unusual and awkward dilemma of not being successful after several attempts, then we want to help you through the process. Please call our professional customer service team who will be eager to assist you. Find our contact information in the Troubleshooting section.

Share the APP Controls with Another User
How-To
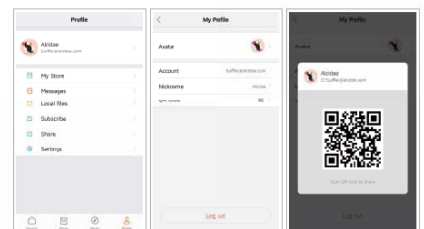
1. Download the Alcidae APP onto the phone you wish to give access to.
2. Create a new account on that APP using the phone number or email address as the ID.
3. On the phone you are trying to give access to, do the following:
   • Tap "Profile" on the lower right corner of the screen.
   • Tap your user name.
   • Then tap "QR code" in the middle of the screen. A large QR code should appear at the center of the screen.

Share the APP Controls with Another User
How-To (Continued)

On the phone that has access do the following:

1. Tap the "Profile" icon in the lower right corner of the screen.
2. Tap "Share".
3. Choose the device you want to share, then tap "Add User". Input the user's ID you want to provide access to or tap the QR code icon. If using the QR code, the "Scan QR code" screen will appear. Use this to scan the other user's "QR code" generated from their phone.
4. Select the device access you want to share with.
5. **On the phone you wish to give access to:** You should have a message. On the "Profile" screen tap "Messages". Then tap the newly arrived "System Message". Accept the invite and you should be good to go.

Helpful Hints

1. Alerts & Notifications
- Detects all sound and motion
- Settings: Off, Low, Med, High

Make sure to customize and/or adjust the Alerts & Notifications you receive based on your sensitivity preference.

2. Garage Door Openers Compability
- Garager 2 is compatible with most garage door openers, but for accurate compatibility please check our support web page.

3. Night Vision
- IR sensors detect when it is day or night.
- Automatically switches to night vision mode when there is a low light setting for better viewing option.

4. Wi-Fi Connectivity
- Your phone needs to be connected to a 2.4GHz home Wi-Fi for initial set-up.

Notice

1. Do not place the device near heat sources or exposed fire sources, such as electric heaters, ovens, stoves, candles, or other places where high temperatures may occur.
2. Do not let children or pets swallow accessories to avoid injury or equipment failure.
3. The application working temperature of this product is -5℃ ~ 40℃. Do not use it in an environment where the temperature is too high or too low.
4. This product is a precision electronic device. Do not use this produce in an environment where water might get inside or humidity is above 90%, so as not to affect normal operation.

Note: The products, accessories, user interface and other illustrations in the manual are schematic diagrams and are for reference only. Due to product updates and upgrades, the actual product and illustration may be slightly different. Please refer to the actual product.

Garager 2 Purchase Warranty Policy

Within 12 months of purchase if you encountered any issues with our product, you are eligible for our product repair and maintenance service with a valid purchase receipt.

Alcidae will incur no liability whatsoever to provide packaging for warranty items. Upon receipt of the warrantied item, should it be determined that the packaging is insufficient, or the unit failed by a non-manufactured defect, Alcidae may at its discretion, void the warranty. The customer is responsible for the shipping cost. A nominal handling fee may apply. You must contact customer service first before sending a unit in for service; you can email us at support@alcidae.com or call **1(415) 936-3628**.

Things not covered by Warranty Policy

1. No credentials or if warranty expired.
2. Damage caused by failure to use or store according to product instructions.
3. Damage caused by disassembly without Alcidae authorization.
4. Damage due to force majeure.
5. Normal wear and tear, including some discoloration.

Troubleshooting

If you are having trouble connecting or using your device, please contact our customer service team.

Customer Support Line: 1 (415) 936-3628
Business Hours: 8AM-6PM Pacific Time Zone
E-mail: Support@alcidae.com
Support Website: https://www.alcidae.com/pages/support
Here you can find:
- Quick Start Guide
- FAQ's
- Garage Door Opener Compatibility Checker
- Amazon Alexa / Google Assistant Instructions
- Product Warranty

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www.alcidae.com