



REFLECTIONS

COPENHAGEN

EX WORKS.

PROCEDURE GUIDE AND SPECIAL ATTENTION

Buyers are responsible for ensuring they receive accurate pallet/parcel dimensions, weights, and pickup customer no. from Reflections Copenhagen's logistics department. Please note that Reflections Copenhagen does not arrange pickups.

To facilitate smooth processing, we require written notice from the freight carrier at least **48 hours** before the scheduled pickup. Failure to adhere to this requirement may result in shipment delays, as our warehouse will be unable to release the goods.

Notification information upon arrival:

The following information must be submitted when notifying a pickup to logistic_cph@bws.dk. Failure to do so will result in our warehouse withholding the shipment until the necessary information is provided:

- Supplier / Haulier
- 48 hours before ETA (expected time of arrival)
- Customer order no.

We kindly request that orders be picked up promptly, preferably within **5 working days** from the release date, unless alternative arrangements have been made with the seller or logistics department.

Warehouse address and opening hours:

Blue Water Shipping A/S / Logistics Copenhagen
Ventruparken 8b
2670 Greve, Denmark
Opening hours Monday – Friday: 8am - 4pm
Contact info: logistic_cph@bws.dk

If you have any questions regarding pickups and procedure, please contact our Head of Logistics:

Peter Aagaard
Mobile: +45 31 25 30 76
Logistic department e-mail: logistics@reflections-copenhagen.com
Direct e-mail: peter@reflections-copenhagen.com