



Thank you for shopping with us!

*We hope you love your new Martin Ave. pieces as much as we do, but if it did not work out this time, no worries, we are happy to accept your return. Please review the Return Policy below.*

### **RETURN POLICY**

- To qualify for a refund your return must be made within 14 days of when merchandise was delivered, and 30 days for international customers. Returns attempted after this period will not be accepted.
- To complete your return, your receipt is required. Please complete our Return Form by circling your reason for return and including this with your unwanted merchandise.
- All sale items and jewelry purchases are FINAL SALE and cannot be returned!
- Items must have original tags attached.
- Return items must be unworn, unaltered and unwashed.
- If items are in a poor or damaged condition, they will be returned to the customer.
- You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you are shipping an item over \$75, please consider using a trackable shipping service or purchasing shipping insurance. We do not guarantee that we will receive your returned item.

### **REFUNDS**

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. At this time, we will notify you of approval or rejection of your refund.

Upon approval, you will receive an email with a receipt letting you know that your full refund is being processed, back into your account, in the original amount of your item(s) at time of purchase.

*Do not hesitate to contact us if you have any questions.*

**EMAIL:** [shopmartinave@gmail.com](mailto:shopmartinave@gmail.com)



Name: \_\_\_\_\_ Order #: \_\_\_\_\_

Email: \_\_\_\_\_ Phone #: \_\_\_\_\_

Style	Color	Size	Price	Reason Code

**Return Reason Codes:**

- 1: Wrong item shipped
- 2: Late Arrival
- 3: Changed Mind
- 4: Do not like color
- 5: Do not like style
- 6: Did not like fabric
- 7: Too Small
- 8: Too Large
- 9: Too Long
- 10: Too Short
- 11: Overall Fit
- 12: Overall Quality
- 13: Damaged

**Return Option**

1. Please address the package to the below address:

**Martin Ave. Online Returns - 61320 Wildberry Ct. Lacombe, LA 70445**

2. Ship your return package using your preferred traceable carrier and insured for the value of the returned merchandise. We are not responsible for lost return packages. Please keep the tracking and carrier information.