

# LOVE MILK

## MATERNITY

Thank you for shopping with us!

### RETURN INFO

Please fill in the return slip (other side) for all returns.

#### RIGHT TO CANCEL

According to the Distance Selling Act, you have the right to cancel your purchase within 14 days of receiving your order. Returns need to reach us within 30 days of you receiving your order.

#### REFUNDS

We refund your payment with the same method you chose to pay us. Card payment refunds usually take 2-3 working days to reach your account. Returns can affect discounts.

#### EXCHANGES

If you wish to exchange an item, we advise you to contact us first (see below) to make sure we have your new item in stock, and so that we can put it aside for you. Please remember to fill in your return order as well on the return slip.

#### CLAIMS

If you have received the wrong item or a faulty item, please contact us for free return delivery and more information. You can read more about claims on our website.

#### YOUR RESPONSIBILITY

Please note that until your return has reached us you are responsible for looking after it. It is your liability to pay for any return costs (except for claims) and you are free to choose your own return method, f ex by post.

Returned items must be unused and include all tags and swingers.

We will notify you by email when we have received your return.

#### RETURN ADDRESS:

LOVE MILK, Stromgatan 6-8, 21225 Malmo, SWEDEN

Email: [sales@lovemilk.se](mailto:sales@lovemilk.se)

Phone: +46 40 608 3575

Please visit our website [www.lovemilkmaternity.com](http://www.lovemilkmaternity.com) for more info.

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### RETURN SLIP

Please fill in and include in your return

Name \_\_\_\_\_

Order number (5 digits) \_\_\_\_\_

Reason for return \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### NEW ORDER

Please fill in if you wish to place a new order

Item name / description	Colourway	Size

We will contact you via email when we have received your return.

If you have placed a new order we will notify you when it is shipped.

Please take a copy of this return slip as a reminder of what items you have ordered, and keep until we confirm your new order.