
TAU COTTON

| IS LOOKING FOR A CUSTOMER SERVICE INTERN |

TAU COTTON creates timeless wardrobe essentials for men. By combining Premium Quality, Eco-Friendly & Affordable, TAU COTTON is unique in the clothing market. We produce in the same factories as high-end fashion brands with eco-friendly fabrics, and by cutting out the middle men it's possible to offer our essential wardrobe pieces at an affordable price. And by the way, we are honest and transparent about our pricing and production as well!

Would you like to work for a unique, ambitious and fast-growing start-up with international ambitions? Being part of a small and slightly obsessed team and being fully involved in the day-to-day activities in our office in the city centre of Amsterdam?

Do you get a lot of energy through contact with customers? Are you a customer friendly language miracle who can think conceptually and move well in our target group? Continue reading!

You

- Already know how we should improve our customer care.
- Are precise, have an eye for detail and a great team player.
- Are studying at an HBO/WO level.
- Are excited about working on the front lines of small fast paced team in an innovative and entrepreneurial environment.
- Fluent in English, writing and speaking.
- Are available at least three days in a week for three to five months.
- Are independent, hands-on and pro-active.



What you'll do

- You are the one to keep contact with our customers and store employees.
- You will be responsible for answering all the questions our customers have in a TAU COTTON language; via e-mail, telephone, social media and also chat live with customers in the web shop.
- You'll make sure an order gets delivered with the same eye for detail as every other TAU COTTON product.
- Registering customer questions in a user-friendly system.
- Search for solutions for our customers.
- Updating frequently asked questions and answers on the website.
- Create structural solutions for common problems.

- Reviewing promotions and promotions from a customer perspective.
- You will also work together with the rest of the team on a variety of tasks:
 - Support PR, consumer engagement and eco-friendly awareness (events).
 - Support with customer service and processing orders.
 - Support with general office activities.

What we offer

- Responsibility and versatile tasks.
- An inspiring and creative work environment.
- Great internship conditions.
- Work at a young, ambitious and fast growing start-up.
- Growth opportunities within the company.

Want to join?

Send an e-mail to jobs@tau-cotton.com with a subject headline which is just impossible not to open. Attach your Curriculum Vitae and a short and catchy motivation.

