



RETURNS FORM

Step 1

Check that you have met all of the conditions of our returns policy to return your item

Step 2

Complete the form below and return it with your item/s to:

Aztec House
42 Hofmann Drive,
Noosaville
QLD 4566
AUSTRALIA

Step 3

Once your item has been received at our warehouse we will be in touch regarding your refund.

Our return of goods policy accords with the Australian Consumer Law. Customers seeking to return garments for incorrect colour, style or change of mind, please make sure that:

- The product is in its original condition (unused and unwashed),
- Returns are within 10 days of delivery.
- Garments are not damaged or altered and do not smell of perfume, deodorant, washing powder and/or other products).
- You have read our full terms & conditions regarding returns (available on our website).

Aztec House is not obliged to accept returns if the above requirements are not met.

Name On Order _____ Order # _____

Item Name	QTY	Reason Code	Reason for Return
			1. Colour not right 2. Style not right 3. Material 4. Change of Mind 5. Faulty 6. Other please specify:
Comments:			

CONDITIONS FOR RETURNING GOODS:

- The cost of return shipping is at the customer's expense. We suggest keeping a copy of your return tracking information, as we do not accept responsibility for items that are lost or damaged in transit.
- Store credits are valid for 12 months and will be emailed as an online gift card to the same email address as you used with your order.
- If you have received a faulty or incorrect item, please email us immediately so we can resolve this for you as soon as possible.

View our full returns policy online at:

www.aztechouse.com.au/pages/returns-and-exchanges

Any further questions?

Email us at info@aztechouse.com.au