



Jamboree

Frequently Asked Questions

Applying for Affordable Housing at a Jamboree Community

Each of our Jamboree communities is unique, with different apartment types, amenities, and rents. Please visit each property page to find specific information about the community where you might like to live. Below are answers to some of the **general questions** prospective residents ask.

All **specific questions** about rents, wait lists, number of occupants, income limits and more can be answered by calling the leasing office phone number found just below the light purple banner at the top right of every property page description for residents in the COMMUNITIES section of jamboreehousing.com.

GENERAL QUESTIONS

I want to rent at a Jamboree community?

Please visit each [property page](#) to find specific information about the property where you might like to live.

I found a property I'm interested in. What do I do next?

For information about a specific property like availability, rent, number of occupants, income limits and more, call the Leasing Information phone number under the light purple banner at the top right of every property page screen. Leasing offices are usually open Monday through Friday from 9:00am to 5:00pm PST and closed on weekends.

How much money can I earn and live at a Jamboree community?

Jamboree serves households that earn 30% to 60% of the area median income (AMI). The area median income varies from county to county. Please check with each property's leasing office to determine the income limits for the apartment community where you'd like to live.

How much is the rent?

Rental rates are determined by the U.S. Department of Housing and Urban Development as part of the funding used to purchase and build the apartments. Rents and income limits are subject to change. For more information about rent, contact the leasing office of the property where you submit an application. Find the leasing office phone number just below the light purple banner at the top right of each property page description for residents in the COMMUNITIES section of jamboreehousing.com.

What is the general application process?

- Once your completed application is received, it will be screened. Management will verify your income and conduct background searches, including a credit check and criminal background investigation.
- Management will notify you in writing if your application has been pre-approved or rejected.
- Management will set up interviews as pre-approved applications are processed. During the interview, potential residents must provide information to determine eligibility.
- When there are no more units available, pre-approved applications will be placed on a waitlist in the order they are received.
- As units become available, management will contact applicants on the waitlist in the order that they were placed on the waitlist.

Will I be notified if my application is rejected and told why it was rejected?

Yes, management will notify rejected applicants in writing, and you will be informed of options to appeal this decision.

How long is the wait list and where am I on the list?

Each community maintains its own wait list. Contact the specific property where you applied to find out about your application status. The leasing office phone number can be found just below the light purple banner at the top right of each property page description for residents in the COMMUNITIES section of jamboreehousing.com.



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OTHER FREQUENTLY ASKED QUESTIONS

Are pets allowed?

Jamboree communities have a NO PET policy.

How many people can live in an apartment and must they all be related by blood or marriage?

Each community has different occupancy standards. Please check with the individual property's leasing office to learn how many people can live in an apartment. Household members do not have to be related by marriage or blood.

What happens if my income changes?

All incomes are verified for each household on an annual basis by the onsite management staff for recertification. Rent determination will be addressed at the time of annual recertification. Please check with the community manager for more information on household income changes.

Can I have a co-signer on my lease?

Co-signers are not usually accepted on leases. However, there are exceptions to that rule. Contact the property's leasing office for more information.

I already live at a Jamboree property, but I want to transfer to another property. Do I have to go through the application process again?

Yes, every apartment community has unique leasing criteria so you must complete a new application any time you move to a different Jamboree community.

Are there any restrictions about visitors staying with me, such as how long or how many? Am I required to report to management that I have a visitor?

Each apartment community has its own rules regarding visitors. Contact the leasing office of the property where you'd like to live to learn more about rules for visitors.

Is the selection process based on a first come-first served basis? Is priority given to the disabled, veterans, or those already residing in that city?

The tenant selection process for each community varies. When you receive your application for a unit, it includes information regarding the resident selection process and criteria that each household must meet.