



Frequently Asked Questions

Applying for Permanent Supportive Housing at a Jamboree Community

Each of our permanent supportive housing communities is unique with different apartment types, amenities, rents and eligibility requirements.

How much money can I earn and live in one of Jamboree's permanent supportive housing communities?

Jamboree typically serves households that earn between 30% and 60% of the area medium income (AMI). This varies between communities. In most of the affordable housing provided through Jamboree, the minimum income required is \$19,000 annually. Most of the individuals who are housed in our permanent supportive housing are on Supplemental Security Income (SSI) for their disability and usually earn around \$860 per month.

How do I apply for this type of permanent supportive housing?

Since each of our supportive housing communities has different eligibility requirements, contact your County's Behavioral Health Services Plan Coordinator or Personal Services Coordinator to assist you with your application.

How much will my rent be to live in permanent supportive housing developed by Jamboree?

In most of our permanent supportive housing, rent is no more than 30% of your income. For example, if you have disability income such as SSI, your share of the rent is usually less than \$300 per month.

What is the general application process?

- After your application has been submitted via your Behavioral Health Services Plan Coordinator or Personal Services Coordinator, it will be screened for eligibility for the specific community.
- Typically, you are placed on a wait list until a vacancy is available.
- Management will verify your income and conduct background searches, including a credit check and criminal background investigation
- Management will notify you in writing if your application is pre-approved or rejected.

Will I be notified if my application is rejected and told why it was rejected?

Yes, you receive a written notification and are informed of the reason for the rejection. You are also informed of options to appeal this decision. In many cases for formerly homeless clients, rejection may be based on poor credit history. Usually, a letter of accommodation from the case manager or service provider can address an initial credit rejection and may result in a re-evaluation and acceptance of the application.

Are pets allowed?

Most Jamboree communities have a no pet policy. However, service animals and therapeutic companions are commonly found in our permanent supportive housing communities.