



Frequently Asked Questions

What vaccinations do you require?

Grooming Services

In order to maintain a safe, comfortable environment, we require all pets to be current on their rabies vaccinations and has a complete vaccination appropriate for their age. Proof of vaccination in the form of paperwork is required. We also required to wait at least 48 hours after any vaccinations before checking in for any kinds of services. The waiting period helps ensure your pet isn't sore at the injection site, which can cause irritability or lethargy. This waiting period also is to prevent stressing a pet who may be experiencing an unexpected allergic reaction from vaccine/vaccination. Puppies and kittens with age six (6) months and below won't be accepted for full grooming and boarding services.

Daycare and Boarding Services

Vaccinations must be administered at least 48 hours prior to arrival under the guidance of a licensed veterinarian. However, we prefer vaccinations be administered 10 days before check-in. Written proof is required. You must also show proof of meeting state and pet boarding vaccination requirements:

Less than 1 year old:

- 3 shots of 5-in-1 vaccine
- 3 does of deworming

Adult:

- 5-in-1 vaccine and anti rabies
- DPP (Distemper, Parvovirus & Parainfluenza) 1 or 3 yr vaccine required
- Bordetella - required every 12 months. However, we recommend at least prior to check in to ensure maximum efficiency and protection against Kennel cough.

Please note: Many veterinarians administer this vaccine only by request

- Rabies - 1 or 3 yr vaccine required
- Canine Influenza - highly recommended to help protect against Canine Influenza Respiratory Illness. Consult your veterinarian.
- Leptospirosis - Not required, but highly recommended to help protect against the Leptospirosis infection. Consult your veterinarian. fleas & ticks. In addition to vaccinations, all dogs should be flea and tick free. Pets with signs of fleas and/or ticks will be treated at our Grooming Salon at the pet parent's expense prior to check-in.



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Additional Important Requirements

All pets must be in good health prior to receiving any grooming, daycare and boarding services. Pet must be at least 6 months of age. We also cannot accept pregnant females or females in heat.

Furthermore, for the safety of all animals and associates, Dogs and the City Associate has the right to refuse its services for day care and grooming of any pets with any history of aggression or biting and failure to comply with the vaccination standards. Dogs and the City reserves the right to refuse admittance to any dog that displays signs of untreated or potentially contagious conditions, demonstrates aggressive behavior, or who fails the standard health and temperament policies.

Grooming Services

Grooming is first come first served. It is best to call your branch of choice for further inquiries

Daycare and Boarding Services

Using the header at the top of the screen, find STORES. Based on your selection of branch, your store's phone number will appear. The friendly Dogs and the City associate will help schedule your pet's day of play via phone.

Required Forms

To better serve our guests, we request pet parents complete certain forms before their pet's visit. Download, print, and fill out the required forms before you arrive.