

BACKDROP CARE

- Your new Oliphant backdrop will arrive in a protective tube. Open one side of the tube carefully. When removing the plastic sleeve, be careful not to cut the backdrop.
- Before rolling out your backdrop and assembling your stands, make sure that the floor is DRY, smooth and debris-free to ensure that the backdrop will remain clean and undamaged.
- Avoid dragging sharp or heavy objects over your backdrop to prevent rips or tears.
- Folding and or creasing your backdrop will cause irreversible damage.
- Our backdrops can be easily spot cleaned with a damp natural sponge. Gently pat the area. Do **NOT** scrub.
 If you are unsure, you can always email photos with questions.
- To remove spills quickly, use a damp sponge or towel to soak up the liquid and allow it to air dry.
- To clean debris, the best tool to use is a large surface lint roller. These particular lint rollers come with a long handle, which makes grabbing dust, dirt, lint, pet hair, etc. effortless. They can be purchased on Amazon. Here is a link for the lint rollers from Amazon-<u>Lint Rollers</u>. This is one of the brands we use in the studio. Any brand will do.

With proper care and storage your Oliphant backdrop will last for decades!

<u>STORAGE</u>

- If your backdrop comes rolled on a tube, it should be kept stored tightly on the provided core when not in
 use.
- Your backdrop should NOT be subjected to extreme heat, cold, or moisture.
- Make sure the backdrop is free of any debris (tape, dirt, staples) before rolling it back up after your shoot.
- Rolling up your backdrop: Lay the backdrop image-side up (colored side up) on a clean, dry, flat surface. Tape the backdrop's edge (not colored side) to the tube it came on. Tape (gaffer tape is best) every 12 inches to make sure the backdrop doesn't unravel. The backdrop should be rolled tightly making sure that it does not roll off the ends of the core. Once you are finished rolling the backdrop, securely tape about every foot.
- Do NOT roll, store or transport your backdrop on a broken tube. Doing such will cause damage to the backdrop. If your tube does get damaged you can go to your local Home Depot or hardware store and pick up a 2 inch diameter 10 ft PVC pipe. You can ask them to cut it to your backdrop's length. You can also cut the tube yourself with a handsaw at home.

- A flat, smooth, dry area is the best place to store your rolled up backdrop. You can place the backdrop in the plastic sleeve for extra safety.
- In order to prevent creases in the canvas (especially when your backdrop is rolled), make sure the backdrop is not leaning or lying on any sharp edges.

Check out the videos below:

- 1. Oliphant Studio Backdrop Returns
- 2. Backdrop Breakdown

CREASES & WRINKLES

- If you hang your backdrop and notice wrinkles, don't panic. This sometimes happens during transit. The wrinkles usually fall out naturally after being hung for a couple of days.
- If you happen to get a small crease you can lay the backdrop flat on the ground (make sure the floor is clean, smooth and dry) and use a low temp setting on an iron and lightly try to smooth the back side. Make sure to NOT stay in one place for a long period of time.
- If your single sided drop develops wrinkles, you can lightly steam the back of the drop with a garment steamer. Be careful not to oversaturate as this will result in more wrinkles.
- Please contact us if you have any questions; we are happy to help!

Email: Store@ostudio.com

We can't wait to see what you create!
Stay up to date with our latest sales, sneak peeks & more!

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