

MORPHEUS³⁶⁰™



TRUE WIRELESS
EARBUDS

TW2750 SERIES

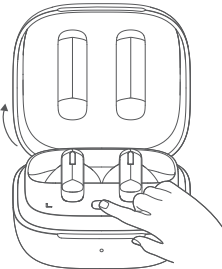
USERS GUIDE

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INITIAL USE / RESET:

1. Connect the USB-A connector of the included USB Charging Cable to a USB adapter or USB slot of a computer.
2. Connect the other end of the USB Charging Cable to the Type-C Input port of the Charging box.
3. The Charging Box LED will turn red, and turn white when fully charged.
4. Place the earbuds into the Charging Box and close the lid for 5 seconds.
5. Open the lid and both earbud LED should be on.
6. Press the Synchronize/Reset Button on the Charging Box for 3 seconds to initiate earbuds pairing mode, the LED on both earbuds will flash then go into pairing mode.

*Pairing mode will cancel if earbuds are removed and placed back into the Charging Box. The earbuds will pair with a previously paired device.



7. Remove both earbud from the battery box.
8. Make sure your mobile device has Bluetooth enabled, search for TW2750.
9. Select TW2750 to pair the earbud with your mobile device.
10. Your earbud will indicate with an audio note once paired successfully and your earbud will automatically reconnect to the previously connected device when it is turned on.

NOTE: To connect with a different mobile device. Repeat step 4 thru 10.

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WARRANTY

Creative Marketing Inc. warrants that this product shall be free from defects in materials and workmanship for one year from the day of purchase. If the product is defective, the sole obligation of Creative Marketing Inc. under this warranty shall be at its election, subject to the terms of this warranty, to repair or replace any parts deemed defective. This warranty is for the exclusive benefit of the original purchaser and is not assignable or transferable. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TERMS OF THIS WARRANTY, UNLESS OTHERWISE PROHIBITED BY LAW.

Exclusions

To the fullest extent permitted by law, Creative Marketing Inc. expressly disclaims and excludes from this warranty any liability for damages, including but not limited to general, special, indirect, incidental, consequential, aggravated, punitive or exemplary damages, and economic loss (even if Creative Marketing Inc. is informed of their possibility), third party claims against you, including for any loss or damages, and claims or damages related to loss of, or damage to, your records or data. This warranty does not apply to any product the exterior of which has been damaged or defaced. This warranty will be voided by misuse, improper physical environment, improper repair, acts of God, war or terror, commercial use, and improper service, operation or handling.

Technical Support

Creative Marketing Inc. provides Technical Support through email. Please make sure you have available the Model # (located on the front page of your User's Manual), problem with the product described in detail included in the email written to our support team at

support@morpheus360.com

Return Merchandise for Service

Any claim under this warranty must be made in writing to Creative Marketing Inc., at the address provided by our technician, within 30 days after the owner discovers the circumstances giving rise to any such claim, and must include a copy of this warranty document, a receipt or copy of your invoice marked with the date of purchase, and the original packaging. You may obtain service by after the technician has issued a Return Merchandise Authorization (RMA) number. The RMA number must be prominently displayed on the outside of the shipping carton and the package must be mailed to Creative Marketing Inc. with postage prepaid.

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Warning! We strongly advise users to use Pass Through mode when using the earbuds in outdoor activities such as jogging or cycling or any situation where awareness of the surrounding is important. Having ANC turned on or playing music too loudly will affect the user's ability to hear warnings such as honks or screams etc., therefore, affecting the ability to react to dangerous situation.

CHARGING THE CHARGING BOX:

To find out how much power is left in the Charging Box, press the synchronization button on the Charging Box once. The Charging Box LED will light up white is remaining amount is 20% or more. The LED will be red if remaining power is less than 20%. If the LED doesn't light up, the Charging Box is likely completely empty.

1. Connect the USB-A connector of the included USB Charging Cable to a USB adapter or USB slot of a computer.
2. Connect the other end of the USB Charging Cable to the Type-C Input port of the Charging box.
3. The Charging Box LED will turn red, and turn white when fully charged.

CHARGING THE EARBUDS:

1. Place the earbuds into the battery box, the Earbud LED on both sides will turn red. If none of the LED turn on, please make sure the earbuds are placed in the Charging box correctly and the Charging box is charged.
2. Once the batteries on the earbuds are fully charged, the Earbud LED will turn solid white for 30 seconds and then shuts off.

TURNING OFF THE EARBUDS:

1. Place the earbuds into the battery box, the earbuds will disconnect with the paired device and automatically shuts off once fully charged.

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SPECIFICATIONS:

- Connection: Bluetooth® Version 5.3
- Power: Built-in lithium battery
- Battery: 45mAh(per ear), 380mAh(battery box)
- Unit Driver: 10mm
- Built-in Microphone in Both Earbuds

PACKAGE CONTENTS:

- Left and Right Ear Earbud
- Charging Box
- One Pair Each Large, Medium, and Small Silicone Ear Tips
- USB Charging Cable
- User's Guide

SYSTEM REQUIREMENTS:

- Bluetooth® enabled device(s)

PRECAUTIONS:

- This product contains Batteries.
- Do not expose to fire or substantial heat.
- Do not leave this product in a vehicle under the sun.
- Dispose properly at locations where Lithium Batteries are collected.
- Do not submerge product in water.
- Wipe dry each earbud before placing back into the charging box to avoid shorting the charge terminals.
- Sweat or liquid left on the charging contacts can cause oxidation and affect the product's ability to recharge.
- Prior to first use, fully charge the Charging Box and both Earbuds following the instruction on Page 6 of this guide.

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TROUBLESHOOTING:

- The earbuds will not power on

Please ensure the Charging Box has power by removing and placing an earbud in the Charging Box. The Earbud LED shall light up. Repeat for the other ear if the Earbud LED turns on. If the Earbuds LED on do not light up, the Charging Box might be out of power or an indication that the connection between the Charging Box and the earbuds is not connecting properly. Please clean the contacts with rubbing alcohol and a clean cloth. Repeat the above steps to see if the problem is corrected.

- The earbuds will not charge

Please try charging the battery box using a different power source or a different port on your computer

Make sure the contact on the earbuds are clean. Wipe the contacts with rubbing alcohol and dry completely when there is oxidation build up through time.

Try a different USB cable from a phone or other device.

- No sound when connected

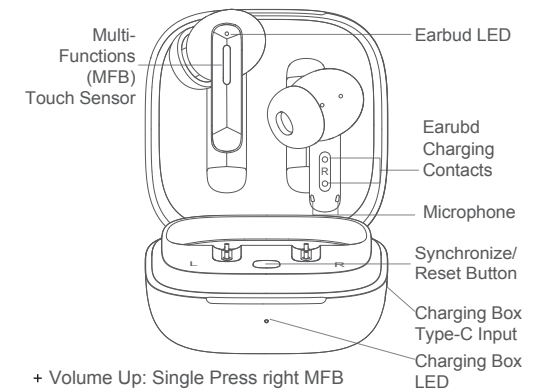
Please ensure volume is turned on for both the earbuds AND your mobile device or the running App is not set to mute.

- Unable to pair to the earbuds

Please try disabling Bluetooth on your mobile device, power off the earbuds by placing the earbuds into the battery box. Then, enable Bluetooth on your mobile device. Repeat the "INITIAL USE/RESET" procedures on page 5 of this guide to pair with your mobile device again.

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DESCRIPTIONS and CONTROLS:



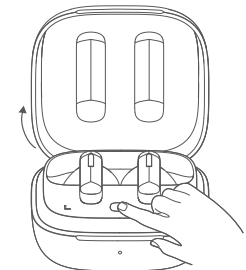
- + Volume Up: Single Press right MFB
- Volume Down: Single Press left MFB
- Ⓜ Power-on: Depress MFB for 1.5s
- Ⓜ Power-off: Place earbuds into case
- Ⓜ Answer/end call: Double press MFB on either side
- Ⓜ Ignore call: Depress MFB on either side for 1.5s
- Ⓜ Skip track forward: Triple press Right Earbud MFB
- Ⓜ Voice assistant: Triple press Left Earbud MFB
- Ⓜ Playback/pause: Double press MFB on either side
- Ⓜ Game mode: Depress Left Earbud MFB for 1.5s to turn On or Off Game (Low Latency) Mode. The Earbuds will Beep twice when turning On Game Mode and three times when Off.
- Ⓜ ANC mode: Depress Right Earbud MFB for 1.5s to switch Between ANC, Normal and Pass Through modes

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- Reset to Factory Default

The memory for paired devices might get full over time. Perform a Factory Default Reset to remove all previous pairing records stored on the earbuds and synchronize the left and right Earbuds if the earbuds if the "INITIAL USE / RESET" procedures does not solve the pairing problem.

1. Make sure the Charging Box is charged.
2. Place the earbuds into the Charging Box and close the lid for 5 seconds to ensure the earbuds are operational.
3. Open the lid and press the Synchronize/Reset Button on the Charging Box for 10 seconds, the LED on both earbuds will flash 5 times.



4. Remove both earbud from the battery box.
5. Make sure your mobile device has Bluetooth enabled, search for TW2750.
6. Select TW2750 to pair the earbud with your mobile device.
7. Your earbud will indicate with an audio note once paired successfully and your earbud will automatically reconnect to the previously connected device when it is turned on.

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