

# MORPHEUS 360™



## WIRELESS STEREO HEADSET WITH DETACHABLE BOOM MICROPHONE HS6500SBT USERS GUIDE

### WARRANTY

Creative Marketing Inc. warrants that this product shall be free from defects in materials and workmanship for one year from the day of purchase. If the product is defective, the sole obligation of Creative Marketing Inc. under this warranty shall be at its election, subject to the terms of this warranty, to repair or replace any parts deemed defective. This warranty is for the exclusive benefit of the original purchaser and is not assignable or transferable. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TERMS OF THIS WARRANTY, UNLESS OTHERWISE PROHIBITED BY LAW.

### Exclusions

To the fullest extent permitted by law, Creative Marketing Inc. expressly disclaims and excludes from this warranty any liability for damages, including but not limited to general, special, indirect, incidental, consequential, aggravated, punitive or exemplary damages, and economic loss (even if Creative Marketing Inc. is informed of their possibility), third party claims against you, including for any loss or damages, and claims or damages related to loss of, or, damage to, your records or data. This warranty does not apply to any product the exterior of which has been damaged or defaced. This warranty will be voided by misuse, improper physical environment, improper repair, acts of God, war or terror, commercial use, and improper service, operation or handling.

### Technical Support

Creative Marketing Inc. provides Technical Support through email. Please make sure you have available the Model # (located on the front page of your User's Manual), problem with the product described in detail included in the email written to our support team at [support@morphesus360.com](mailto:support@morphesus360.com)

### Return Merchandise for Service

Any claim under this warranty must be made in writing to Creative Marketing Inc., at the address provided by our technician, within 30 days after the owner discovers the circumstances giving rise to any such claim, and must include a copy of this warranty document, a receipt or copy of your invoice marked with the date of purchase, and the original packaging. You may obtain service by after the technician has issued a Return Merchandise Authorization (RMA) number. The RMA number must be prominently displayed on the outside of the shipping carton and the package must be mailed to Creative Marketing Inc. with postage prepaid.

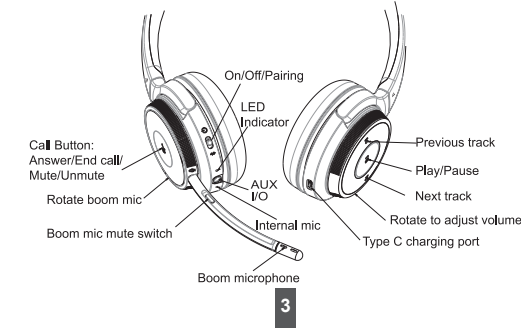
### SPECIFICATIONS:

Microphone	
• Mic Dimensions	Φ4.0*1.5mm
• Directivity	omnidirectional
• Impedance	≤2.2kΩ
• Sensitivity	-42dB±3db
Speaker	
• Speaker Driver Diameter	Ø30mm
• Frequency Resonse	20Hz-20kHz
• Impedance	32Ω±15%
• Sensitivity(S.P.L)	95dB±3dB
• Net Weight	~165.7g

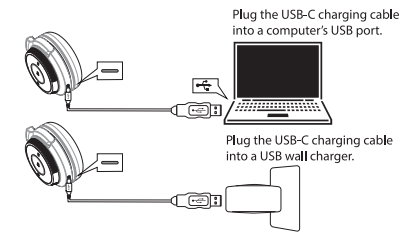
### SYSTEM REQUIREMENTS:

- Windows®, MacOS® and Android® computer, laptop, tablet, or phone with Bluetooth® enabled or an available USB-A or Type-C Port

### DESCRIPTIONS:

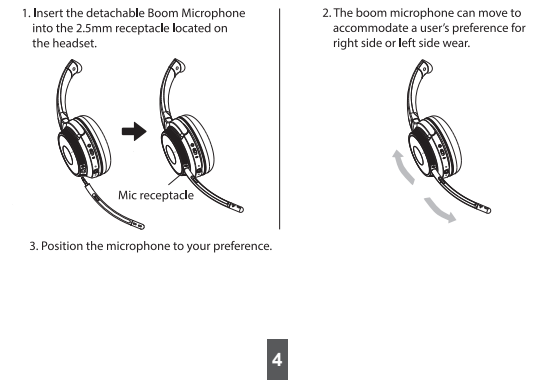


### CHARGING THE HEADSET:



The LED indicator will turn red when charging, turn off when the headset is fully charged. Headset is functional when being charged so users can finish calls in case the headset runs out of power during a call. Please switch off the headset when not in use.

### SETTING THE MICROPHONE:



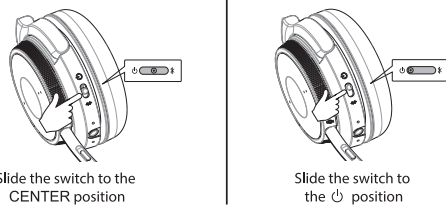
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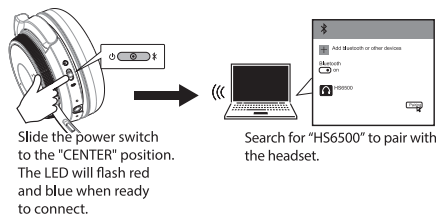
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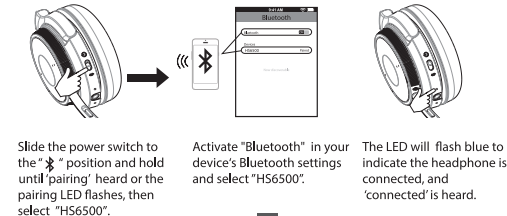
### POWER ON/OFF:



### CONNECTING TO FIRST DEVICE:



### CONNECTING TO ADDITIONAL DEVICE:



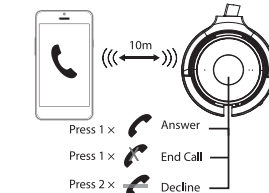
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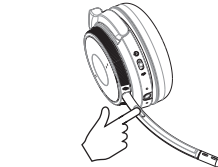
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### MAKING CALLS:



Muting the Boom Mic: Depress and hold the Boom Mic Button for 2 seconds.



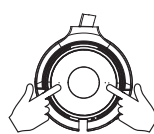
### VOICE ASSISTANT:



Muting the Internal Mic when the Boom Mic is not connected: Depress and hold the Call Button for 2 seconds.



Clearing the Paired Bluetooth Devices Memory: While the headset is on, press and hold the previous and next track buttons simultaneously for 5 seconds, the LED indicator will turn on for 2 seconds and then go into pairing mode.



### USING THE BLUETOOTH RECEIVER:

If your computer or laptop do not have built-in Bluetooth, simply plug the supplied USB Bluetooth Receiver into a USB A port of your device or using with the Type-C Adapter for Type-C port only devices. Your computer should detect a device called "Advantage" and install the necessary drivers automatically.

### WARNINGS:

Headsets can deliver sounds at loud volumes and high-pitch tones. Avoid prolonged use at excessive sound levels. Please read the Safety Information carefully.

### SAFETY INFORMATION:

- \*Use of a headset will impair your ability to hear other sounds.
- \*Do not use a headset when engaging in any activity that requires your full attention.
- \*This package contains small parts that may be hazardous to children and should be kept out of children's reach.
- \*Do NOT attempt to dismantel or service the product yourself.
- \*Avoid exposing the product to rain or water to avoid damage to the product or injury to you.
- \*Keep all products, cords, and cables away from operating machinery.
- \*Do not use while operating a motor vehicle.
- \*This product is powered by a rechargeable battery. The full performance of a new battery or a battery in storage in a long period is achieved only after several complete charge and discharge cycles.
- \*Expected battery life is approximately 500 charge cycles.
- \*Do not expose product to fire, high heat or leave in vehicle under the sun.

### TROUBLESHOOTING:

#### Headset will not power on:

- Be sure the headset is fully charged.

#### My mobile device is unable to find the headset

- Confirm the headset is in pairing mode (blue/red indicator flashing)
- Remove "HS6500" from your phone's Bluetooth device list and try again.
- If the headset still can not be found, restart your phone and headset and try again.

#### After successfully paired, the headset disconnects

- Be sure the battery has adequate power and recharge.
- Headset must be within 10m of the host devices.
- Connections may be affected by obstructions such as walls or other electronic devices. Try moving closer to the host device the headset is connected to.

#### The sound is distorted when listening to music or there is no sound when receiving or making calls through my PC

- Turn off the headset, wait 5 seconds and turn it back on. Check to make sure the audio output from the computer is set to the headset.

#### When answering a call, I cannot hear anything

- Ensure the mobile device is connected to the "HS6500" headset and not on phone's speaker or other audio option.
- Increase the volume on your mobile device.

#### There is no sound when listening to music

- Increase the volume on your headset or the host device.
- Re-establish the Bluetooth wireless connection between the headset and your host device.
- Check if the audio app has paused or stopped playback.

#### Headset will not charge

- Confirm that the charging cable is operational or undamaged.
- Ensure that the USB charging cable is fully seated in the headset and power source.
- Confirm that the power source has power.