

# MORPHEUS<sup>360</sup>™



## SYNERGY HD ANC WIRELESS OVER-EAR HEADPHONES

### HP9550HD SERIES USERS GUIDE

1

#### CONTROLS (CALLS AND VOICE ASSISTANT):

- To Pickup a Call: Press the MFB (Multi-Functions Button) when the phone is ringing.
- To Reject a Call: Press and hold the MFB (Multi-Functions Button) for approximately 2 seconds to reject a call.
- To Hangup a Call: Press the MFB (Multi-Functions Button) when talking on the phone. Your headphones will automatically resume to standby mode or continue to play music when the call is finished.
- Activate Voice Assistant: Double-click the MFB (Multi-Functions Button). Reaction time depends on the model of mobile phone paired with the headphones.

5

#### WARRANTY

Creative Marketing Inc. warrants that this product shall be free from defects in materials and workmanship for one year from the day of purchase. If the product is defective, the sole obligation of Creative Marketing Inc. under this warranty shall be at its election, subject to the terms of this warranty, to repair or replace any parts deemed defective. This warranty is for the exclusive benefit of the original purchaser and is not assignable or transferable. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TERMS OF THIS WARRANTY, UNLESS OTHERWISE PROHIBITED BY LAW.

#### Exclusions

To the fullest extent permitted by law, Creative Marketing Inc. expressly disclaims and excludes from this warranty any liability for damages, including but not limited to general, special, indirect, incidental, consequential, aggravated, punitive or exemplary damages, and economic loss (even if Creative Marketing Inc. is informed of their possibility), third party claims against you, including for any loss or damages, and claims or damages related to loss of, or damage to, your records or data. This warranty does not apply to any product the exterior of which has been damaged or defaced. This warranty will be voided by misuse, improper physical environment, improper repair, acts of God, war or terror, commercial use, and improper service, operation or handling.

#### Technical Support

Creative Marketing Inc. provides Technical Support through email. Please make sure you have available the Model # (located on the front page of your User's Manual), problem with the product described in detail included in the email written to our support team at [support@morpheus360.com](mailto:support@morpheus360.com)

#### Return Merchandise for Service

Any claim under this warranty must be made in writing to Creative Marketing Inc., at the address provided by our technician, within 30 days after the owner discovers the circumstances giving rise to any such claim, and must include a copy of this warranty document, a receipt or copy of your invoice marked with the date of purchase, and the original packaging. You may obtain service by after the technician has issued a Return Merchandise Authorization (RMA) number. The RMA number must be prominently displayed on the outside of the shipping carton and the package must be mailed to Creative Marketing Inc. with postage prepaid.

2

#### CONTROLS (PLAYING MUSIC):

- Play Music: Press the MFB (Multi-Function Button) when the headphones is paired with a mobile phone.
- Pause Music: Press the MFB (Multi-Function Button) when music is playing.
- Volume Up: Press the VOLUME UP / NEXT SONG button.
- Volume Down: Press the VOLUME DOWN / PREVIOUS SONG button.
- Next Song: Press and hold the VOLUME UP / NEXT SONG button.
- Previous Song: Press and hold the VOLUME DOWN / PREVIOUS SONG button.
- Turn ON/OFF Active Noise Cancellation: Press the ACTIVE NOISE CANCELLATION button to turn on active noise cancellation, the green LED on the button will turn on. Press the button once again to turn off active noise cancellation. The green LED will also turn off. When powering off the headphones, the Active Noise Cancellation function will also turn off automatically.

6

#### SPECIFICATIONS:

- Connection: Bluetooth® Version 5.0
- Power: Built-in lithium battery
- Battery: 650mAh
- Unit Driver: 40mm
- Built-in Microphone
- Impedance: 32Ω

#### PACKAGE CONTENTS:

- SYNERGY HD ANC Wireless Over-Ear Headphones
- Hardshell Protective Case
- 3.5mm Aux to Type-C Cable
- USB-A to Type-C Charging Cable
- User Manual and Warranty Information
- 3.5mm Airplane Adapter

#### SYSTEM REQUIREMENTS:

- Bluetooth® enabled device(s)

#### PRECAUTIONS:

- This product contains Battery.
- Do not expose to fire or substantial heat.
- Do not leave this product in a vehicle under the sun.
- Dispose properly at locations where Lithium Batteries are collected.
- Do not submerge product in water.
- Store Headphones in the included protective case when not in use.
- Ensure the Headphones is turned off when not in use to avoid damage to the battery.

3

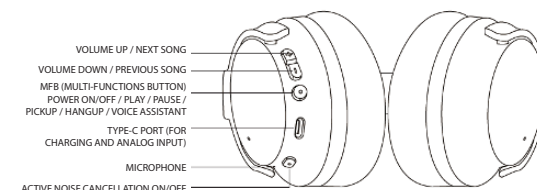
#### CONNECTING TO BLUETOOTH DEVICES:

1. Turn on your headphones, the product will go into pairing mode if the previously paired device can not be connected. The LED indicator on the MFB will blink red and blue.
2. Make sure your mobile device has Bluetooth enabled, search for HP9550HD.
3. Select HP9550HD to pair the headphones with your mobile device.
4. Your headphones will indicate with an audio note once paired successfully and your headphones will automatically re-connect to the connected device when it is turned on.

NOTE: To connect with a different mobile device. Turn off Bluetooth on the currently paired device or unpair the headphones in the Bluetooth settings. The headphones will automatically switch to pairing mode and ready to pair. Repeat step 2 thru 4 to connect to a different device.

7

#### DESCRIPTION:



#### CHARGING THE HEADPHONES:

1. Using the included USB-A to Type-C cable, connect the Type-C plug to the Type-C Port. Connect the USB-A plug to a USB power source.
2. The LED indicator on the MFB will turn red when charging and automatically turns off when the headphones is fully charged. Charging from empty to full takes approximately 2 hours 30 minutes.

#### WIRED MODE:

1. Using the included 3.5MM AUX to Type-C cable, connect the Type-C plug to the Type-C Port of the headphones. Connect the 3.5mm AUX to an audio device with 3.5mm jack.
2. All wireless functions will be disabled once the AUX cable is connected.

4

#### TROUBLESHOOTING:

##### - The headphones will not power on

Please ensure the headphones is charged by connecting the charging cable to the headphones and a power source. Please charge the headphones for minimum of 3 hours for first time use.

##### - The headphones will not charge

Please try charging using a different power source or a different port on your computer

Try a different Type-C cable from a phone or other device.

##### - Unable to pair to the headphones

Please try disabling Bluetooth on your mobile device, power off the headphones. Then, enable Bluetooth on your mobile device. Turn on the headphones and search and select HP9550HD to pair again.

##### - No sound when connected

Please ensure volume is turned on for both the headphones AND your mobile device or the running App is not set to mute.

8