TROUBLESHOOTING GUIDE

PROBLEM	CAUSE	SOLUTION
SAFE IS BEEPING Safe won't Stop Beeping, you Can't Press Any Buttons on the Electronic Keypad or Use any Registered Fingerprint on the Biometric Scanner.	**LOCKOUT MODE** This is a built in Safety Feature called Lockout Mode that's caused by 4 wrong entry attempts in a row to prevent burglars from guessing your code.	**WAIT 5 MINUTES** With power added to safe, wait 5 minutes for beeping to stop. Retry your code/fingerprint or reset your safe back to default settings by holding down registration button.
SAFE WON'T OPEN Buttons can be pressed, scans fingerprint and clicks to unlock but the safe door doesn't open. Short red flash after entry attempt on keypad or scanner.	**LOW BATTERY** This means the battery you have installed in the safe is low and doesn't have enough power to open the door of the safe.	**REPLACE BATTERY** You will need to open the safe with the override key or plug in the power cable and enter your code. Then replace the battery with a brand new Duracell Coppertop 9V Battery.
OPENS ON ANY FINGERPRINT The Safe Opens on ANY Fingerprint placed on the Biometric Scanner.	**NO REGISTERED FINGERPRINTS** This is a Default Factory Setting that will allow you to enter the safe for the first time using the biometric scanner.	**REGISTER FIRST FINGERPRINT** You need to successfully register your first fingerprint - Press (do NOT hold) the registration button on the inside of the safe & place your finger on biometric scanner.