

Quick Start Guide

PLATFORM ACCESS – QR CODE SCANNING

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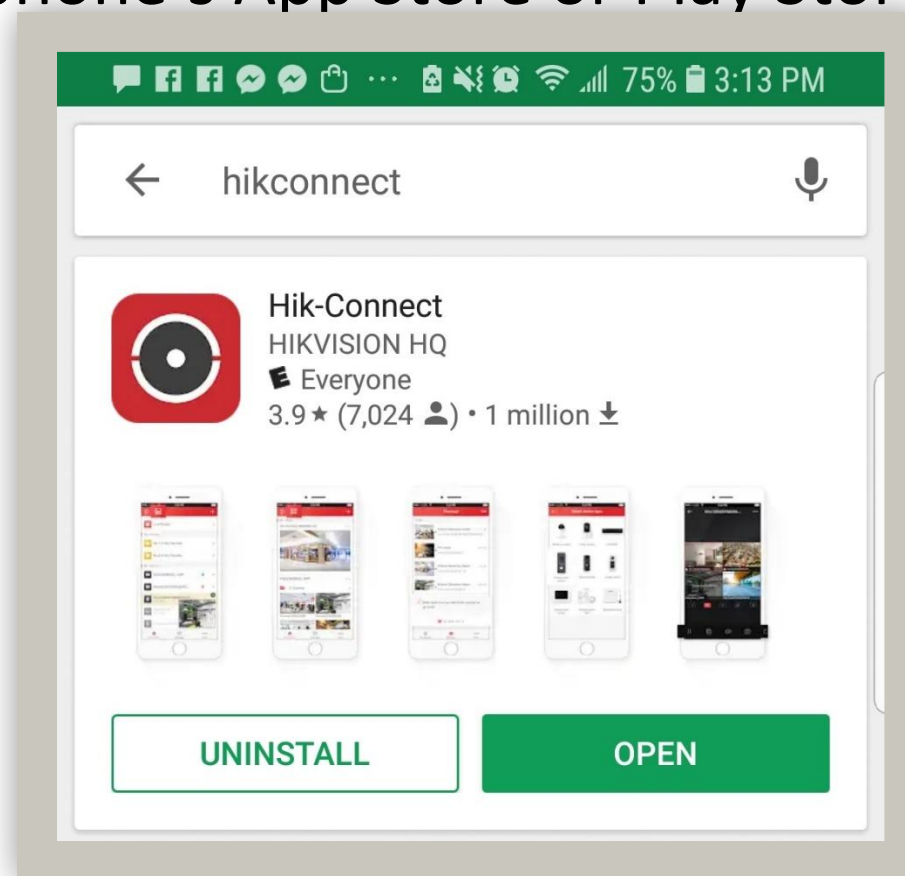
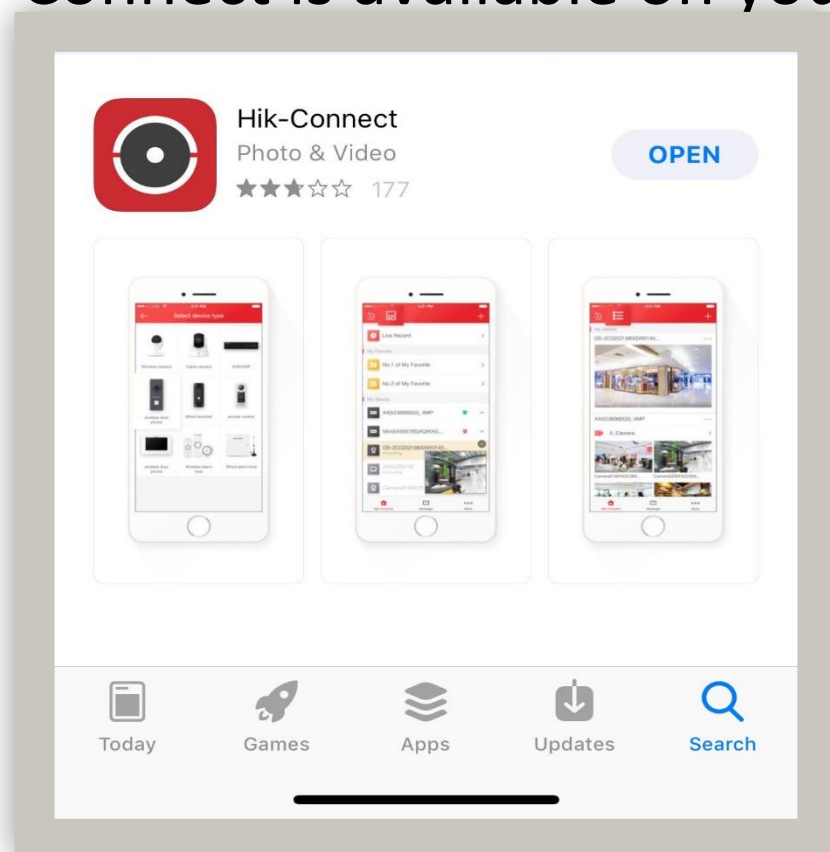
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Purpose

This guide is intended for all customers wanting to utilize a basic setup of the QR Code on DVR's/NVR's. Please follow the steps to learn how to set up this feature to ensure a reliable & functional connection.

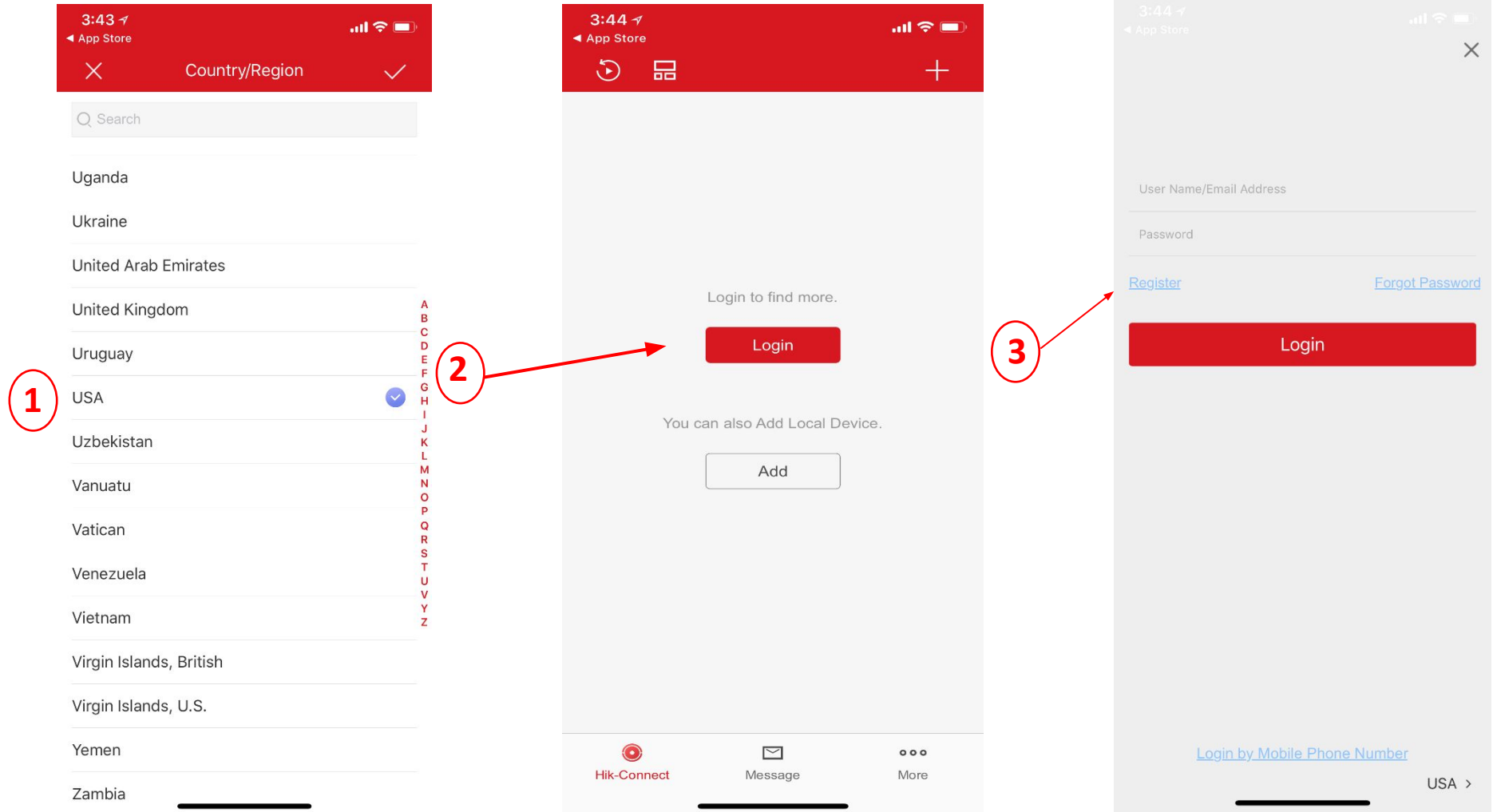
Download Hik-Connect

Hik-Connect is available on your phone's App Store or Play Store.



Registration

Follow steps **1-3** to select your region and start the registration process.



1 Select your region from the list:

- Uganda
- Ukraine
- United Arab Emirates
- United Kingdom
- Uruguay
- USA** (selected)
- Uzbekistan
- Vanuatu
- Vatican
- Venezuela
- Vietnam
- Virgin Islands, British
- Virgin Islands, U.S.
- Yemen
- Zambia

2 Tap the **Login** button.

3 Tap the **Register** link.

The registration screen includes the following fields and options:

- User Name/Email Address
- Password
- [Register](#)
- [Forgot Password](#)
- Login** button
- [Login by Mobile Phone Number](#)
- USA >

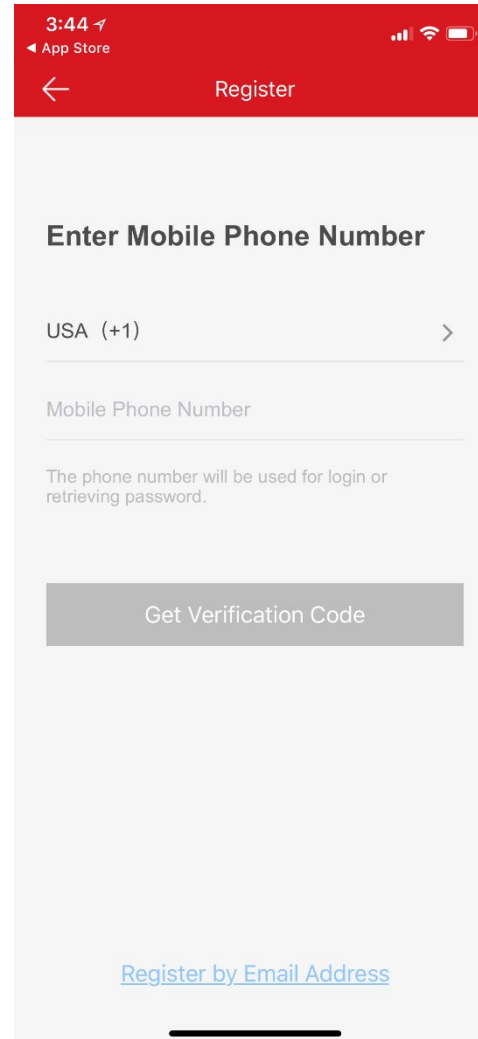
Registration continued...

Register your account by mobile phone number or email

Note: Email is recommended as phone numbers may change.

After you register, you will receive a **4 digit** verification code, enter the code into your application.

Once your code is entered, the app will ask you to create a unique **Username & Password**



3:44 App Store

Register

Enter Mobile Phone Number

USA (+1) >

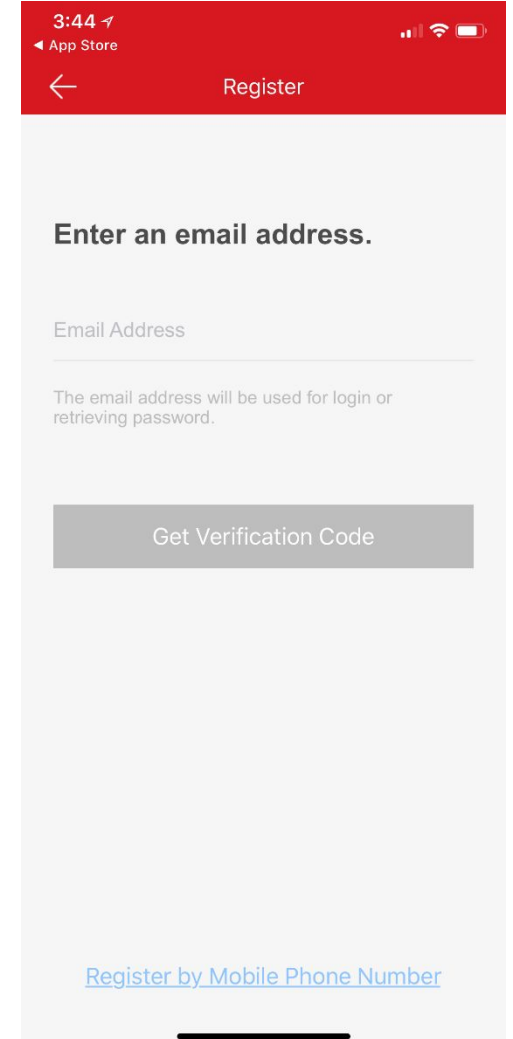
Mobile Phone Number

The phone number will be used for login or retrieving password.

Get Verification Code

[Register by Email Address](#)

Vs.



3:44 App Store

Register

Enter an email address.

Email Address

The email address will be used for login or retrieving password.

Get Verification Code

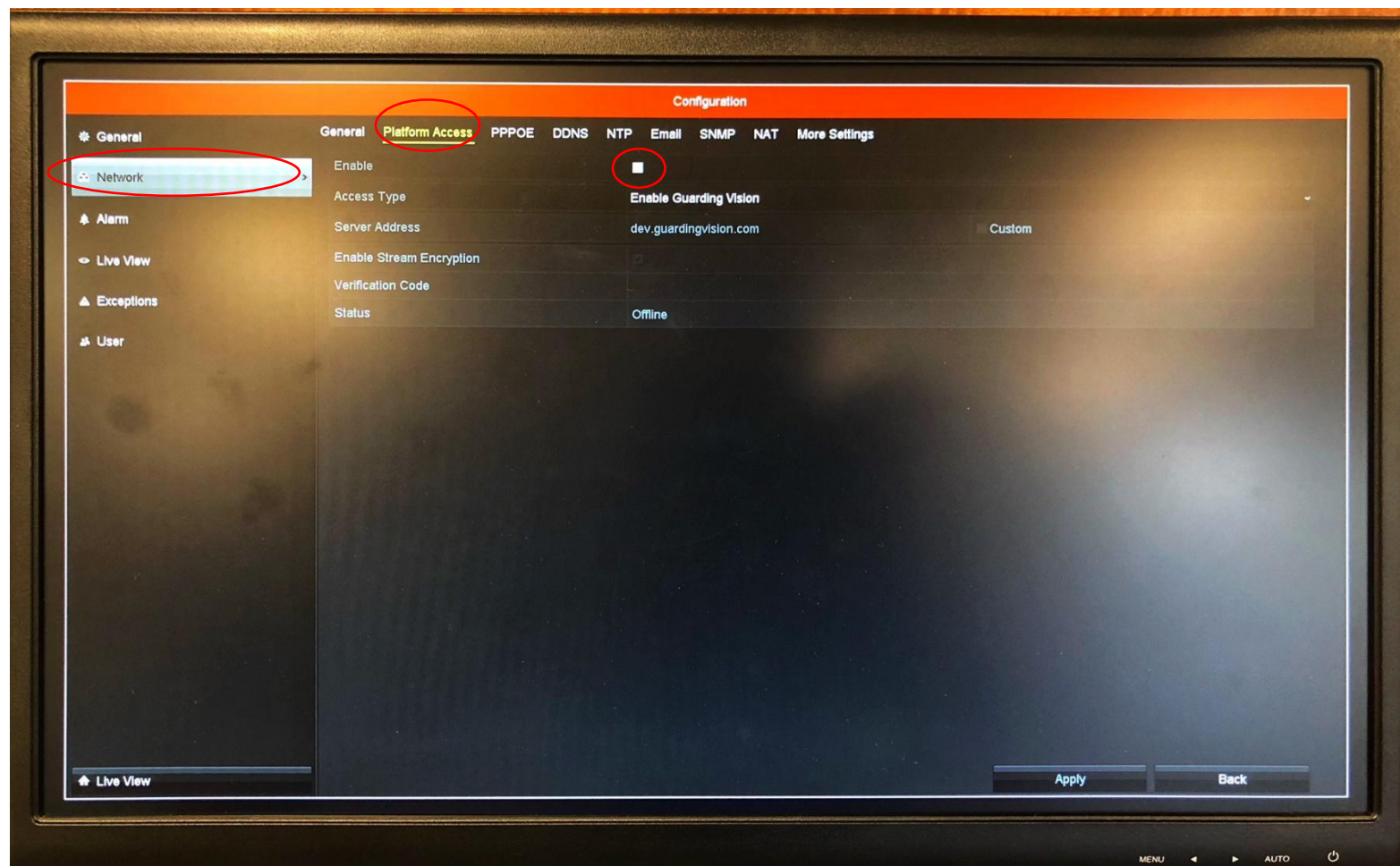
[Register by Mobile Phone Number](#)

Enabling Platform Access

Once you've finished registering an account on Hik-Connect go locally to your recorder.

Right Click > Menu > Configuration >
Network > **Platform Access**

Check the "Enable" box at the top of the screen.

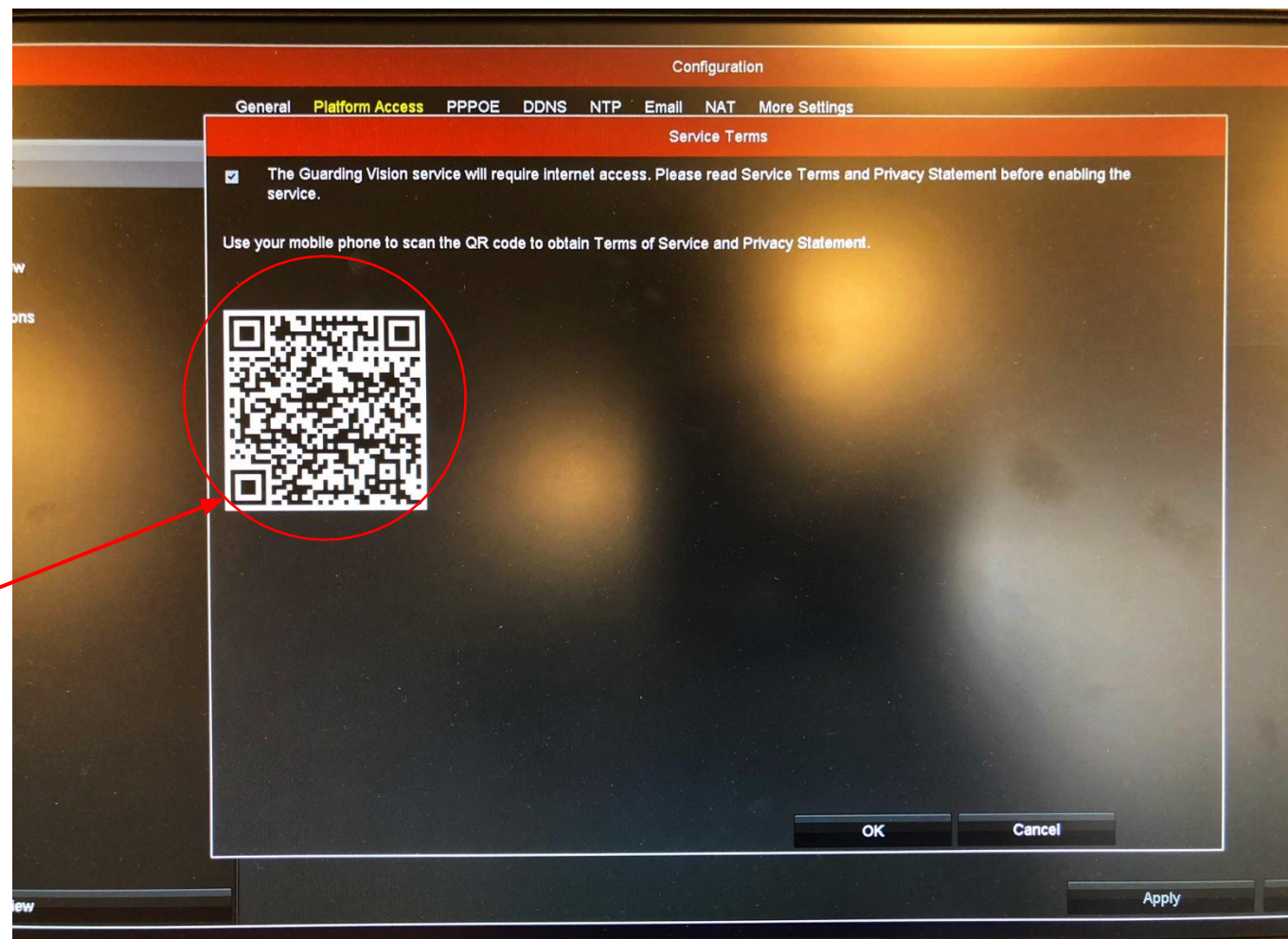


Enabling Platform Access continued...

After enabling the Platform Access function, a secondary page will appear on your screen for terms of service. Acknowledge the terms and press "OK" at the bottom of the screen.

Note: A QR code will appear on your screen, this is the service terms QR code. You may disregard this and continue through the process.

If a verification code was not previously entered, you can set it up in the prompted box at the top (*not displayed in this picture*)

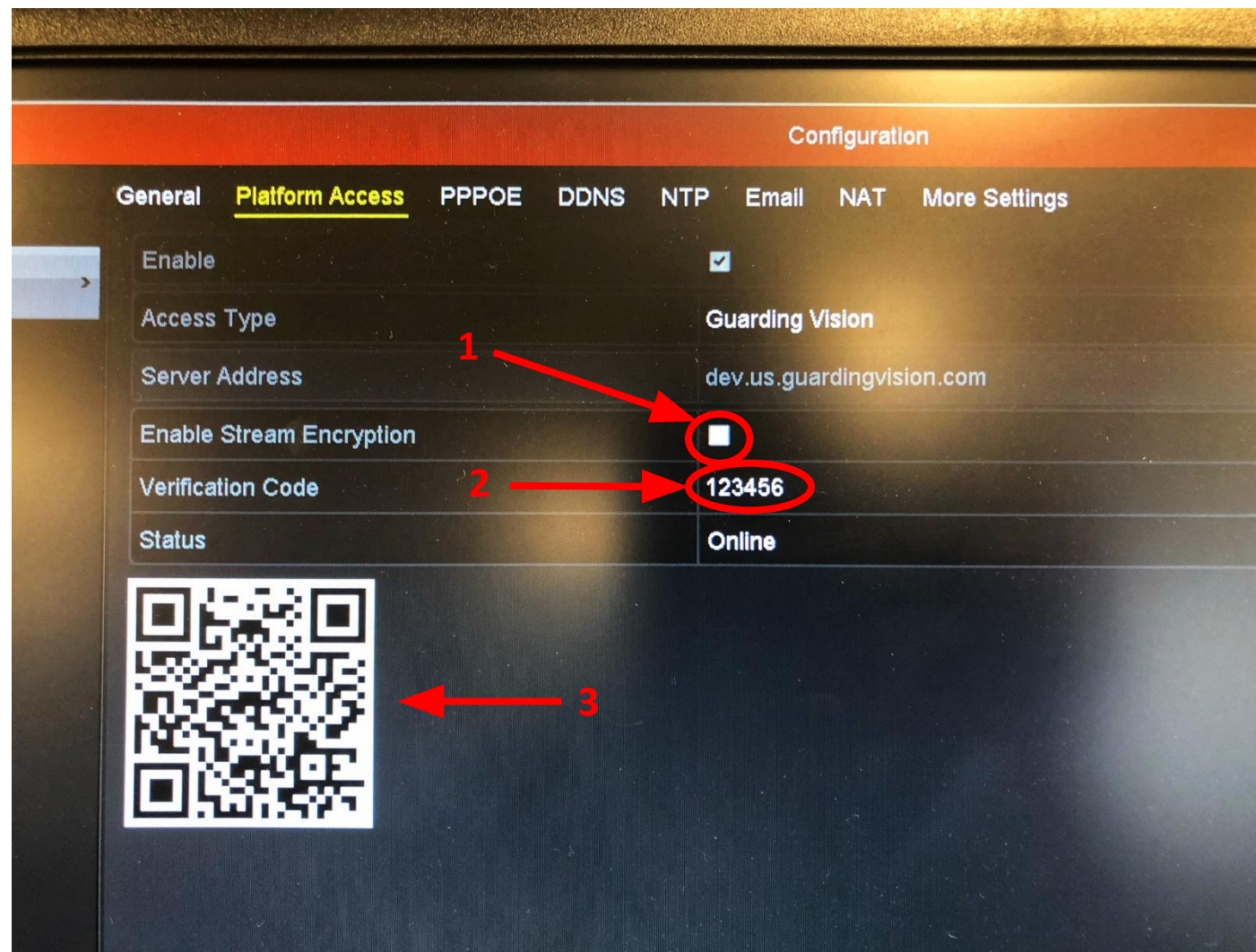


Enabling Platform Access continued...

Once you acknowledge the terms of service you will be brought back to the original page.

1. Make sure “Enable Stream Encryption” is disabled.
2. Set a verification code, this code will only be used for initial setup & troubleshooting.
3. Open Hik-Connect > Add Device > Scan the QR code under the “Status” section.

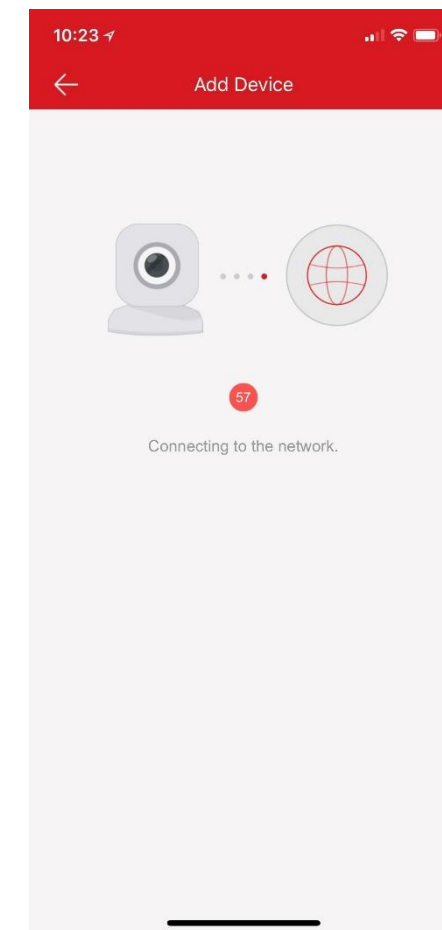
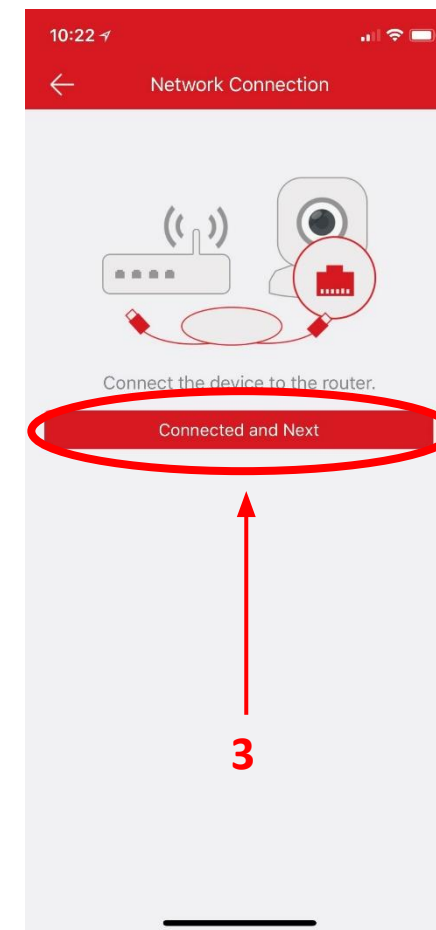
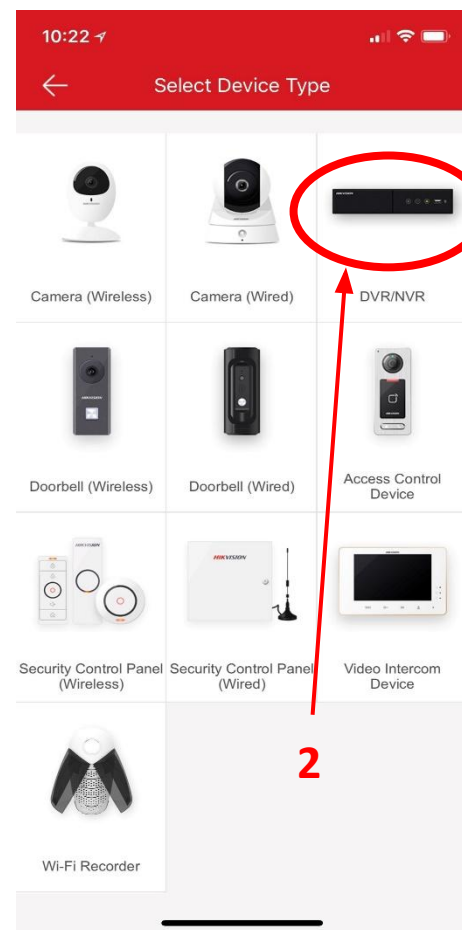
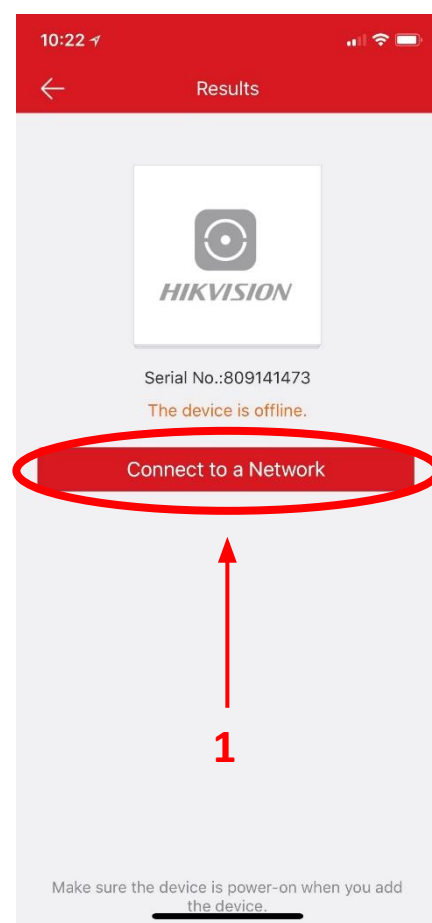
Note: The “Status” will appear as offline until you full sync your unit with the account you made and the Hik-Connect server.



Adding Device to App

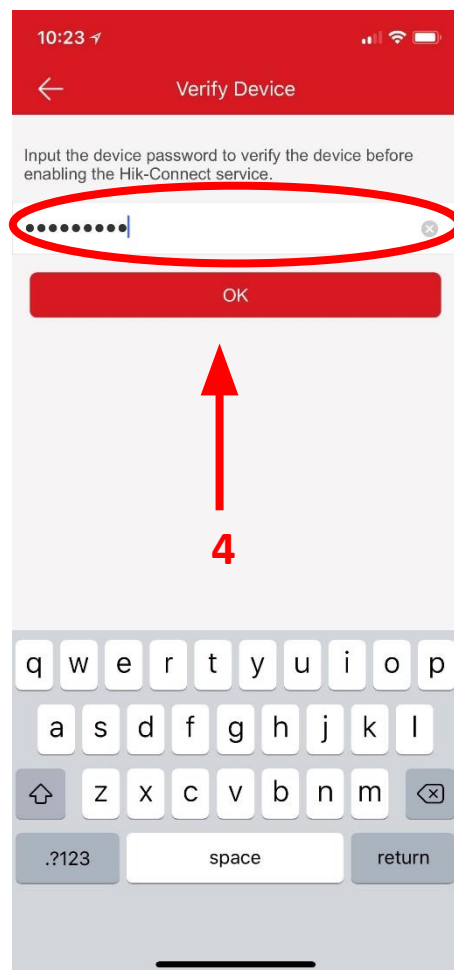
Once you have scanned the QR code follow these steps below to connect your unit.

1. Connect to a network
2. Choose **DVR/NVR** as your device type
3. Connect and Next

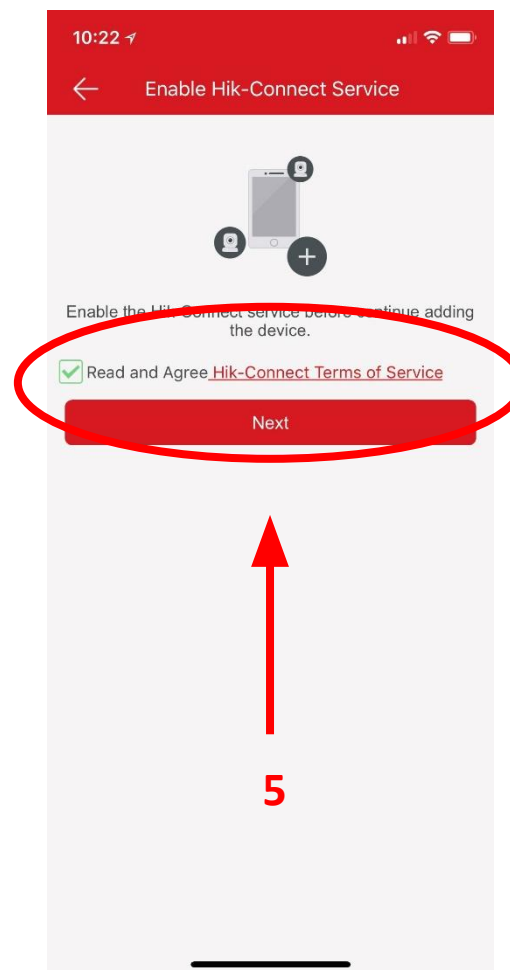


Adding Device to App continued...

4. Verify your device by entering the **admin password** of your recorder.



5. Enable Hik-Connect Service and acknowledge the terms of service.



6. Your device is now added, click **Finish** to finalize the process & start viewing your security system.

