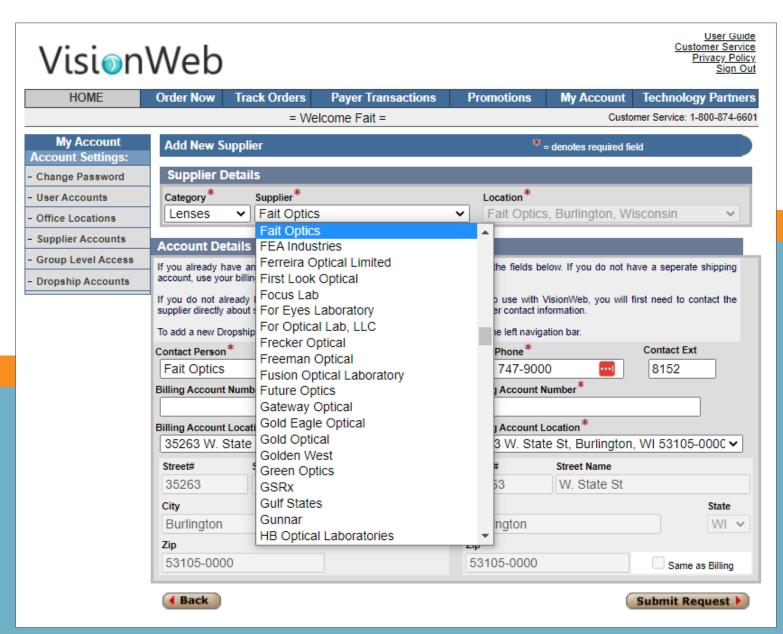


# How to set up Fait Optics in VisionWeb?

- Choose the category "Lenses" in the Supplier Details drop down.
- Use your Fait account number as your billing and shipping account number.
- Choose Fait Optics as a Supplier in the drop down and the location will automatically populate.
- Submit the request and we will promptly validate the request.
- Choose a contact person and fill in the contact information.
- You are now set up to order through Fait Optics using VisionWeb.





# **Avulux Product List**

## Avulux ECP Welcome Kit (required to be listed as an Avulux Authorized Provider)

• Welcome Kit includes 3 Avulux Fitovers with additional selling materials

## **Avulux Plano** (includes hardcoat)

- Avulux Plano Lenses
- Avulux Plano Fitover w/ Hardcoated Avulux Lenses

# Available Lens Designs - Avulux Rx (includes hardcoat)

- Traditional Single Vision
- IOT Endless Single Vision
- IOT Endless Anti-Fatigue (Available boost: .50D/.75D/1.00D)
- IOT Endless Office (Maximum Working Distance Options: 1.3m/2m/4m)
- IOT Endless Bifocal (Available Options: Round/Wide)
- IOT Essential Steady PAL (Visual Zone Priority Options: Balanced, Near, Intermediate, Distance)
- IOT Endless Steady PAL (Visual Zone Priority Options: Balanced, Near, Intermediate, Distance)

# **Available AR Coatings**

- Fait Optics Technika Blue Protection
- Fait Optics Venku
- Fait Optics Viko
- Fait Optics Standard AR

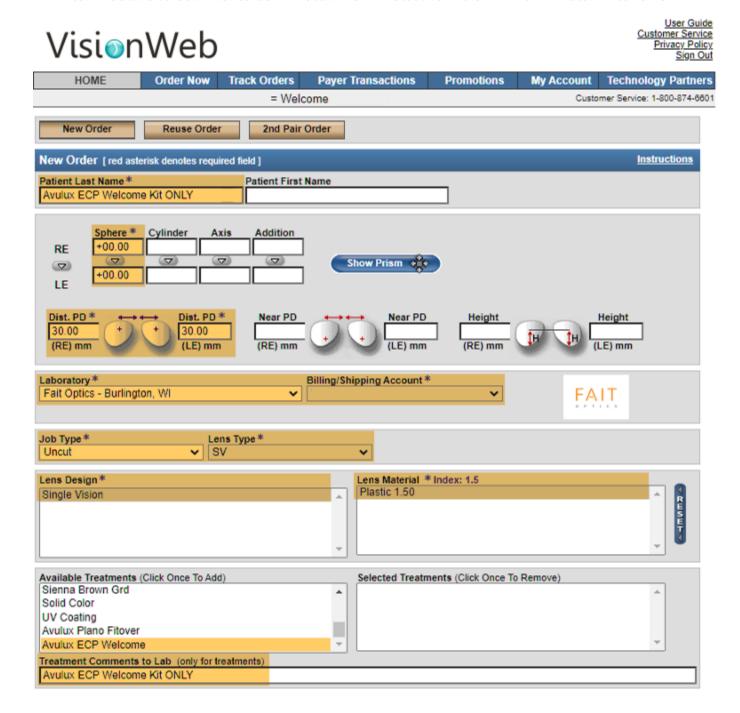






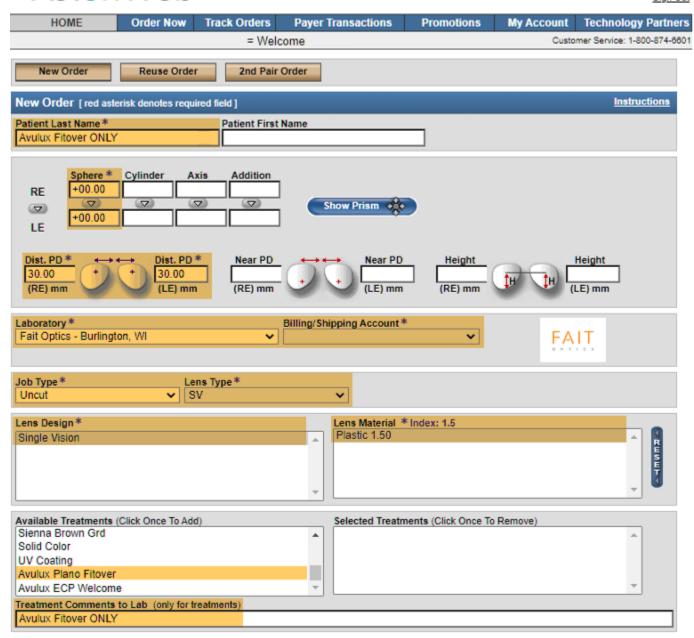
# Ordering an Avulux ECP Welcome Kit or Avulux Fitover on VisionWeb

- 1. Enter Patient Last Name as "Avulux ECP Welcome Kit ONLY" or "Avulux Fitover ONLY"
- 2. Enter in generic Rx and Lens information in all of the required fields, as below.
- 3. Select Fait Optics Burlington, WI
- 4. Enter Treatment Comments as: "Avulux ECP Welcome Kit ONLY" or "Avulux Fitover ONLY"





User Guide Customer Service Privacy Policy Sign Out







# Warranties & Policies

#### **Progressive Non-Adapt Warranty**

- One-time change within 1 year of original invoice date
- Any upgrades will be billed on invoice of remake

#### **Scratch Warranty & Hard Coat Warranty**

- One-time replacement within 1 year of original invoice date under normal wear conditions
- Does not cover uncoated lenses
- Replacement job must be identical to original

#### **Anti-Reflective Warranty**

- AR coatings are warranted for one-time replacement within 2 years of the original invoice date under normal wear conditions
- Replacement job must be identical to original

#### **Mirror Coating Warranty**

- Mirror coatings are warranted for one-time replacement within 1 year of the original invoice date under normal wear conditions
- Replacement job must be identical to original

#### 3-Piece / Drill Mount Warranty

- Replacement for starring and/or cracking within 1 year of original invoice date for 1.60 index, 1.67 index, Polycarbonate, and Trivex; no warranty provided for CR-39 and 1.74 index
- Replacement job must be identical to original

#### **Chemistrie Clip Warranty**

- One year warranty against manufacturer defects (clip only)
- Scratch warranty does not apply to Chemistrie Clips
- Replacement job must be identical to original

#### **Refraction Changes or Doctor Changes**

- One-time change within 1 year of original invoice date
- Does not cover frame restyle
- Any upgrades will be billed on invoice of remake

#### **Rx Changes or Cancellations Prior to Shipment**

- No charge for changes prior to surfacing
- If surfacing has begun, invoice for original order will receive a 50% discount

#### Lab Error Replacement

- Replacement within 30 days of original invoice date
- Replacement job must be identical to original

#### **Customer Supplied Frames & Lenses**

 Fait Optics is not responsible or liable for breakage of frames or lenses supplied by the ECP or patient, including processing error, damage, or loss

#### Remakes and Return of Lenses

- Lenses are not required to be sent back for remakes unless Fait Optics specifically requests them for quality assurance or testing reasons
- Warranted remakes will be sent at no charge unless there are upgrades, any upgrades will be billed on the remake invoice

#### **Avulux Lenses**

 Avulux lens material is not covered by the standard warranties and policies previously listed in this document. Please refer to the following for jobs with Avulux lens material as these are the only warranties that apply. Warranties & Policies FAIT OPTICS

#### ECP Welcome Kits & Plano Fit Overs - Avulux

Can be returned in original / unused condition within 30 days

#### Progressive Non-Adapt Warranty - Avulux

- One-time change within 90 days of original invoice date
- Any upgrades will be billed on invoice of remake

#### Scratch Warranty & Hard Coat Warranty - Avulux

- One-time replacement within 180 days of original invoice date under normal wear conditions
- Does not cover uncoated lenses
- Replacement job must be identical to original

#### Anti-Reflective Warranty - Avulux

- AR coatings are warranted for one-time replacement within 2 years of the original invoice date under normal wear conditions
- Replacement job must be identical to original

#### Rx Changes or Cancellations Prior to Shipment - Avulux

- No charge for changes prior to surfacing
- Job will be billed in full if Surfacing has begun

#### Lab Error Replacement - Avulux

- Replacement within 30 days of original invoice date
- Replacement job must be identical to original

#### Remakes and Return of Lenses

- Avulux lenses are required to be sent back for remakes
- Warranted remakes will be sent at no charge unless there are upgrades, any upgrades will be billed on the remake invoice