

How to set up Fait Optics in VisionWeb?

- 1 Choose the category "Lenses" in the Supplier Details drop down.
- 2 Choose Fait Optics as a Supplier in the drop down and the location will automatically populate.
- 3 Choose a contact person and fill in the contact information.

- 4 Use your Fait account number as your billing and shipping account number.
- 5 Submit the request and we will promptly validate the request.
- 6 You are now set up to order through Fait Optics using VisionWeb.

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= Welcome Fait =
Customer Service: 1-800-874-6601

My Account
Account Settings:
- Change Password
- User Accounts
- Office Locations
- Supplier Accounts
- Group Level Access
- Dropship Accounts

Add New Supplier

= denotes required field

Supplier Details
Category* **Lenses** Supplier* **Fait Optics** Location* **Fait Optics, Burlington, Wisconsin**

Account Details
If you already have an account, use your billing account number.
If you do not already have an account, use your billing account number.
To add a new Dropship account, use your billing account number.

Contact Person* **Fait Optics**
Billing Account Number*
Billing Account Location* **35263 W. State St**
Street# **35263**
City **Burlington**
Zip **53105-0000**

FEA Industries
Ferreira Optical Limited
First Look Optical
Focus Lab
For Eyes Laboratory
For Optical Lab, LLC
Frecker Optical
Freeman Optical
Fusion Optical Laboratory
Future Optics
Gateway Optical
Gold Eagle Optical
Gold Optical
Golden West
Green Optics
GSRx
Gulf States
Gunnar
HB Optical Laboratories

Phone* **747-9000** **Contact Ext** **8152**
Billing Account Number*
Billing Account Location* **3 W. State St, Burlington, WI 53105-0000**
Street# **63** **Street Name** **W. State St**
City **Burlington** **State** **WI**
☐ Same as Billing

Avulux ECP Welcome Kit (required to be listed as an Avulux Authorized Provider)

- Welcome Kit includes 3 Avulux Fitovers with additional selling materials

Avulux Plano (includes hardcoat)

- Avulux - Plano Lenses
- Avulux - Plano Fitover w/ Hardcoated Avulux Lenses

Available Lens Designs - Avulux Rx (includes hardcoat)

- Traditional Single Vision
- IOT Endless Single Vision
- IOT Endless Anti-Fatigue (Available boost: .50D/.75D/1.00D)
- IOT Endless Office (Maximum Working Distance Options: 1.3m/2m/4m)
- IOT Endless Bifocal (Available Options: Round/Wide)
- IOT Essential Steady PAL (Visual Zone Priority Options: Balanced, Near, Intermediate, Distance)
- IOT Endless Steady PAL (Visual Zone Priority Options: Balanced, Near, Intermediate, Distance)

Available AR Coatings

- Fait Optics - Technika Blue Protection
- Fait Optics - Venku
- Fait Optics - Viko
- Fait Optics - Standard AR



Ordering an Avulux ECP Welcome Kit or Avulux Fitover on VisionWeb

1. Enter Patient Last Name as “Avulux ECP Welcome Kit ONLY” or “Avulux Fitover ONLY”
2. Enter in generic Rx and Lens information in all of the required fields, as below.
3. Select Fait Optics – Burlington, WI
4. Enter Treatment Comments as: “Avulux ECP Welcome Kit ONLY” or “Avulux Fitover ONLY”

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VisionWeb

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= Welcome						Customer Service: 1-800-874-6801

New Order

Reuse Order

2nd Pair Order

New Order [red asterisk denotes required field] [Instructions](#)

Patient Last Name *

Avulux ECP Welcome Kit ONLY

Patient First Name

RE

Sphere *

+00.00

Cylinder

Axis

Addition

Show Prism

LE

Sphere *

+00.00

Cylinder

Axis

Addition

Dist. PD *

30.00

(RE) mm

Dist. PD *

30.00

(LE) mm

Near PD

(RE) mm

Near PD

(LE) mm

Height

(RE) mm

Height

(LE) mm

Laboratory *

Fait Optics - Burlington, WI

Billing/Shipping Account *

Job Type *

Uncut

Lens Type *

SV

Lens Design *

Single Vision

Lens Material * Index: 1.5

Plastic 1.50

Available Treatments (Click Once To Add)

Sienna Brown Grd
Solid Color
UV Coating
Avulux Plano Fitover
Avulux ECP Welcome

Treatment Comments to Lab (only for treatments)

Avulux ECP Welcome Kit ONLY

Selected Treatments (Click Once To Remove)

Follow the same process for the Avulux Fitover. See below.

HOME

Order Now

Track Orders

Payer Transactions

Promotions

My Account

Technology Partners

= Welcome

Customer Service: 1-800-874-6601

New Order

Reuse Order

2nd Pair Order

New Order [red asterisk denotes required field]

Instructions

Patient Last Name *

Patient First Name

Avulux Fitover ONLY

RE

LE

Sphere *

Cylinder

Axis

Addition

+00.00

+00.00

Show Prism

Dist. PD *

Dist. PD *

Near PD

Near PD

Height

Height

30.00

30.00

(RE) mm

(LE) mm

(RE) mm

(LE) mm

(RE) mm

(LE) mm

Laboratory *

Billing/Shipping Account *

Fait Optics - Burlington, WI

FAIT

OPTICS

Job Type *

Lens Type *

Uncut

SV

Lens Design *

Lens Material * Index: 1.5

Single Vision

Plastic 1.50

Available Treatments (Click Once To Add)

Selected Treatments (Click Once To Remove)

Sienna Brown Grd

Solid Color

UV Coating

Avulux Plano Fitover

Avulux ECP Welcome

Treatment Comments to Lab (only for treatments)

Avulux Fitover ONLY



35263 W State Street • Burlington, WI 53105
800-747-9000 x8931
opticssupport@faitco.com

Warranties & Policies

Progressive Non-Adapt Warranty

- One-time change within 1 year of original invoice date
- Any upgrades will be billed on invoice of remake

Scratch Warranty & Hard Coat Warranty

- One-time replacement within 1 year of original invoice date under normal wear conditions
- Does not cover uncoated lenses
- Replacement job must be identical to original

Anti-Reflective Warranty

- AR coatings are warranted for one-time replacement within 2 years of the original invoice date under normal wear conditions
- Replacement job must be identical to original

Mirror Coating Warranty

- Mirror coatings are warranted for one-time replacement within 1 year of the original invoice date under normal wear conditions
- Replacement job must be identical to original

3-Piece / Drill Mount Warranty

- Replacement for starring and/or cracking within 1 year of original invoice date for 1.60 index, 1.67 index, Polycarbonate, and Trivex; no warranty provided for CR-39 and 1.74 index
- Replacement job must be identical to original

Chemistrie Clip Warranty

- One year warranty against manufacturer defects (clip only)
- Scratch warranty does not apply to Chemistrie Clips
- Replacement job must be identical to original

Refraction Changes or Doctor Changes

- One-time change within 1 year of original invoice date
- Does not cover frame restyle
- Any upgrades will be billed on invoice of remake

Rx Changes or Cancellations Prior to Shipment

- No charge for changes prior to surfacing
- If surfacing has begun, invoice for original order will receive a 50% discount

Lab Error Replacement

- Replacement within 30 days of original invoice date
- Replacement job must be identical to original

Customer Supplied Frames & Lenses

- Fait Optics is not responsible or liable for breakage of frames or lenses supplied by the ECP or patient, including processing error, damage, or loss

Remakes and Return of Lenses

- Lenses are not required to be sent back for remakes unless Fait Optics specifically requests them for quality assurance or testing reasons
- Warranted remakes will be sent at no charge unless there are upgrades, any upgrades will be billed on the remake invoice

Avulux Lenses

- Avulux lens material is not covered by the standard warranties and policies previously listed in this document. Please refer to the following for jobs with Avulux lens material as these are the only warranties that apply.

ECP Welcome Kits & Plano Fit Overs - Avulux

- Can be returned in original / unused condition within 30 days

Progressive Non-Adapt Warranty - Avulux

- One-time change within 90 days of original invoice date
- Any upgrades will be billed on invoice of remake

Scratch Warranty & Hard Coat Warranty - Avulux

- One-time replacement within 180 days of original invoice date under normal wear conditions
- Does not cover uncoated lenses
- Replacement job must be identical to original

Anti-Reflective Warranty - Avulux

- AR coatings are warranted for one-time replacement within 2 years of the original invoice date under normal wear conditions
- Replacement job must be identical to original

Rx Changes or Cancellations Prior to Shipment - Avulux

- No charge for changes prior to surfacing
- Job will be billed in full if Surfacing has begun

Lab Error Replacement - Avulux

- Replacement within 30 days of original invoice date
- Replacement job must be identical to original

Remakes and Return of Lenses

- Avulux lenses are required to be sent back for remakes
- Warranted remakes will be sent at no charge unless there are upgrades, any upgrades will be billed on the remake invoice