Returning MilitaryUniformSupply.com Orders

Contact Info – Phone #: 1-800-336-5225, E-mail: CS@MilitaryUniformSupply.com, or Live Chat!

If a customer is unhappy with their item(s), they can request a return up to 120 days after delivery. Return your item within 45 days for a full refund to your original payment method. Items returned after 45 days will be refunded in full with store credit to be used on any future purchase. In order to qualify for a return items must be in new, resellable, unworn, or unopened condition, free of any signs of wear, and include the original hang tags. Items must be shipped in their original packaging and shipped back in the original box shipped to them. The customer is responsible for return shipping. We do not refund the original shipping cost of sending the product(s) to the customer.

Other Notes:
- Want to exchange an item? Simply follow the steps to return the item you wish to exchange. Then, place a new order for the item you wish to replace it with. This gets the desired item(s) to the customer much faster. Once we receive the returned item we will issue your refund or store credit immediately.
- Please do not ship footwear to us using the shoe box as the shipping container. We may refuse delivery of a package if the box or packaging is damaged.
- Customized orders that include but are not limited to embroidery, sewing or alterations cannot be returned or exchanged.
- If you received a defective or damaged item please contact us at cs@militaryuniformsupply.com and include at least 3 images of the damaged or defective items.

Please visit our website for a full breakout of our Returns and Exchanges Policies: https://militaryuniformsupply.com/policies/refund-policy

How to Make a Return

Please fill out the form below and include it with the item(s) you wish to return back to us.

Step 1 (Skip if you are sending back the Yellow Form that came with your order):

Name: ___________________________ Order #: ___________ Phone #: ___________________ E-Mail Address: __________________________

Step 2  I am returning:

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<th>Qty</th>
<th>Item #</th>
<th>Description</th>
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Please send Returns to:
Military Uniform Supply, Inc.
ATTN: Returns
3212 Veterans Drive
Pekin, IL 61554