





Pairing hearing instruments with easyTek

Your hearing instruments have to be paired once with easyTek. After that, the connection is automatically established when your hearing instruments and easyTek are turned on.

Preconditions:

- Both hearing instruments are turned off (the battery compartments are open) and within operating distance.
- easyTek is turned off.
- Neckloop is plugged into both sides, and easyTek is worn around the neck.

Pairing:

- ▶ Press  until the green LED turns on . This takes approximately 2 seconds.
easyTek searches for hearing instruments nearby .
- ▶ Turn on the hearing instruments while the green LED is flashing : Close the battery compartment.
If you are wearing two hearing instruments, both instruments must be turned on.

Pairing may take several seconds.

The green LED indicates the pairing status:

Pairing status for hearing instruments



flashing, then on for 5 seconds, then off

▶ Pairing is finished. An acoustic signal is played.

You can now use easyTek.




flashing for 10 minutes, then off

▶ Hearing instruments could not be paired.

Refer to section "Troubleshooting".






When pairing is finished, easyTek is ready...

- ... for remote control functions.
Refer to section "Remote control functions".
- ... for pairing Bluetooth devices as long as the blue LED is flashing 
Refer to section "Pairing Bluetooth devices".

If you want to pair Bluetooth devices not now but later on, press .

Remote control functions

easyTek is a remote control for your hearing instruments. The following functions are available:

Function	Description
Volume	 or  Press shortly to adjust step by step. Press and hold until desired volume is reached.
Hearing program	 short press ▶ Switches to the next hearing program. This function is not available during audio streaming.
Turn on/off (standby)	 and  long press (2 seconds) ▶ Turns your hearing instruments on or off.

Further information:



- If you are wearing two hearing instruments, both instruments are adjusted at the same time.
- After turning the hearing instruments on with easyTek, the previously used volume and hearing program are set.



You can quickly turn the hearing instruments back on by pressing the multi-function button shortly.

Turning easyTek on/off


Turning on:


- ▶ Press  until the green LED turns on .
This takes approximately 2 seconds.


Turning off:


- ▶ Press  until the green LED fades off .


Status indication

-  on for 2 seconds
▶ easyTek is powering up.

-  flashing
▶ Establishing connection to hearing instruments.
If the connection can be established immediately, this status indication is skipped.

-  on for 5 seconds
▶ Hearing instruments are connected.



-  flashing fast for 10 seconds
▶ Battery is too low to turn on easyTek.

-  fades off
▶ easyTek turns off.

Further information:

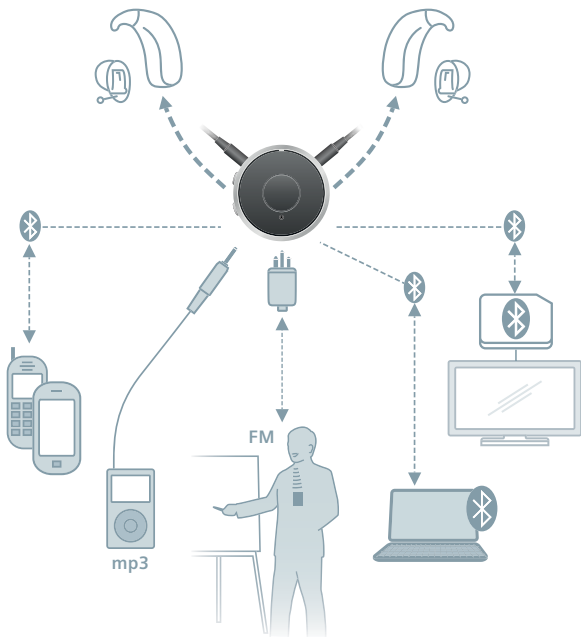
- The hearing instruments are **not** automatically turned on or off when easyTek is turned on or off.
- After turning on, easyTek searches for 10 minutes for hearing instruments. If no hearing instruments can be detected during that time, easyTek switches off automatically.

In this case: Ensure that the hearing instruments are turned on and try again.

- To check if easyTek is turned on, press  or . If the green LED lights up, easyTek is turned on.

Audio streaming

Connect the audio device with easyTek - with wire or wirelessly. easyTek wirelessly transmits (streams) the audio signal to your hearing instruments.



The audio signal is played through your hearing instruments. You do not need loudspeakers or headphones.

Supported devices

You can connect the following devices:



Bluetooth phones (up to two)



Bluetooth audio devices, such as tablet PC, stereo, ...



Standard line-in devices
(audio devices with 3.5 mm audio jack)



Our transmitters (up to two)
Enable wireless audio streaming for devices that do not support Bluetooth.



FM receiver
Enables you to use FM systems even if your hearing instruments do not have an audio input.

Whenever audio streaming is active - independent of the connected audio source - the blue LED lights up █.

The setup depends on the device type:

- Standard line-in devices and FM receivers must only be plugged in.
- Bluetooth phones and Bluetooth audio devices must be paired once before audio streaming is possible. Refer to section "Pairing Bluetooth devices".
- Our transmitters must also be paired once, but the procedure is slightly different. Refer to section "Pairing our transmitters".

Further information:

- FM receivers: The same signal is transmitted to both hearing instruments (mono sound).
 - Transmitters: You can also use third-party transmitters. easyTek treats them like other Bluetooth devices.
- We recommend to use our transmitters.

Pairing Bluetooth devices

Every Bluetooth device has to be paired once with easyTek. After that, the connection is automatically established when easyTek is turned on and the Bluetooth device is within operating distance.

Bluetooth devices are, for example, Bluetooth phones, TV, tablets or third-party transmitters.






The procedure for pairing and using our transmitters is slightly different. Refer to section "Pairing our transmitters".

Preconditions:

- Bluetooth device is turned on.
- easyTek is turned on.
- Neckloop is plugged into both sides, and easyTek is worn around the neck.

Pairing standard Bluetooth devices:

- ▶ Press  and  simultaneously until the blue LED flashes . This takes approximately 5 seconds. easyTek searches for devices nearby.
- ▶ Set up your Bluetooth device to search for other Bluetooth devices. Refer to the device's manual.
- ▶ On the Bluetooth device, select "easyTek" from the list of detected devices.
- ▶ If requested, enter the PIN "0000".

Pairing may take several seconds.

The blue LED indicates the pairing status:

Pairing status for standard Bluetooth devices



flashing, then on for 5 seconds, then off

▶ Pairing has been completed successfully.

You can now use the Bluetooth device.




flashing, then off

▶ Pairing was not successful. In this case, ensure that the Bluetooth device is within operating distance and try again.



Tips:

- You can also use the easyTek App for pairing.
- To cancel pairing, press  shortly.
The blue LED goes off.





Pairing our transmitters

Each transmitter has to be paired once with easyTek.
You can use up to two of our transmitters.

Preconditions:

- easyTek is turned on.
- Neckloop is plugged into both sides, and easyTek is worn around the neck.
- Transmitter is within operating distance.

Pairing our transmitters:

- ▶ Turn on the transmitter.
- ▶ Press ,  and  simultaneously until the blue and green LEDs flash . This takes approximately 5 seconds.
easyTek searches for transmitters nearby.

Pairing may take several seconds.
The blue LED indicates the pairing status:

Pairing status for our transmitters



flashing, then on

▶ Pairing has been completed successfully. Streaming starts automatically. You can now use the transmitter.



flashing, then off

▶ Pairing was not successful. In this case, ensure that the transmitter is within operating distance and try again.



You can also use the easyTek App for pairing.

Further information:

- If the transmitter is only temporarily (< 5 min) out of operating distance, the transmission of the audio signal is interrupted but automatically picked up again when the transmitter is back within operating distance.
- If a transmitter is already paired, you cannot pair it again.
- If you pair a third transmitter, the first paired transmitter is automatically unpaired.


Audio streaming functions



For making phone calls, refer to chapter "Making phone calls".

Function	Explanation
Start streaming	<ul style="list-style-type: none">■ For Bluetooth audio devices: Start audio playback on the audio device.■ For standard line-in devices and FM receivers: Plug the device.■ For our transmitters: Double-press
Volume	or Press shortly to adjust step by step. Press and hold until desired volume is reached.
Sound mixer	and short press Press both buttons simultaneously to switch between the following input signals: <ul style="list-style-type: none">■ Audio input and ambient sound■ Audio input only
Stop streaming	short press The blue LED goes off.
Toggle between transmitters	double-press Only for our transmitters.



For standard line-in devices and FM receivers you can pause / play the audio stream by pressing  shortly.

When the audio stream is paused, the blue LED goes off.

Several devices connected

If you connect more than one device to easyTek, the last device connected is played.

If you turn on easyTek while more than one device is connected, easyTek selects one of the signals, according to the following priorities:

-
- 1 Phone calls

 - 2 Bluetooth audio devices, for example the music player of a smartphone or a tablet PC (all but our transmitters)

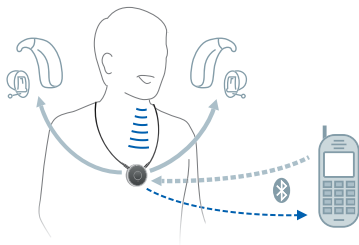
 - 3 FM receiver

 - 4 Audio device (with standard 3.5 mm jack)

 - 5 Our transmitters

Making phone calls








You can use your hearing instruments' loudspeakers and the microphone of easyTek for phone calls when you are making a call.



Preconditions:

- The phone must support Bluetooth.
- The phone must be paired with easyTek (refer to section "Pairing Bluetooth devices").

Phone call functions



Function	Description
Accept / end a call	 short press Alternative: Use your phone's accept/end function.
Reject a call	 long press (more than 2 seconds) Alternative: Use your phone's reject function.
Volume	 or  Press shortly to adjust step by step. Press and hold until desired volume is reached.
Sound mixer	 and  Press both buttons simultaneously to switch between the following input signals: <ul style="list-style-type: none">■ caller's voice and ambient sound■ only caller's voice
Hand call over	 double-press Hands the phone call from easyTek to the phone or from the phone to the easyTek.

Further information:


■ **Outgoing calls:**

When you call someone, your hearing instruments automatically connect with the phone.

Some phones do not support this function. In this case:

- Stop or disconnect all other audio devices.
- Press  and  shortly to establish the connection manually.

■ **Incoming calls:**

- When someone calls you, your hearing instruments play a ring tone and the blue LED is flashing fast .
- When someone calls you, easyTek cannot be turned off.

■ **Rejecting calls:**

This function is not supported by all phones.

■ **Using two phones:**

- If both phones ring simultaneously, easyTek signals only the first call.
- While you are on the phone using the easyTek, incoming calls of the second phone cannot be signaled. You have to end the call on the first phone in order to answer the call on the second phone.
- Both phones have to be paired with the easyTek.

- Hand call over:

This function is helpful if you want to hand the phone to another person.

- It is not possible to put a call on hold via easyTek. Use your phone's functions to put a call on hold.
- During a phone call, the hearing instruments cannot be turned off (standby) and the hearing program cannot be changed.
- After pairing is completed, we recommend to turn off the phone's keypad tones.

Maintenance and service

Cleaning






NOTICE

- ▶ Do not put your remote control in water!
- ▶ Do not clean your remote control with alcohol or benzine.
- ▶ Clean the remote control and the neckloop as necessary with a dry or slightly damp soft cloth. Use only distilled water to dampen the cloth.
- ▶ Avoid any cleaning agents.




Unpairing

You can unpair all devices except our transmitters.

- ▶ Press  and  simultaneously until the blue and orange LED start flashing . This takes approximately 10 seconds.

easyTek unpairs the hearing instruments and all Bluetooth devices except our transmitters.

easyTek searches for hearing instruments and Bluetooth devices nearby . Turn your hearing instruments off and on again to pair them with easyTek. In order to pair other devices, refer to "Pairing Bluetooth devices".



To unpair our transmitters, you have to use the easyTek App.

Resetting

In case of a system crash or if easyTek does not respond when you press a button, you can reset the easyTek. The reset does not affect the pairing status. All paired devices remain paired.

- ▶ Use a long thin tool, for example, a wooden or plastic toothpick, and press the reset button.



Further information

Operating distance

- ▶ easyTek and hearing instruments: You must wear easyTek around the neck and you must wear your hearing instruments as usual.
- ▶ easyTek and wireless audio devices: The maximum distance is approximately 10 m or 32 ft.

Configuration of hearing instruments

You can use easyTek right out of the box. You only have to pair your hearing instruments and the desired Bluetooth devices.

However, if you prefer a dedicated hearing program for listening to music (via your Bluetooth HiFi) or when using the FM receiver:

- ▶ Ask your Hearing Care Professional to configure a hearing program with the desired properties.

With dedicated hearing programs, you can enjoy the sound quality even more.

If your Hearing Care Professional sets up a new hearing program for your hearing instruments or changes the configuration of the hearing instruments, you have to do the following:

- ▶ Turn easyTek off and then on again.
Read more in section "Turning easyTek on/off".
- ▶ Pair your hearing instruments once again.
Read more in section "Pairing hearing instruments with easyTek".

The updated configuration of the hearing instruments is now known by easyTek.

Accessories

- Transmitter set:
Bluetooth transmitter for devices that do not support Bluetooth.
- VoiceLink set:
Bluetooth transmitter plus lapel microphone that can be given to speakers/teachers for effective speech transmission to the user.

More accessories might be available in your country. Ask your Hearing Care Professional.

easyTek App

With the easyTek App™ you conveniently operate your hearing instruments right from your Android* smartphone, from your iPhone**, or from your tablet.

You can control your hearing instruments and how they interact with all of your favorite electronic devices. Whether it is watching TV, listening to your favorite song, or talking to a friend on your mobile phone - control is right at your fingertips.

Prerequisites for using the app:

- You must have an easyTek. Wear it as usual and turn it on.
- Your smartphone or tablet must be within Bluetooth operating distance (about 10 m or 32 ft).

Prerequisites for download and installation:

- Your smartphone or tablet must have access to the Internet.
- You must have or create an account for the Google Play* Store (Android smartphone or tablet) or for the App Store** (iPhone or iPad).

* Android and Google Play are trademarks of Google Inc.

** iPhone and iPad are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Download and installation:

- ▶ Search for "easyTek" in the Google Play Store or in the App Store and install the app on your smartphone or tablet.
- ▶ To start the app, it is listed under the name "easyTek" on your smartphone or tablet.

Alternatively, if you have a QR code reader installed on your smartphone or on your tablet, you can scan the QR code to jump directly to a link list. Follow the desired link to the download page and start the installation.



Troubleshooting

If an error occurs, make sure that easyTek is worn correctly and that all devices are within operating distance. Refer to sections "Wearing easyTek properly" and "Operating distance".

Problem and possible solutions

The device does not work.

- Ensure that the device is charged and turned on. Refer to sections "Charging" and "Turning easyTek on/off".
- Pair the hearing instruments again. Refer to section "Pairing your hearing instruments".
- Reset the device. Refer to section "Resetting".

Hearing instruments cannot be paired.


- Unpair all devices and pair them again. Refer to section "Unpairing devices".

Audio streaming is interrupted.

- Ensure that the neckloop is not twisted.
- Ensure that the Bluetooth device is within operating distance.
- In rare cases, metal-based necklaces can interrupt audio streaming. Remove the necklace.

Problem and possible solutions

An external audio source is connected, but not played.

- For plugged connections: Ensure that the device is fully connected.
- For wireless connections: The device has not been paired. Refer to section "Pairing Bluetooth devices".
- More than one audio device is connected and another connected audio device has a higher priority. Unplug unused audio device or press  to stop wireless audio streaming from unused audio devices.

Cannot toggle between transmitters.

- Only one transmitter has been paired. Pair both transmitters.
- Ensure that both transmitters are within operating distance.
- At least one transmitter is a third-party transmitter. Toggling between transmitters works only for our transmitters.

Consult your Hearing Care Professional if you encounter further problems.

Important safety information

Personal safety



WARNING

Risk of strangulation!

- ▶ Ensure that the neckloop does not get entangled, e. g. in moving mechanical parts of machines.
- ▶ Use only the delivered neckloop. It will automatically detach when entangled.
- ▶ Do not use the device for children under the age of twelve.



WARNING

Choking hazard!

Your device contains small parts which can be swallowed.

- ▶ Keep hearing instruments, batteries and accessories out of reach of children and mentally disabled persons.
- ▶ If parts have been swallowed consult a physician or hospital immediately.



WARNING

Risk of electrical shock!

- ▶ Do not use obviously damaged devices and return them to point of sale.



WARNING

Note that any unauthorized changes to the product may cause damage to the product or cause injury.

- ▶ Use only approved parts and accessories. Ask your Hearing Care Professional for support.



WARNING

Risk of electric shock!

- ▶ Connect audio input only to a device conforming to IEC 60065, the IEC-Norm for audio, video and other electronic devices.



WARNING

Interference with implantable devices

- ▶ The device can be used with all electronic implants that comply with the ANSI/AAMI/ISO 14117:2012 Electromagnetic compatibility standard for human implants.
- ▶ In case your implant does not comply with the ANSI/AAMI/ISO 14117:2012 standard, consult the manufacturer of your implantable device for information about the risk of disturbance.



WARNING

This device may interfere with measuring and electronic equipment.

- ▶ Do not use your device on airplanes or areas where sensitive or life-supporting electronic equipment is used.



WARNING

Risk of explosion!

- ▶ Do not use your remote control in explosive atmospheres (e. g. in mining areas).



WARNING

Risk of explosion when the rechargeable battery is handled wrong.

- ▶ Do not short circuit, pierce, crush or disassemble the rechargeable battery.
- ▶ Prior to return the battery for recycling, tape the electrodes to prevent short circuit, which may cause the battery to explode.
- ▶ Do not place it in oven or fire.
- ▶ Do not immerse it in water.
- ▶ Charge the rechargeable battery between 0°C and 45°C.



Radiofrequency radiation exposure Information

The radiated output power of the device is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized.

Product safety



NOTICE

- ▶ Protect your devices from extreme heat. Do not expose them to direct sunlight.



NOTICE

- ▶ Protect your devices from high humidity.



NOTICE

- ▶ Do not dry your devices in the microwave oven.



NOTICE

Different types of strong radiation, e. g. during X-ray or MRI head examinations, may damage devices.

- ▶ Do not use the devices during these or similar procedures.

Weaker radiation, e. g. from radio equipment or airport security, does not damage the devices.



In some countries restrictions for the usage of wireless equipment exist.

- ▶ Refer to local authorities for further information.

**NOTICE**

Your hearing instruments are designed to comply with international standards on electromagnetic compatibility but interference with nearby electronic devices could occur. In this case, move away from the source of interference.

**NOTICE**

For instruments with wireless connectivity:
When the telecoil program is active, the remote control may cause a pulsing noise.

- ▶ Use the remote control with a distance greater than 10 cm (4 inches).

**NOTICE**

- ▶ Your remote control is programmed to exclusively communicate with your hearing instruments. If you experience problems with another person's remote control, consult your Hearing Care Professional.

Important information

Intended use

The remote control is intended to operate hearing instruments.



Use the remote control only as described in this user guide.

Symbols

Symbols used in this document



Points out a situation that could lead to serious, moderate, or minor injuries.



Indicates possible property damage.



Advice and tips on how to handle your device better.

Symbols on device or packaging



Read and follow the instructions in the user guide.



CE compliance label, confirms compliance with certain European Directives.

Refer to section "Conformance information".



EMC and radio communications compliance label Australia.

Refer to section "Conformance information".



Do not dispose of the device with household waste.

Refer to section "Disposal information".



The device is designed to connect specifically to iPhone and iPad.

Refer to section "Conformance information".

Transport and storage conditions

During extended periods of transport and storage, please observe the following conditions:

	Storage	Transport
Temperature	10 to 40 °C	-20 to 60 °C
Relative humidity	10 to 80 %	5 to 90 %

For other parts, such as batteries, other conditions may apply.

Technical data of the power supply

Golden Profit GPE006H-050100-Z	
Input voltage:	100-240 V AC
Input current:	0.5 A
Input frequency:	50-60 Hz
Output voltage:	5 V DC
Output current:	1 A

Disposal information

Within the European Union, the marked equipment is covered by "Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003 on waste electrical and electronic equipment."

Amended by "Directive 2003/108/EC" (WEEE).



NOTICE

- ▶ Recycle hearing instruments, accessories and packaging according to national regulations.



NOTICE

- ▶ To avoid environmental pollution, do not throw batteries into household trash.
- ▶ Recycle or dispose of batteries according to national regulations or return them to your Hearing Care Professional.

Conformance information

With the CE marking Sivantos declares conformity with the following European directives: 93/42/EEC concerning medical devices, 99/5/EC (R&TTE) concerning radio and telecommunications terminal equipment, 2011/65/EU RoHS concerning the restriction of hazardous substances.

Wireless functionality

Siemens easyTek

FCC: SGI-WL401

IC: 267AB-WL400

Operating frequency: $f_c = 3.28$ MHz

FCC and IC compliance information can be found on the back of the device.

With the ACMA compliance mark  Sivantos declares conformity with the electromagnetic interference standards set by the Australian Communications and Media Authority (ACMA).

Devices with the FCC marking comply with the standards of the FCC regarding electromagnetic interference.

This Class B digital apparatus complies with Canadian ICES-003.

Changes or modifications made to this equipment not expressly approved by the legal manufacturer may void the FCC authorization to operate this equipment.

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada.

Operation is subject to the following conditions:

- this device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.








Made for iPhone, iPad










"Made for iPhone" and "Made for iPad" mean that the device has been designed to connect specifically to iPhone or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPhone or iPad may affect wireless performance.

Country-specific information

Quick reference


Button overview


Button	Description
 or 	Adjust volume Press shortly to adjust step by step. Press and hold until desired volume is reached.
 and  short press	Only during audio streaming or phone calls Switch between the following input signals: <ul style="list-style-type: none">■ Audio input/caller's voice and ambient sound■ Audio input/caller's voice only
 and  long press (2 seconds)	Turn your hearing instruments on/off (standby).
 short press	<ul style="list-style-type: none">■ During audio streaming: Stop streaming■ No audio streaming: Switch to next hearing program■ When hearing instruments are turned off: Turn hearing instruments on■ Incoming call: Accept call■ During phone call: End call■ During Bluetooth pairing: Cancel pairing


Button	Description
 long press	<ul style="list-style-type: none"> ■ No active phone call: Turn easyTek on/off ■ During phone call: Reject call
 double-press	<ul style="list-style-type: none"> ■ During phone call: Hand call over ■ Only for our transmitters: Switch to the transmitter or toggle between transmitters
 and 	Pair standard Bluetooth device
 ,  and 	Pair one of our transmitters
 and 	Unpair all devices except our transmitters


LED status indication

Orange LED


-  Orange LED off
▶ Battery is sufficiently charged.


-  Flashing fast for 5 seconds...
...when a button is pressed: ▶ Battery is low.
... after turning on: ▶ Battery is too low to turn on easyTek.


-  Flashing fast for 1 second
▶ An error has occurred.
Examples: Hearing instruments are not in operating distance or the neckloop is open.

-  Steady orange light
▶ Charging.



Blue LED

-  Blue LED off
▶ No audio streaming and no phone call is active.










-  Steady blue light
▶ Audio streaming is active.
▶ Phone call is active.

-  Flashing fast
▶ Incoming phone call

Blue LED

-  Flashing
 - ▶ Pairing with standard Bluetooth devices
 - ▶ Establishing connection to our transmitters
-  On for 5 seconds after flashing
 - ▶ Bluetooth device is connected.

Green LED

-  Green LED off
 - ▶ No button is currently pressed, no charging in progress or easyTek is turned off.
-  Steady green light (when charging)
 - ▶ Charging is completed.
-  On for 1 second after pressing buttons
 - ▶ Switch hearing program or adjust volume.
-  On for 2 seconds after pressing buttons
 - ▶ Turn hearing instruments on/off (standby).
-  On for 2 seconds after turning on
 - ▶ easyTek is turned on.
-  On as long as  or  is pressed
 - ▶ Adjust volume.
-  Flashing
 - ▶ Establishing connection to hearing instruments.

Green LED



Fades off
▶ easyTek turns off.



On for 5 seconds, then off
▶ Pairing with hearing instruments is finished.

Several LEDs



Flashing orange and blue
▶ All Bluetooth phones are unpaired.



Flashing green and blue
▶ Searching for our transmitters nearby.
▶ Searching for nearby hearing instruments and Bluetooth devices simultaneously.

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