



RETURNS FORM

ROC BOOTS AUSTRALIA
PO BOX 2537, TAREN POINT NSW 2229 AUSTRALIA
P. (02) 9525 6288 F. (02) 9525 8281 E. INFO@ROCBOOTS.COM.AU

NAME

ORDER NUMBER:

EMAIL ADDRESS

STYLE NAME:

I WOULD LIKE TO:

REASON FOR RETURN/COMMENTS:

Refund Exchange (Size only) Store Credit

REASON FOR RETURN

- Changed my mind
- Unsuitable
- Too small
- Too big
- Looks different to the image on website
- Other

EXCHANGE – AUSTRALIAN CUSTOMERS ONLY

If you would like to exchange the size of your item(s) please specify below and our ROC Team will process this for you. If we are unable to fulfill another size for you, we will send you a store credit gift card which is equal to the cost of the product

QUANTITY	STYLE NAME	REQUESTED SIZE
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HOW TO RETURN PURCHASE:

At ROC our aim is to make sure you are completely happy with your purchase.
If you wish to return your purchase, please send your ROC Boots back with a completed Returns Form.
All items must be returned in unworn condition and original unmarked packaging, and lodged within 30 days from receiving your order.
Please refer to our website for full details on our Return Policy.
Thank you & enjoy your ROC's!

AUSTRALIAN CUSTOMERS

Customers Returns are only received via Australia Post. Please follow the link below:
return.auspost.com.au/ROC_BOOTS

US / NZ CUSTOMERS

Please follow link below:
www.dhl-returns.com/rocboots

INTERNATIONAL CUSTOMERS

All international returns (outside Australia, US and NZ) must be posted back to our returns address with your completed returns form. Please Post returns to:
ROC Boots Australia
PO Box 2537, Taren Point NSW 2229 Australia

Customs, duties and taxes are non-refundable by ROC Boots if you choose to return your order for any reason.