

# TI SENTO

MILANO

## Returns

Your new TI SENTO – Milano jewellery is important to us. If you are not completely satisfied with your purchase, we have a 30-day no questions return policy. Returns are free of charge if sending from within the Netherlands. For returns coming from outside of the Netherlands, the costs of returns are yours.

You can find more detailed information about our return policy on our website or via our customer service team.

**Website:** [www.tisento-milano.com](http://www.tisento-milano.com) **Phone:** +31 (0)88-1342888 **E-mail:** [customerservice@tisento-milano.com](mailto:customerservice@tisento-milano.com)

## How does it work?

1. Fill in the return form.
2. Place the form and the jewellery item together (original condition with attached label) in the shipment box.
3. Cut out the address label below and stick it to the box so that it covers the old label.
4. Once we have received the item(s), we will send you an acknowledgment of receipt and you can expect your refund within three working days.

## Your information

Order number ..... Order date .....

Naam .....

Address .....

Postal code ..... City .....

E-mail .....

## Return products

Article code	Description	Quantity
.....	.....	.....
.....	.....	.....
.....	.....	.....
.....	.....	.....

Reason for return: (Please tick the correct box)

- The article does not fit       The article does not meet my expectations       A wrong items has been sent  
 The item is damaged       Other, namely.....

Cut out this address label if your send it from  
**outside of the Netherlands.**

Stick it over the old label on the shipment box.

Cut out this address label if your send it  
**from the Netherlands.**

Stick it over the old label on the shipment box.

**INTERNATIONAL MAIL**

TSM STORE  
Lemelerbergweg 42  
1101 AM Amsterdam  
The Netherlands

TSM STORE  
Antwoordnummer 39331  
1090 WC Amsterdam  
Nederland