

# RETURN / EXCHANGE FORM

See overleaf for detailed returns & warranty policy, or visit [realigntech.com.au](http://realigntech.com.au) for further information.



## COMPLETE THIS FORM

If you wish to return or exchange any portion of your order, please complete this form and include it with your return shipment.

## RE-PACK MERCHANDISE

Please make sure that the item(s) you wish to return and THIS FORM are included with your return shipment.

## SHIP RETURN ITEMS TO:

REALIGNTECH  
ATTN: Returns Department  
36 Nariel Street, Albion QLD 4010

ORDER NO.:

ORDER DATE:

FULL NAME:

PHONE NO:

EMAIL:

ADDRESS:

## I WISH TO EXCHANGE THESE ITEMS

| GARMENT NAME | SIZE | COLOUR | QTY | EXCHANGE FOR: |
|--------------|------|--------|-----|---------------|
|--------------|------|--------|-----|---------------|

REASON FOR RETURN:

## I WISH TO RETURN THESE ITEMS

| GARMENT NAME | SIZE | COLOUR | QTY |
|--------------|------|--------|-----|
|--------------|------|--------|-----|

REASON FOR RETURN:

BANK ACCOUNT FOR REFUND TO BE PROCESSED INTO:

BANK:

ACC NAME:

BSB:

ACC NO.:

## SHIPPING POLICY

Realigntech processes and ships orders Monday – Friday (except Public Holidays & during the Christmas Period). Order processing may take 1-2 business days. Please allow additional time for delivery via Australia Post in accordance with their shipping timeframes. This applies to orders being shipped using any offered shipping method/s. Any order placed on Saturday, Sunday and/or Public Holidays will be processed on the following business day. Properly completed orders submitted prior to 12:00pm AEST on any business day will begin processing the same business day. Orders received after 12:00pm will begin processing the next business day.

## RETURNS / EXCHANGE POLICY

All Realigntech products may be returned or exchanged within thirty (30) Days of purchase. Return items may not be washed and must be considered in re-sellable condition. This will be determined by Realigntech staff on receipt of your return. Where possible we recommend that you take advantage of our FREE in office returns/exchanges. Our team will be more than happy to assist with your return/exchange on the spot and assist you with finding an alternative to completely satisfy your needs. Remember to bring proof of purchase (an email confirmation on your phone will be accepted). Items must be returned in original packaging with tags. If returning to the store isn't the most convenient option for you, we ask that you complete the Return/Exchange form below and organize shipping of your items. Realigntech holds no responsibility for payment of shipping costs to return items you wish to return/exchange. However, we will cover the cost of re-shipping your exchanged item if you are unable to visit our office. Realigntech endeavor to complete any return/exchange orders within Seven (7) Days of receiving your shipment back to our office. Returns/Exchanges need to be sent back to 'Realigntech Returns Department; 36 Nariel Street, Albion QLD 4010'. Your items will be inspected before your exchange/refund is processed. If there are any issues with your items (e.g. they don't meet the criteria above), we'll be in touch.

## WARRANTY POLICY

At Realigntech, we expect our products to be free of manufacturer defects. However, should you have an issue please get in touch with us to organize return of your item (we generally send out a postage paid return bag). We will evaluate your items and repair or replace all valid warranty items within sixty (60) Days of purchase. Normal wear and tear, modifications, alterations, negligence, damage and use for a purpose other than which items were intended or designed are not covered by the Realigntech Warranty. If you have any further questions, please don't hesitate to contact our team.

**\*If you have any questions regarding returns/exchanges - please contact Customer Service**

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