



CARE AND MAINTENANCE FOR YOUR NEW COUNTERTOPS

Now that your concrete is installed, you'll want to properly care for it.

Follow these simple guidelines to keep your concrete looking beautiful for years to come:

- Do not cut directly on your concrete surface. It may not damage the concrete, but it will damage the sealer, which protects the concrete. Always use a cutting board when cutting and preparing foods.
- Clean up spills as soon as possible and avoid trapping water under other surfaces such as soap containers, flower pots, coffee makers, microwaves, plates, dish mats/racks, etc. Trapped water with no way to evaporate can eventually work its way into the concrete and cause discoloration of the concrete and/or sealer.
- Avoid placing hot pots and pans directly on your concrete surface. Concrete is very heat resistant, but again, the concern is damaging or discoloring the sealer. Use a trivet or a hot pad.
- Avoid dragging sharp or hard objects across the concrete surface to prevent scratching. Minor white scratches should be expected throughout the piece from use over time.
- Applying Granite Gold Polish every now and then can fill in minor scratches and give your pieces a nice sheen.
- Acidic foods and beverages such as lemon juice, mustard, vinegar, wine, soda, tomatoes, etc, perfumes, colognes, cleaners that contain vinegar or citric acids, and other harsh chemicals or solvents such as ammonia, acetone, hydrogen peroxide, etc. should be cleaned off your concrete surface as soon as possible. These substances may "eat" through the sealer leaving a light hazing, and could possibly expose or stain your concrete.
- Avoid abrasive soaps, cleaners, or scrubbing pads that can wear down the sealer. Only use mild, non-abrasive, non-ammonia, non-acidic, non-vinegar, non-bleach soaps and cleaners. We recommend Simple Green Natural Stone Cleaner.

- Please use standard care and precautions with your concrete products. Concrete is extremely durable, however its not invincible. Excessive force or lack of care can do damage to your piece.

WARRANTY

Concrete Wave Design warrants for a period of one (1) year from the date of delivery that its products shall perform in a good manner in accordance with applicable standards. This warranty does not include or cover 1) hairline cracks in the concrete, 2) damage caused by incorrect or lack of cleaning or care, 3) damage caused by incorrect use, 4) damage caused by acts of abuse to the products such as scratches, chips, stains, trapped water, or other markings/damage, 5) damage caused by drilling into or attempting to alter the product from the way in which it was received, 6) damage caused by improper installation, or 7) shipping and/or freight charges.

CONCRETE WAVE DESIGN SHALL HAVE NO LIABILITY OR OTHER RESPONSIBILITY TO THE CUSTOMER OR ANY THIRD PARTY WITH RESPECT TO ANY LIABILITY, LOSS OR DAMAGE ALLEGEDLY CAUSED DIRECTLY OR INDIRECTLY BY THE PRODUCTS OR SERVICES PROVIDED HEREUNDER, INCLUDING, BUT NOT LIMITED TO, ANY INTERRUPTION OF SERVICE, LOSS OF BUSINESS, ANTICIPATORY PROFITS, OR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES.

All claims must be made known to Concrete Wave Design within 7 days of incident. Any further damage caused from lack of correction of warranted issue will not be warranted

**For any concerns please email:
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