

## GridFree Warranty Statement - LCPC200-12 Battery

GridFree Ltd warrants that, for the warranty period of three years from the date of sale, the battery will be free of defects in material and/or workmanship. **This warranty is non-transferable and is only applicable to the original purchaser.**

A battery will not be considered defective unless it fails to deliver 50% or less of its published rated capacity during the warranty period. The battery must be used in the application for which it was designed (average depth of discharge less than 50%). A failed battery is not necessarily due to a material or manufacturing defect and must be verified before warranty can be applied.

### Warranty period (From date of purchase)

Battery	Warranty Period
<b>LCPC200-12</b>	<b>36 Months</b>

### This warranty will not cover any loss of capacity or defects caused by:

Abuse, neglect, or breakage due to improper handling, operation and maintenance including but not limited to; improper installation, batteries installed with other makes and/or models in the same string, over-discharging the batteries, improperly sized batteries for the application, exposure to excessive heat or cold temperatures, bulging batteries, frozen batteries, fire, explosions, improperly sized charging systems, improper charging (undercharging, overcharging), use of the battery in an uncharged condition, discharged batteries, shipping damage, loose cable connections, rusted or corroded hardware, improper storage, improper handling, batteries that are dropped, battery modifications, pressure relief valves that have been tampered with or removed, cracked covers and cases, batteries damaged from electrical equipment, if the manufacturing and/or finishing date codes have been destroyed or tampered with, or if the batteries have not been used, operated and/or maintained in accordance with the GridFree Operating and Maintenance instructions.

### Claims process:

To process a warranty claim, please contact GridFree. Proof of purchase must be supplied. If the product needs to be returned for inspection, the purchaser must bear any expense incurred in making the claim. This includes but is not limited to; transportation, installation, freight, labour, or any incidental damage caused upon delivery. Testing must be completed by an authorised GridFree electrical technician to determine final battery degradation and warranty liability. If GridFree is found liable for battery replacement, transportation costs will be covered by GridFree. If batteries are replaced under warranty, this does not extend the warranty period– the original warranty is still in effect. Acceptance of the battery for return inspection does not mean acceptance of the warranty claim.

