

## Return form

Please fill out the following form and send it along with your Xplora device, accessories and original packaging to the following address:

**XPLORA Technologies Limited.**  
**Unit 3.06, Barley Mow Centre**  
**10 Barley Mow Passage**  
**Chiswick, London**  
**W4 4PH centre**



### Order information

Name

Surname

Address

E-mail

Mobile phone number

Order number

### Product information

Name of the product

Device colour

IMEI number

### Reason for return (check box)

Dead on arrival

No coverage

Technical problem (specify below)

Other reason (specify below)

### Specify how would you like us to proceed with the return

Refund (only available within 30 days after the delivery date)

Replace device

Place, date

\_\_\_\_\_

Signature

Note: The returns must comply with the cancellation policy or the general terms and conditions. For more information, please visit <https://myxplora.co.uk/pages/terms-conditions>