

The scooter is under warranty for 1 year (within the 1 year from date of purchase), and at this time, if the customer has issues with the scooter they would like us to look into, they can send the scooter back to us as follows:

- Within 1 month from date of purchase, we can send a call tag to pick up the scooter or any parts
- After 1 month from date of purchase and within the 1 year from date of purchase, the customer will have to pack and send the scooter or any parts, to Zipr at their own expense. At this time, if there are any defects found, we can repair any issues or replace\*\* the scooter and return to customer without additional charges.
- Please go through the Exception list on Warranty in your manual – Not all items are under warranty.
- Batteries that come with the purchased scooter, has three (3) months warranty only.

\*\*Scooter replacements are as follows:

- New replacements will only be made to those scooters found defective within 1 month from date of purchase
- Refurbished scooters will be replaced for those scooters that have already been used for over 1 month from date of purchase and found defective and still within the 1 year warranty period (from date of purchase).