

# Warranty by EV Rider, LLC – SNR Only

## **WARRANTY TERMS**

Three years on all structural frame components; including platform, seat post, and frame.

#### SIX-MONTH LIMITED WARRANTY

Six months on all structural frame components; including tiller, base frame and seat post (if purchased with this option).

From six (6) months from the date of purchase, if any part or electronic component of the Scooter is found upon examination to be defective in material and/or workmanship, it will be repaired or replaced, at EV Rider's option, without charge. Labor charges are not provided under warranty. The purchaser is responsible for the delivery to the authorized repair facility. Satisfactory proof of purchase, serial number and the date of purchase are always required. For warranty service, please contact the retail establishment from whom you purchased your EV Rider product.

#### SIX-MONTH WARRANTY EXCEPTIONS

Motor: In cases where there is an increase in the operational noise level, the warranty does not apply. (The increase in operational noise level usually occurs due to abusive and excessive strain on the scooter.)

Warranty service can be performed by EV Rider or by an authorized EV Rider service facility. Do not return faulty parts to EV Rider without prior consent. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the original purchaser.

### **WARRANTY EXCLUSIONS:**

This warranty is only given to the original purchaser of the Scooter. The Warranty excludes:

- Batteries, because they are provided free of charge with the unit.
- Consumable items which may need replacing due to normal wear and tear (tires, tubes, belts, bulbs,
- upholstery and seating, motor brushes, fuses, plastic shrouds and footrest covers, etc.)
- Damaged caused by: battery fluid spillage or leakage, abuse, misuse, accident, or negligence, improper
  - operation, excessive loading, maintenance, or storage, commercial use or use other than normal.
- Used other than for the purpose of the purchaser's mobility.
- Repairs and/or modifications made to any part of the scooter without specific and prior consent from EV Rider, LLC
- Labor, service calls, shipping, and other charges incurred for repair of the product not expressly approved by EV Rider.

There is no other express warranty.

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to six (6) months from the date of the original purchase and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of limitation of incidental or consequential damages. So, the above limitation or exclusion may not apply to you.