

Green Bike – Electric Motion Return Policy

You can return your purchased item for a period of 14 days from the date of your purchase. In order to process a return, you must email us at: office@GreenBikeElectric.com. You are solely responsible for returning the item to Green Bike – Electric Motion LLC at the mutually agreed upon return location determined when you process the return. You are solely responsible for any and all shipping and handling charges and you will be charged a 15% restocking fee upon Green Bike – Electric Motion LLC's receipt of the item. Green Bike – Electric Motion will not issue a credit until it is in possession of the returned item.

Green Bike – Electric Motion LLC will charge a client an additional 15% in case the return item is damaged by the client's use and/or is not in the original package.

Refunds will be issued within 2-3 weeks of the company's receipt of the returned item. Most refunds are fully refunded within 5 days after we receive and process the client's return.