

Glion Warranty Information

User Manual and Limited Manufacturer Warranty

By accepting these Terms and Conditions, you have read the User Manual in full and accept the Limited Manufacturer Warranty Terms and Conditions for every item purchased.

Limited Warranty

Probity Cell LLC, dba Glion® (“Probity Cell”) warrants to the first retail purchaser of this product that it is free from defect in materials and/or workmanship for a period of 12 months from the date of purchase or 1,000 miles, whichever occurs first. This limited warranty does not cover normal wear and tear or any damage, failure or loss caused by improper maintenance, storage or use of the Glion electric scooter. This limited warranty will be void if the product is ever used in a manner other than for recreation or transportation, modified in any way, or rented.

If, during the limited warranty period, this product appears to contain a defect covered by this limited warranty, email support@glion-scooter.com, for warranty service instructions. You will be required to have registered your purchase at www.glion-scooter.com and provide a dated proof-of-purchase receipt with any product returned for warranty repair.

If you purchased your product directly from Probity Cell or authorized resellers that are not authorized to perform warranty service, you will be required to send the product, pre-paid and insured, to our service center for warranty repair. You will be advised of shipping instructions in reply to your email. Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Products returned to Probity Cell for warranty repair, which upon receipt by Probity Cell are confirmed to be defective and covered by this limited warranty, will be repaired or replaced (at Probity Cell’s sole option) at no cost to you and returned pre-paid to customers located within the Continental United States. International customers (customer located outside of the Continental United States) will also be responsible for the cost of return shipping. Defective parts will be repaired or replaced with new or factory-rebuilt parts at Probity Cell’s option.

If you purchased your product from an authorized reseller that is authorized to perform warranty service, you will be required to return the product to that reseller for warranty repair.

ALL IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE ONE-YEAR LIMITED WARRANTY PERIOD SET FORTH ABOVE, AND NO IMPLIED WARRANTIES WILL EXIST OR APPLY AFTER SUCH PERIOD. Some states do not

allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. THIS LIMITED WARRANTY DOES NOT COVER NON-DEFECT DAMAGE, DAMAGE DUE TO NORMAL WEAR AND TEAR, DAMAGE CAUSED BY IMPROPER OPERATION, MAINTENANCE OR STORAGE OF THE PRODUCT (INCLUDING, BUT NOT LIMITED TO ABUSE, MISUSE, FAILURE TO PROVIDE REASONABLE AND NECESSARY MAINTENANCE, UNAUTHORIZED REPAIRS OR ANY ALTERATIONS TO THIS PRODUCT).

UNDER NO CIRCUMSTANCES SHALL PROBITY CELL BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING DIRECTLY OR INDIRECTLY IN CONNECTION WITH USE, OR INABILITY TO USE, THIS PRODUCT. IN NO EVENT SHALL PROBITY CELL'S LIABILITY FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR STRICT LIABILITY EXCEED THE COST OF THE PRODUCT COVERED HEREBY. NO PERSON IS AUTHORIZED TO ASSUME FOR PROBITY CELL ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT.

Some states do not allow the exclusion or limitation of consequential, incidental or special damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.