

Returns Policy

Returning Products within 30 Days of Purchase: If you are not satisfied with the Product(s) that you purchased through our Website, you may return the Product(s) within thirty (30) days from the date that we deliver the applicable Product(s) for a full refund less a 15% restocking fee. Company will provide a refund for the cost of the Product(s) not including any shipping charges within thirty (30) days of our email to you confirming your refund. The Product(s) must not be damaged as determined in our sole discretion and must be returned in the original shipping package. Follow these steps to return the Product(s) purchased through our Website within thirty (30) days of the date that we deliver the applicable Product(s):

Contact our Support team to initiate the return process and obtain authorization to submit the Products for return. Contact us at support@cycleboard.com.

Create a shipping label addressed to "CycleBoard, LLC – Returns"
Pack the Products in the original packaging and ensure the original packaging is still in good working order for shipping.

Once the Product(s) are received and verified, you will receive a confirmation email with the details of your refund.

The Product(s) must be received by Cycleboard within 30 days of the date that we delivered the Product(s). Cycleboard is not responsible for recovering the Product(s) from you or any third-parties, including shippers, or any delays caused by you or any third-parties, including shippers, and you acknowledge and agree that if Cycleboard does not receive the returned Product(s) within 30 days of the date that we delivered the Product(s), you will not be entitled to a refund.